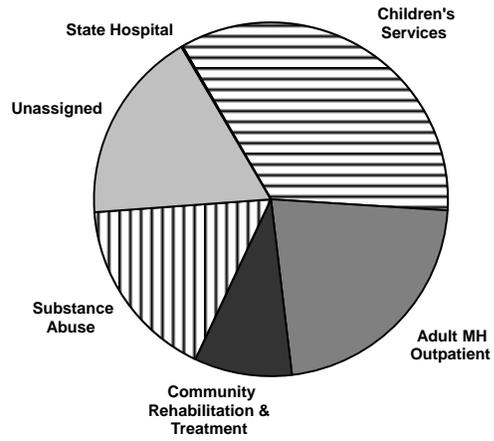
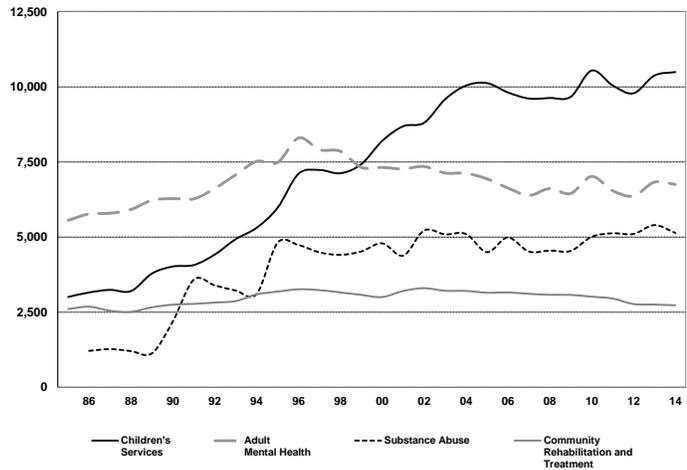


**FY 2014
Statistical
Report**

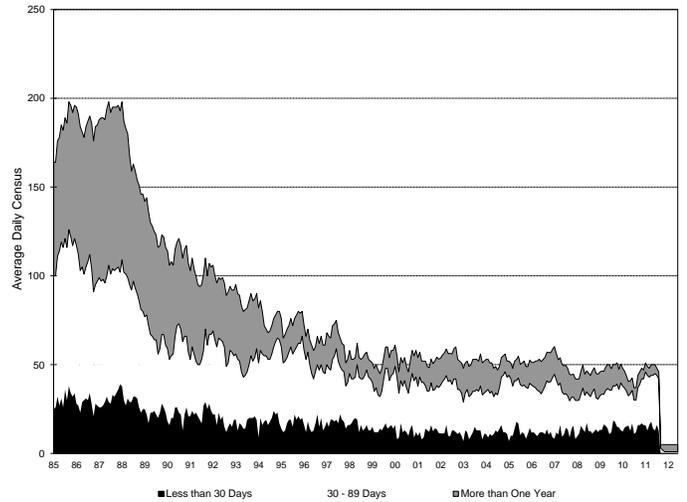
**CLIENTS SERVED
by Primary Program Assignment
FY2014**



**COMMUNITY PROGRAMS
Clients Served per Year
FY1985 - FY2014**



**VERMONT STATE HOSPITAL: HISTORICAL TABLE
Average Daily Census by Length of Stay
FY1985 - FY2012**



**VERMONT AGENCY OF HUMAN SERVICES
DEPARTMENT OF MENTAL HEALTH**

VERMONT AGENCY OF HUMAN SERVICES

DEPARTMENT OF MENTAL HEALTH

26 Terrace Street
Montpelier, Vermont 05609

Paul Dupre
Commissioner

FISCAL YEAR 2014

STATISTICAL REPORT

February 2015

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INTRODUCTION

The Vermont Department of Mental Health (DMH) Statistical Report presents a systematic, quantitative overview of the clients and services of the Department's service delivery system for FY2014. This report is intended to function as a reference document for administrators, policymakers, and other interested parties. Annual statistical reports have been published since 1985. Together, these reports provide a detailed history of the development of systems of community care for people in need of mental health services and the decline in the amount of publicly funded institutional care.

The report consists of four major statistical sections followed by detailed notes that provide the definitions, methodological specifications, and caveats that are necessary to interpret the statistical results. The first section provides a comparative overview of the major programs. The next two sections provide more detailed descriptions of community service programs and a historical overview of the Vermont State Hospital. The fourth section provides a historical overview of the caseloads of the major community service programs.

The community service data presented in this report were provided by the state's Designated Agencies, and the Vermont State Hospital (VSH) and Vermont Psychiatric Care Hospital (VPCH) inpatient data came directly from the VSH Treatment Episode Dataset.

All of the data in this report should be considered in light of the detailed notes presented in Part 5. Part 5 provides definitions of terms used in this report as well as cautions that should be observed when interpreting the data. When the data are considered in light of the accompanying notes, they should provide a complete and accurate overview of the clients and activities of designated provider agencies.

Part 1 presents an overview of Vermont's service delivery system. The tables provide data on the number and characteristics (both demographic and clinical) of clients served and a summary of services provided. The major community programs include Children's Services, Adult Mental Health Outpatient, Community Rehabilitation and Treatment, Substance Abuse, and Emergency Services. This report also includes inpatient services provided by the Vermont Psychiatric Care Hospital (VPCH).

On intake at a designated agency, a client is usually assigned to one program (primary program assignment) although individual clients may receive services from more than one program (program of service). Client demographic and clinical characteristics are presented by last reported primary program assignment. Service data are presented by program of service and record the number of service events.

Part 2 presents a more detailed description of community clients and services in five subsections, one for each community program of service. For each of these programs of service, comparative client data are presented and patterns of service delivery are detailed at the provider level.

Part 3 contains historical tables regarding individuals who were in the Vermont State Hospital at any time during FY1986-FY2012. When the newly constructed state hospital opens in FY2015, this section will complement the overall description of state hospital clients and

services presented in Part 1 by focusing on patients' legal status, the discharge rates of recently admitted patients, and the length of stay for continuing patients. Information on each of these characteristics is presented by clients' catchment area, age, gender, diagnosis and type of admission.

Part 4 presents a historical overview of caseloads of the major programs from FY1986 through FY2014, including Children's Services, Adult Mental Health Outpatient, Community Rehabilitation and Treatment, and Substance Abuse.

Copies of this report and the reports for FY1999 forward are available online at <http://mentalhealth.vermont.gov/report/annualstatistical> .

Requests for additional information or analyses may be directed to:

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This report is the result of the cooperative efforts of individuals in every part of Vermont's mental health service delivery systems. The Department of Mental Health is indebted to all who contributed to the development and maintenance of the data systems that made this report possible.

The Directors of Vermont's designated agencies and institutions have been responsible for the development and maintenance of their respective Management Information Systems. Their support for the accurate accrual of comparable data has been and continues to be essential. The Department of Mental Health thanks the following administrators for their cooperation and support.

Robert Thorn (CSAC - Addison)	Linda Chambers (CMC - Orange)
Ralph Provenza (UCS - Bennington)	Daniel Quinn (RMHS - Rutland)
Bob Bick (HC - Chittenden)	George Karabakakis (HCRS - Southeast)
Savi Van Sluytman (LCMH - Lamoille)	Mary Moulton (WCMH - Washington)
D.W. Bouchard (NKHS - Northeast)	Chuck Myers (NFI - Northeastern Family Institute)
Ted Mable (NCSS - Northwest)	

The Management Information System Database Managers at community service provider agencies and institutions worked closely with Department of Mental Health staff throughout the year to ensure the accuracy of and to identify the shortcomings of the data. Even more important, their continuing efforts to ensure accurate and uniform coding of service and client data, to streamline paper flow, and to make their Management Information Systems a useful management tool were essential to the completeness and accuracy of this report. During FY2014, the MIS Database Managers included:

Emily Van De Weert (CSAC)	Deb Hawley (CMC)
Eric Williams (UCS)	Steve Blongy (RMHS)
Russell Stratton (HC)	Warren Sergeant (HCRS)
Troy Metcalf (LCMH)	Shawn Manwaring (WCMH)
Timothy Gould (NKHS)	Kathy Pettengill (NFI)
Chris Kelly (NCSS)	

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Part 1: Overview

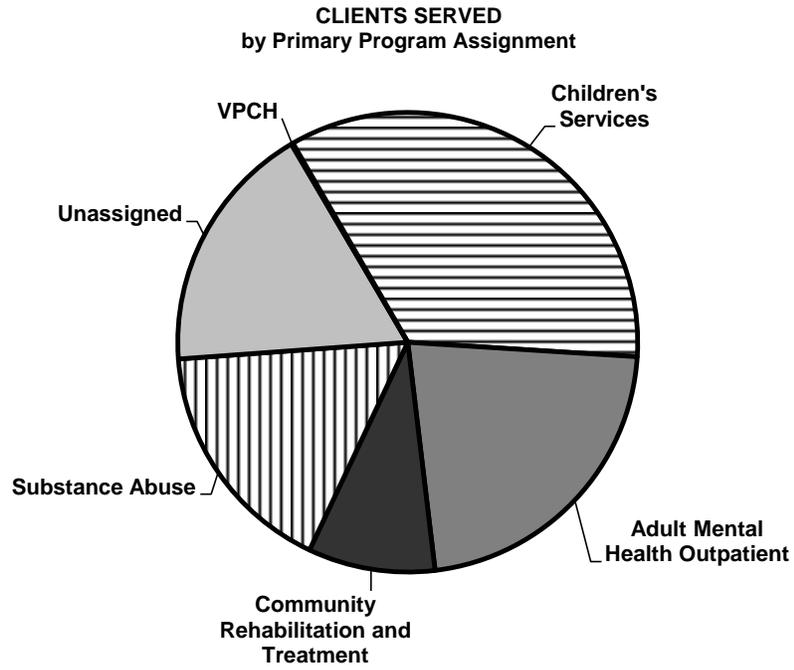


TABLE 1-1
Vermont Agency of Human Services
Department of Mental Health

NUMBER OF CLIENTS SERVED
by Clients' Primary Program Assignment and Designated Agency
Fiscal Year 2014

<u>Designated Agency</u>	<u>Children's Services</u>	<u>Adult MH Outpatient</u>	<u>Community Rehabilitation</u>	<u>Substance Abuse</u>	<u>Unassigned</u>	<u>VPCH</u>
CSAC (Addison)	1,109	728	178	233	62	1
NCSS (Northwest)	1,463	805	229	27	395	0
HC (Chittenden)	1,480	478	652	2,559	2,105	16
LCMH (Lamoille)	337	157	131	0	165	2
HCRS (Southeast)	1,640	938	389	481	673	8
NKHS (Northeast)	997	1,191	226	474	434	1
CMC (Orange)	621	612	139	408	147	1
RMHS (Rutland)	915	186	265	565	513	2
UCS (Bennington)	546	647	159	390	460	2
WCMH (Washington)	1,023	1,010	358	0	457	2
Northeastern Family Institute	359	0	0	0	0	-
Unknown	-	-	-	-	-	1
<u>Total</u>	10,490	6,752	2,726	5,137	5,411	36

See notes 1, 2 and 3.

TABLE 1-2
Vermont Agency of Human Services
Department of Mental Health

CLIENTS SERVED PER 1,000 AGE-SPECIFIC POPULATION
by Clients' Primary Program Assignment and Designated Agency
Fiscal Year 2014

<u>Designated Agency</u>	<u>Children's Services^a</u>	<u>Adult MH Outpatient^b</u>	<u>Community Rehabilitation^b</u>	<u>Substance Abuse^b</u>	<u>Unassigned^c</u>	<u>VPCH^b</u>
CSAC (Addison)	159.5	25.0	6.1	8.0	1.7	0.0
NCSS (Northwest)	114.5	19.0	5.4	0.6	7.2	0.0
HC (Chittenden)	49.2	3.7	5.1	19.9	13.3	0.1
LCMH (Lamoille)	50.9	8.0	6.7	0.0	6.3	0.1
HCRS (Southeast)	93.4	12.6	5.2	6.5	7.3	0.1
NKHS (Northeast)	81.6	23.3	4.4	9.3	6.9	0.0
CMC (Orange)	98.5	23.6	5.4	15.8	4.6	0.0
RMHS (Rutland)	80.9	3.8	5.3	11.4	8.4	0.0
UCS (Bennington)	75.1	22.0	5.4	13.3	12.5	0.1
WCMH (Washington)	79.6	19.4	6.9	0.0	7.1	0.0
Unknown						0.0
<u>Total</u>	84.6	13.4	5.4	10.2	8.6	0.1

^a Rate based on child population (age 0-17)

^b Rate based on adult population (age 18+)

^c Rate based on total population

See note 1, and particularly notes 2 and 3.

TABLE 1-3
 Vermont Agency of Human Services
 Department of Mental Health

AGE OF CLIENTS SERVED
 by Clients' Primary Program Assignment
 Fiscal Year 2014

	<u>Children's Services</u>	<u>Adult MH Outpatient</u>	<u>Community Rehabilitation</u>	<u>Substance Abuse</u>	<u>Unassigned</u>	<u>VPCH</u>
<u>Age</u>						
0-12	57%	0%	0%	0%	6%	0%
13-19	40%	2%	1%	8%	14%	3%
20-34	3%	33%	17%	54%	36%	42%
35-49	0%	28%	27%	25%	23%	28%
50-64	0%	24%	43%	12%	16%	25%
65+	0%	12%	12%	1%	5%	3%
Total	100%	100%	100%	100%	100%	100%
<u>Age Data Reported</u>						
Clients	10,474	6,750	2,726	5,137	5,402	36
Percent within Program	100%	100%	100%	100%	100%	100%
<u>No Age Data</u>						
Clients	16	2	0	0	10	0
Percent within Program	0%	0%	0%	0%	0%	0%
<u>Grand Total</u>	10,490	6,752	2,726	5,137	5,412	36

See notes 1, 3 and 4.

TABLE 1-4
 Vermont Agency of Human Services
 Department of Mental Health

GENDER OF CLIENTS SERVED
 by Clients' Primary Program Assignment
 Fiscal Year 2014

	<u>Children's Services</u>	<u>Adult MH Outpatient</u>	<u>Community Rehabilitation</u>	<u>Substance Abuse</u>	<u>Unassigned</u>	<u>VPCH</u>
<u>Gender</u>						
Male	56%	40%	49%	59%	51%	83%
Female	44%	60%	51%	41%	49%	17%
Total	100%	100%	100%	100%	100%	100%
<u>Gender Data Reported</u>						
Clients	10,487	6,751	2,723	5,137	5,401	36
Percent within Program	100%	100%	100%	100%	100%	100%
<u>No Gender Data</u>						
Clients	3	1	3	0	11	0
Percent within Program	0%	0%	0%	0%	0%	0%
<u>Grand Total</u>	10,490	6,752	2,726	5,137	5,412	36

See notes 1 and 3.

TABLE 1-5
Vermont Agency of Human Services
Department of Mental Health

ANNUAL FAMILY INCOME OF CLIENTS SERVED
by Clients' Primary Program Assignment
Fiscal Year 2014

	<u>Children's Services</u>	<u>Adult Outpatient</u>	<u>Community Rehabilitation</u>	<u>Substance Abuse</u>	<u>Unassigned</u>	<u>VPCH</u>
<u>Income</u>						
\$ 1 - 9,999	21%	34%	64%	41%	26%	-
\$10,000 - 19,999	26%	32%	26%	32%	29%	-
\$20,000 - 29,999	18%	12%	5%	13%	17%	-
\$30,000 +	35%	21%	4%	15%	28%	-
Total	100%	100%	100%	100%	100%	-
<u>Income Data Reported</u>						
Clients	2,719	2,476	911	2,282	468	-
Percent within Program	26%	37%	33%	44%	9%	-
<u>No Income Data</u>						
Clients	7,771	4,276	1,815	2,855	4,944	36
Percent within Program	74%	63%	67%	56%	91%	100%
<u>Grand Total</u>	10,490	6,752	2,726	5,137	5,412	36

See notes 1, 3 and 5.

TABLE 1-6
 Vermont Agency of Human Services
 Department of Mental Health

RESPONSIBILITY FOR FEE OF CLIENTS SERVED
 by Clients' Primary Program Assignment
 Fiscal Year 2014

	<u>Children's Services</u>	<u>Adult MH Outpatient</u>	<u>Community Rehabilitation</u>	<u>Substance Abuse</u>	<u>Unassigned</u>	<u>VPCH</u>
<u>Responsibility For Fee</u>						
Medicaid	80%	56%	74%	63%	30%	0%
Medicare	0%	27%	56%	7%	9%	0%
Other Insurance	13%	24%	12%	19%	12%	0%
State Agency	3%	3%	22%	24%	2%	-
Non-Insured/Unknown	10%	12%	3%	8%	55%	100%
Total	10,490	6,752	2,726	5,137	5,412	36

See notes 1, 3 and especially 6.

TABLE 1-7
Vermont Agency of Human Services
Department of Mental Health

DIAGNOSIS OF CLIENTS SERVED
by Clients' Primary Program Assignment
Fiscal Year 2014

	<u>Children's Services</u>	<u>Adult MH Outpatient</u>	<u>Community Rehabilitation</u>	<u>Substance Abuse</u>	<u>Unassigned</u>	<u>VPCH</u>
<u>Diagnosis</u>						
Organic Brain Syndrome	0%	4%	2%	7%	3%	3%
Schizophrenia & Other Psychoses	5%	5%	48%	0%	8%	76%
Affective Disorders	15%	55%	42%	13%	48%	24%
Anxiety Disorders	26%	39%	26%	13%	26%	9%
Personality Disorders	0%	8%	18%	2%	5%	0%
Adjustment Disorders	32%	16%	2%	3%	21%	3%
Social Problems	14%	2%	1%	1%	1%	0%
Substance Abuse	2%	14%	26%	91%	23%	24%
Children's Disorders	31%	5%	2%	2%	3%	0%
Other Psychological Disorders	1%	2%	1%	0%	1%	0%
Intellectual Disability	3%	1%	2%	0%	1%	0%
<u>Diagnostic Data Reported</u>						
Clients	9,309	6,214	1,994	5,081	2,390	33
Percent within Program	89%	92%	73%	99%	44%	92%
<u>No Diagnostic Data</u>						
Clients	1,181	538	732	56	3,022	3
Percent within Program	11%	8%	27%	1%	56%	8%
<u>Grand Total</u>	10,490	6,752	2,726	5,137	5,412	36

See notes 1, 3 and 7. Includes all primary and secondary DSM IV diagnoses.

TABLE 1-8
Vermont Agency of Human Services
Department of Mental Health

PROBLEMS OF CLIENTS SERVED
by Clients' Primary Program Assignment
Fiscal Year 2014

<u>Problem Area</u>	<u>Children's Services</u>	<u>Adult MH Outpatient</u>	<u>Community Rehabilitation</u>	<u>Substance Abuse</u>	<u>Unassigned</u>	<u>VPCH</u>
Mood Disorders	41%	73%	47%	26%	33%	-
Thought Disorders	6%	13%	31%	4%	9%	-
Eating Disorders	5%	8%	8%	2%	3%	-
Medical Somatic	15%	33%	23%	12%	8%	-
Alcohol Abuse	3%	14%	16%	27%	11%	-
Drug Abuse	5%	14%	12%	29%	11%	-
Suicidal Tendencies	11%	16%	17%	4%	16%	-
Problems in Daily Living	62%	61%	42%	22%	28%	-
Social/Interpersonal	60%	45%	38%	14%	18%	-
Marital/Family	56%	47%	30%	18%	20%	-
Runaway	6%	2%	3%	1%	1%	-
Criminal	4%	12%	9%	21%	6%	-
Victim	16%	22%	14%	10%	6%	-
<u>Problem Data Reported</u>						
Clients	9,032	5,969	1,732	2,394	2,425	-
Percent within Program	86%	88%	64%	47%	45%	-
<u>No Problem Data</u>						
Clients	1,458	783	994	2,743	2,987	36
Percent within Program	14%	12%	36%	53%	55%	100%
<u>Grand Total</u>	10,490	6,752	2,726	5,137	5,412	36

See notes 1, 3 and 8.

TABLE 1-9
Vermont Agency of Human Services
Department of Mental Health

LENGTH OF STAY OF CLIENTS SERVED
by Clients' Primary Program Assignment
Fiscal Year 2014

	<u>Children's Services</u>	<u>Adult MH Outpatient</u>	<u>Community Rehabilitation</u>	<u>Substance Abuse</u>	<u>Unassigned</u>	<u>VPCH</u>
<u>Year of Admission</u>						
Current Fiscal	39%	45%	7%	55%	72%	78%
Previous Fiscal	25%	22%	8%	23%	13%	22%
3 - 5 Years Earlier	25%	18%	18%	16%	8%	0%
6 - 10 Years Earlier	9%	9%	23%	5%	4%	0%
11+ Years Earlier	1%	7%	44%	1%	3%	0%
<u>Length of Stay Data Reported</u>						
Clients	10,449	6,710	2,710	4,796	5,284	36
Percent within Program	100%	99%	99%	93%	98%	100%
<u>No Length of Stay Data</u>						
Clients	41	42	16	341	128	0
Percent within Program	0%	1%	1%	7%	2%	0%
<u>Grand Total</u>	10,490	6,752	2,726	5,137	5,412	36

See notes 1, 3 and 9.

TABLE 1-10
 Vermont Agency of Human Services
 Department of Mental Health

CLINICAL INTERVENTIONS
 by Program of Service
 Fiscal Year 2014

	<u>Children's Services</u>	<u>Adult MH Outpatient</u>	<u>Community Rehabilitation</u>	<u>Substance Abuse</u>	<u>Emergency</u>	<u>VPCH</u>
<u>Total</u>						
Clients Served	11,322	8,217	2,927	6,091	6,348	36
Number of Nonresidential Services	595,773	88,280	372,191	73,112	30,156	-
<u>Clients Receiving Clinical Interventions</u>						
Clients	6,353	7,283	2,583	5,342	1,072	-
Percent within Program	56%	89%	88%	88%	17%	-
<u>Number of Clinical Interventions</u>						
Services	66,171	64,404	47,444	41,550	5,714	-
Percent within Program	11%	73%	13%	57%	19%	-
<u>Clinical Interventions per Client</u>						
Average	10	9	18	8	5	-

See notes 1, 3 and 10.

TABLE 1-10a
 Vermont Agency of Human Services
 Department of Mental Health

INDIVIDUAL, FAMILY AND GROUP THERAPY
 by Program of Service
 Fiscal Year 2014

	<u>Children's Services</u>	<u>Adult MH Outpatient</u>	<u>Community Rehabilitation</u>	<u>Substance Abuse</u>	<u>Emergency</u>	<u>VPCH</u>
<u>Total</u>						
Clients Served	11,322	8,217	2,927	6,091	6,348	36
Number of Nonresidential Services	595,773	88,280	372,191	73,112	30,156	-
<u>Clients Receiving Therapy</u>						
Clients	4,315	4,542	1,358	4,107	243	-
Percent within Program	38%	55%	46%	67%	4%	-
<u>Number of Therapy Sessions</u>						
Services	58,458	48,617	25,815	36,963	1,988	-
Percent within Program	10%	55%	7%	51%	7%	-
<u>Therapy Sessions per Client</u>						
Average	14	11	19	9	8	-

See notes 1, 3 and 10.

TABLE 1-10b
Vermont Agency of Human Services
Department of Mental Health

MEDICATION AND MEDICAL SUPPORT AND CONSULTATION SERVICES
by Program of Service
Fiscal Year 2014

	<u>Children's Services</u>	<u>Adult MH Outpatient</u>	<u>Community Rehabilitation</u>	<u>Substance Abuse</u>	<u>Emergency</u>	<u>VPCH</u>
<u>Total</u>						
Clients Served	11,322	8,217	2,927	6,091	6,348	36
Number of Nonresidential Services	595,773	88,280	372,191	73,112	30,156	-
<u>Clients Receiving Medication Services</u>						
Clients	952	2,527	2,116	168	429	-
Percent within Program	8%	31%	72%	3%	7%	-
<u>Number of Medication Services</u>						
Services	3,405	11,159	20,989	808	2,590	-
Percent within Program	1%	13%	6%	1%	9%	-
<u>Medication Services per Client</u>						
Average	4	4	10	5	6	-

See notes 1, 3 and 10.

TABLE 1-10c
Vermont Agency of Human Services
Department of Mental Health

CLINICAL ASSESSMENT SERVICES
by Program of Service
Fiscal Year 2014

	<u>Children's Services</u>	<u>Adult MH Outpatient</u>	<u>Community Rehabilitation</u>	<u>Substance Abuse</u>	<u>Emergency</u>	<u>VPCH</u>
<u>Total</u>						
Clients Served	11,322	8,217	2,927	6,091	6,348	36
Number of Nonresidential Services	595,773	88,280	372,191	73,112	30,156	-
<u>Clients Receiving Clinical Assessment</u>						
Clients	3,575	3,663	570	3,331	674	-
Percent within Program	32%	45%	19%	55%	11%	-
<u>Number of Clinical Assessments</u>						
Services	4,308	4,628	640	3,779	1,136	-
Percent within Program	1%	5%	0%	5%	4%	-
<u>Clinical Assessments per Client</u>						
Average	1	1	1	1	2	-

See notes 1, 3 and 10.

TABLE 1-11
 Vermont Agency of Human Services
 Department of Mental Health

DAY SERVICES
 by Program of Service
 Fiscal Year 2014

	<u>Children's Services</u>	<u>Adult MH Outpatient</u>	<u>Community Rehabilitation</u>	<u>Substance Abuse</u>	<u>Emergency</u>	<u>VPCH</u>
<u>Total</u>						
Clients Served	11,322	8,217	2,927	6,091	6,348	36
Number of Nonresidential Services	595,773	88,280	372,191	73,112	30,156	-
<u>Clients Receiving Day Services</u>						
Clients	-	-	447	669	-	-
Percent within Program	-	-	15%	11%	-	-
<u>Number of Day Services</u>						
Services	-	-	19,972	9,070	-	-
Percent within Program	-	-	5%	12%	-	-
<u>Day Services per Client</u>						
Average	-	-	45	14	-	-

See notes 1, 3 and 11.

TABLE 1-12
Vermont Agency of Human Services
Department of Mental Health

SERVICE PLANNING AND COORDINATION
by Program of Service
Fiscal Year 2014

	<u>Children's Services</u>	<u>Adult MH Outpatient</u>	<u>Community Rehabilitation</u>	<u>Substance Abuse</u>	<u>Emergency</u>	<u>VPCH</u>
<u>Total</u>						
Clients Served	11,322	8,217	2,927	6,091	6,348	36
Number of Nonresidential Services	595,773	88,280	372,191	73,112	30,156	-
<u>Clients Receiving Service Planning and Coordination Services</u>						
Clients	7,012	1,542	2,510	2,373	873	-
Percent within Program	62%	19%	86%	39%	14%	-
<u>Service Planning and Coordination Services</u>						
Services	130,808	8,861	62,324	21,180	3,716	-
Percent within Program	22%	10%	17%	29%	12%	-
<u>Service Planning and Coordination Services per Client</u>						
Average	19	6	25	9	4	-

See notes 1, 3 and 12.

TABLE 1-13
Vermont Agency of Human Services
Department of Mental Health

COMMUNITY SUPPORTS
by Program of Service
Fiscal Year 2014

	<u>Children's Services</u>	<u>Adult MH Outpatient</u>	<u>Community Rehabilitation</u>	<u>Substance Abuse</u>	<u>Emergency</u>	<u>VPCH</u>
<u>Total</u>						
Clients Served	11,322	8,217	2,927	6,091	6,348	36
Number of Nonresidential Services	595,773	88,280	372,191	73,112	30,156	-
<u>Clients Receiving Community Supports</u>						
Clients	8,518	2,342	2,672	430	965	-
Percent within Program	75%	29%	91%	7%	15%	-
<u>Number of Community Supports</u>						
Services	380,669	14,218	214,585	1,312	7,900	-
Percent within Program	64%	16%	58%	2%	26%	-
<u>Community Supports per Client</u>						
Average	45	6	80	3	8	-

See notes 1, 3 and 13.

TABLE 1-14
Vermont Agency of Human Services
Department of Mental Health

EMPLOYMENT SERVICES
by Program of Service
Fiscal Year 2014

	<u>Children's Services</u>	<u>Adult MH Outpatient</u>	<u>Community Rehabilitation</u>	<u>Substance Abuse</u>	<u>Emergency</u>	<u>VPCH</u>
<u>Total</u>						
Clients Served	11,322	8,217	2,927	6,091	6,348	36
Number of Nonresidential Services	595,773	88,280	372,191	73,112	30,156	-
<u>Clients Receiving Employment Services</u>						
Clients	186	2	928	-	-	-
Percent within Program	2%	0%	32%	-	-	-
<u>Number of Employment Services</u>						
Services	1,980	10	20,214	-	-	-
Percent within Program	0%	0%	5%	-	-	-
<u>Employment Services per Client</u>						
Average	11	-	22	-	-	-

See notes 1, 3 and 14.

TABLE 1-15a
Vermont Agency of Human Services
Department of Mental Health

EMERGENCY/CRISIS ASSESSMENT, SUPPORT AND REFERRAL
by Program of Service
Fiscal Year 2014

	<u>Children's Services</u>	<u>Adult MH Outpatient</u>	<u>Community Rehabilitation</u>	<u>Substance Abuse</u>	<u>Emergency</u>	<u>VPCH</u>
<u>Total</u>						
Clients Served	11,322	8,217	2,927	6,091	6,348	36
Number of Nonresidential Services	595,773	88,280	372,191	73,112	30,156	-
<u>Clients Receiving Emergency/Crisis Services</u>						
Clients	1,915	314	847	-	5,118	-
Percent within Program	17%	4%	29%	-	81%	-
<u>Number of Emergency/Crisis Services</u>						
Services	8,913	781	5,494	-	12,826	-
Percent within Program	1%	1%	1%	-	43%	-
<u>Emergency/Crisis Services per Client</u>						
Average	5	2	6	-	3	-

See notes 1, 3 and 15.

TABLE 1-15b
 Vermont Agency of Human Services
 Department of Mental Health

EMERGENCY/CRISIS BEDS
 by Program of Service
 Fiscal Year 2014

	<u>Children's Services</u>	<u>Adult MH Outpatient</u>	<u>Community Rehabilitation</u>	<u>Substance Abuse</u>	<u>Emergency</u>	<u>VPCH</u>
<u>Total</u>						
Clients Served	11,322	8,217	2,927	6,091	6,348	36
<u>Clients Receiving Crisis Emergency Beds</u>						
Clients	242	51	355	-	326	-
Percent within Program	2%	1%	12%	-	5%	-
<u>Days of Crisis Emergency Bed Services</u>						
Number	2,574	204	7,788	-	2,273	-
<u>Emergency Bed Services Days per Client</u>						
Average	11	4	22	-	7	-

See notes 1, 3 and 15.

TABLE 1-16
 Vermont Agency of Human Services
 Department of Mental Health

HOUSING AND HOME SUPPORTS
 by Program of Service
 Fiscal Year 2014

	<u>Children's Services</u>	<u>Adult MH Outpatient</u>	<u>Community Rehabilitation</u>	<u>Substance Abuse</u>	<u>Emergency</u>	<u>VPCH</u>
<u>Total</u>						
Clients Served	11,322	8,217	2,927	6,091	6,348	36
<u>Clients Receiving Housing Services</u>						
Number	329	18	278	286	72	36
Percent within Program	3%	0%	9%	5%	1%	100%
<u>Days of Housing Services</u>						
Number	50,116	2,081	56,680	1,288	8,502	2,863
<u>Housing Service Days per Client</u>						
Average	152	116	204	5	118	80

See notes 1, 3 and 16.

TABLE 1-17
Vermont Agency of Human Services
Department of Mental Health

CONDITION OF CLIENTS ON TERMINATION OF SERVICES
by Clients' Primary Program Assignment
Fiscal Year 2014

	<u>Children's Services</u>	<u>Adult MH Outpatient</u>	<u>Community Rehabilitation</u>	<u>Substance Abuse</u>	<u>Unassigned</u>	<u>VPCH</u>
<u>Condition on Termination</u>						
Improved	64%	49%	32%	42%	14%	-
Unchanged	27%	36%	54%	50%	79%	-
Worse	8%	15%	14%	8%	7%	-
Total	100%	100%	100%	100%	100%	-
<u>Condition on Termination Data Reported</u>						
Number	1,867	1,073	125	730	783	-
Percent of Discharged Clients	76%	63%	71%	89%	79%	-
<u>No Condition on Termination Data</u>						
Number	586	643	51	93	211	-
Percent of Discharged Clients	24%	37%	29%	11%	21%	-
<u>Total Discharges</u>						
Number	2,453	1,716	176	823	994	-
Discharge Rate (% of all Clients)	23%	25%	6%	16%	18%	-

See notes 1, 3 and especially 18.

Part 2: Community Programs

COMMUNITY PROGRAMS
Total Caseload by Agency
FY2014

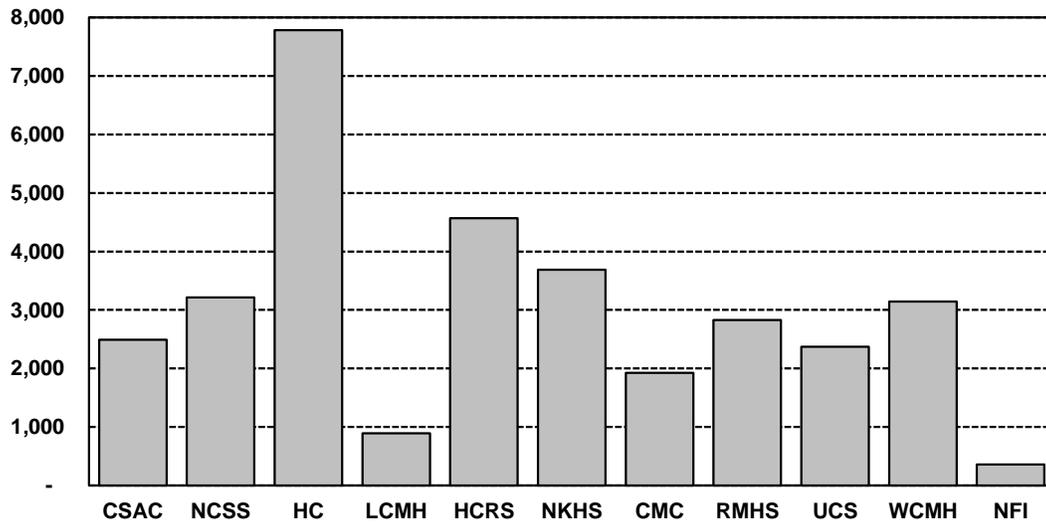


TABLE 2-1
 Vermont Agency of Human Services
 Department of Mental Health

PROGRAM OF SERVICE OF CLIENTS
 Who Were Served Each Month by
 Designated Agencies
 Fiscal Year 2014

<u>Month</u>	<u>Program of Service</u>					<u>Total</u>
	<u>Children's Services</u>	<u>Adult MH Outpatient</u>	<u>Community Rehabilitation</u>	<u>Substance Abuse</u>	<u>Emergency Services</u>	
July	4,933	2,868	2,385	2,178	999	13,363
August	5,406	2,772	2,361	2,083	1,010	13,632
September	6,006	2,797	2,362	2,082	992	14,239
October	6,318	3,077	2,346	2,165	1,025	14,931
November	6,304	2,817	2,330	2,050	939	14,440
December	6,255	2,755	2,315	2,094	908	14,327
January	6,596	3,036	2,357	2,182	1,030	15,201
February	6,478	2,837	2,333	2,076	921	14,645
March	6,724	3,023	2,354	2,247	1,046	15,394
April	6,800	3,002	2,348	2,373	991	15,514
May	6,792	2,945	2,365	2,345	1,007	15,454
June	6,450	2,870	2,336	2,191	986	14,833
Monthly Average	6,255	2,900	2,349	2,172	988	14,664

Clients served by more than one program of service during the fiscal year have been counted toward the number of clients served by each program, but only once toward the overall total.

See notes 1 and 3.

TABLE 2-2
 Vermont Agency of Human Services
 Department of Mental Health

PRIMARY PROGRAM ASSIGNMENT OF CLIENTS
 Who Were Served Each Month by
 Designated Agencies
 Fiscal Year 2014

Primary Program Assignment						
<u>Month</u>	<u>Children's Services</u>	<u>Adult MH Outpatient</u>	<u>Community Rehabilitation</u>	<u>Substance Abuse</u>	<u>Unassigned</u>	<u>Total</u>
July	4,472	2,625	2,361	1,930	1,401	12,789
August	4,891	2,581	2,350	1,854	1,372	13,048
September	5,483	2,627	2,351	1,845	1,319	13,625
October	5,763	2,809	2,340	1,940	1,416	14,268
November	5,769	2,599	2,316	1,891	1,289	13,864
December	5,732	2,563	2,302	1,909	1,251	13,757
January	6,058	2,837	2,345	1,986	1,327	14,553
February	5,974	2,631	2,321	1,912	1,255	14,093
March	6,202	2,804	2,350	2,063	1,344	14,763
April	6,233	2,802	2,328	2,190	1,289	14,842
May	6,239	2,759	2,330	2,210	1,251	14,789
June	6,008	2,665	2,315	2,111	1,158	14,257
Monthly Average	5,735	2,692	2,334	1,987	1,306	14,054

See notes 1 and 3.

TABLE 2-3
Vermont Agency of Human Services
Department of Mental Health

AGE AND GENDER OF CLIENTS SERVED
Community Service Providers
Designated Agencies
Fiscal Year 2014

	Clients Served	Age							Gender	
		0 - 6	7 - 12	13 - 19	20 - 34	35 - 49	50 - 64	65 +	Male	Female
OVERALL	30,516	8%	13%	18%	25%	17%	14%	5%	51%	49%
<u>Designated Agency</u>										
CSAC (Addison)	2,310	13%	15%	20%	20%	12%	13%	6%	48%	52%
NCSS (Northwest)	2,919	16%	17%	21%	16%	13%	12%	5%	50%	50%
HC (Chittenden)	7,274	5%	11%	16%	33%	19%	12%	3%	55%	45%
LCMH (Lamoille)	790	10%	16%	18%	24%	18%	12%	3%	50%	50%
HCRS (Southeast)	4,121	8%	14%	19%	23%	17%	13%	5%	52%	48%
NKHS (Northeast)	3,322	5%	13%	17%	23%	18%	18%	6%	52%	48%
CMC (Orange)	1,927	5%	12%	17%	27%	19%	16%	4%	52%	48%
RMHS (Rutland)	2,444	8%	13%	18%	26%	17%	14%	5%	52%	48%
UCS (Bennington)	2,202	4%	9%	17%	29%	19%	17%	6%	48%	52%
WCMH (Washington)	2,848	8%	13%	16%	21%	18%	16%	8%	49%	51%
Northeastern Family Institute	359	7%	19%	74%	-	-	-	-	36%	64%

See notes 2, 3 and 4.

TABLE 2-4
Vermont Agency of Human Services
Department of Mental Health

RESPONSIBILITY FOR FEE OF CLIENTS SERVED

Designated Agencies
Fiscal Year 2014

	Total Clients Served	Responsibility for Fee				
		Medicaid	Medicare	Other Insurance	State Agency	Unknown/ Uninsured
OVERALL	30,516	62%	14%	16%	8%	17%
<u>Designated Agency</u>						
CSAC (Addison)	2,310	49%	13%	19%	1%	19%
NCSS (Northwest)	2,919	59%	13%	12%	-	17%
HC (Chittenden)	7,274	52%	9%	13%	8%	30%
LCMH (Lamoille)	790	80%	12%	5%	-	16%
HCRS (Southeast)	4,121	65%	15%	17%	10%	17%
NKHS (Northeast)	3,322	73%	19%	18%	-	11%
CMC (Orange)	1,927	65%	10%	19%	5%	11%
RMHS (Rutland)	2,444	80%	18%	24%	12%	4%
UCS (Bennington)	2,202	60%	18%	19%	24%	13%
WCMH (Washington)	2,848	70%	21%	15%	17%	12%
Northeastern Family Institute	359	60%	-	16%	22%	6%

See notes 2, 3 and especially 6.

TABLE 2-5
Vermont Agency of Human Services
Department of Mental Health

DIAGNOSIS OF CLIENTS SERVED

Designated Agencies
Fiscal Year 2014

	<i>Total Clients Served</i>	<i>No Dx Data</i>	<i>Organic Brain Syndrome</i>	<i>Schizophrenia and other Psychoses</i>	<i>Mood Disorder</i>	<i>Anxiety Disorder</i>	<i>Personality Disorder</i>	<i>Adjustment Disorder</i>	<i>Social Problem</i>	<i>Substance-Related Disorder</i>	<i>Child Non-Psychotic</i>	<i>Other DSM Disorder</i>	<i>Developmental Disorder</i>	<u>Reported N</u>
OVERALL	30,516	18%	3%	8%	30%	27%	4%	19%	6%	27%	14%	1%	1%	24,987
<u>Designated Agency</u>														
CSAC (Addison)	2,310	11%	2%	7%	33%	22%	2%	23%	8%	16%	11%	1%	2%	2,050
NCSS (Northwest)	2,919	36%	1%	9%	29%	21%	5%	32%	5%	9%	17%	1%	2%	1,875
HC (Chittenden)	7,274	38%	6%	3%	16%	21%	2%	16%	6%	54%	12%	1%	1%	4,516
LCMH (Lamoille)	790	5%	1%	10%	40%	34%	3%	22%	-	6%	18%	1%	2%	748
HCRS (Southeast)	4,121	20%	4%	8%	28%	24%	2%	17%	13%	19%	13%	1%	1%	3,283
NKHS (Northeast)	3,322	1%	2%	9%	37%	27%	8%	17%	4%	21%	16%	1%	2%	3,295
CMC (Orange)	1,927	8%	1%	6%	22%	31%	5%	22%	4%	31%	11%	3%	1%	1,767
RMHS (Rutland)	2,444	2%	2%	9%	37%	27%	7%	8%	7%	36%	14%	1%	1%	2,390
UCS (Bennington)	2,202	1%	4%	7%	40%	40%	9%	19%	5%	35%	12%	3%	2%	2,169
WCMH (Washington)	2,848	9%	2%	13%	36%	30%	4%	24%	4%	13%	16%	2%	1%	2,578
Northeastern Family Institute	359	12%	0%	4%	37%	57%	2%	7%	4%	9%	33%	5%	3%	316

As clients may have as many as four diagnoses reported, diagnostic groups do not represent an unduplicated count of clients served.

See notes 2, 3 and 7.

TABLE 2-6
Vermont Agency of Human Services
Department of Mental Health

LENGTH OF STAY OF CLIENTS SERVED

Designated Agencies
Fiscal Year 2014

	Total Clients Served	No Data	Year of Admission					Reported N
			Current Fiscal Year	Previous Fiscal Year	3 - 5 Years Earlier	6 - 10 Years Earlier	11+ Years Earlier	
OVERALL	30,516	2%	46%	20%	18%	9%	7%	29,948
<u>Designated Agency</u>								
CSAC (Addison)	2,310	0%	37%	23%	22%	10%	8%	2,300
NCSS (Northwest)	2,919	1%	39%	21%	18%	13%	8%	2,894
HC (Chittenden)	7,274	0%	48%	18%	18%	9%	6%	7,257
LCMH (Lamoille)	790	2%	56%	29%	14%	1%	0%	777
HCRS (Southeast)	4,121	0%	48%	21%	15%	9%	6%	4,107
NKHS (Northeast)	3,322	0%	38%	21%	21%	11%	8%	3,306
CMC (Orange)	1,927	22%	34%	23%	31%	7%	5%	1,510
RMHS (Rutland)	2,444	1%	56%	17%	15%	5%	7%	2,415
UCS (Bennington)	2,202	0%	51%	19%	14%	9%	7%	2,195
WCMH (Washington)	2,848	1%	49%	21%	16%	6%	9%	2,828
Northeastern Family Institute	359	-	48%	20%	22%	9%	0%	359

See notes 2, 3 and 9.

2A: Children's Services Programs

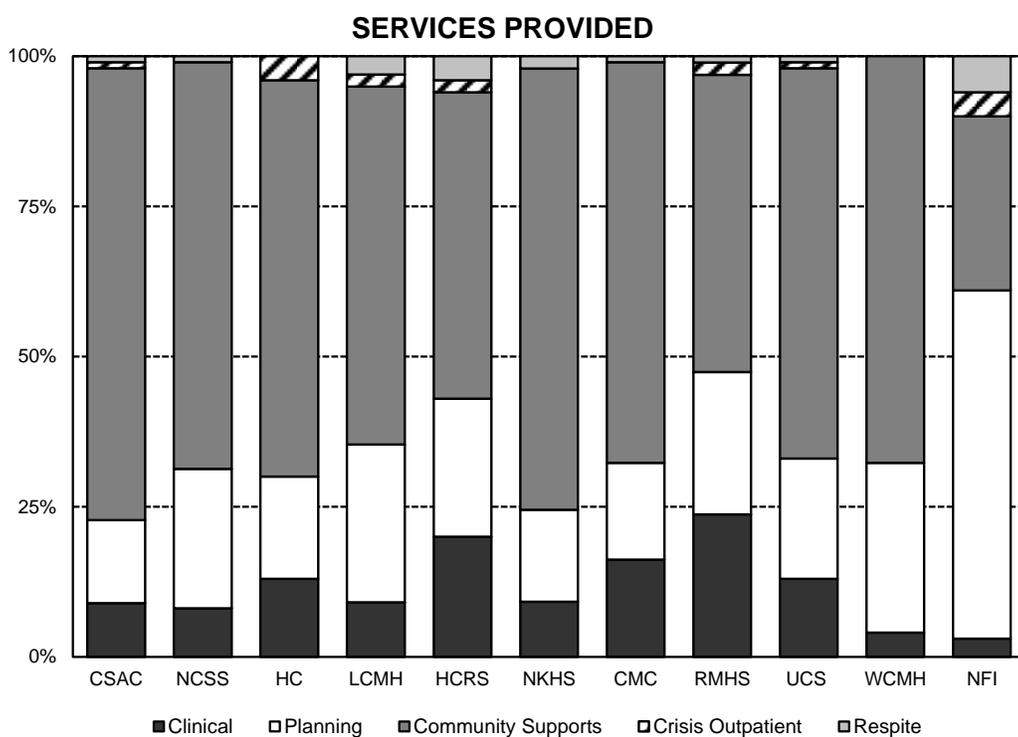


TABLE 2A-1
Vermont Agency of Human Services
Department of Mental Health
CHILDREN'S SERVICES PROGRAMS

AGE AND GENDER OF CLIENTS SERVED

Designated Agencies
Fiscal Year 2014

	Clients Served	Age							Gender	
		0 - 6	7 - 12	13 - 19	20 - 34	35 - 49	50 - 64	65 +	Male	Female
OVERALL	10,490	22%	35%	40%	3%	-	-	-	56%	44%
<u>Designated Agency</u>										
CSAC (Addison)	1,109	27%	31%	37%	4%	-	-	-	53%	47%
NCSS (Northwest)	1,463	32%	33%	33%	2%	-	-	-	57%	43%
HC (Chittenden)	1,480	20%	41%	35%	2%	1%	-	-	55%	45%
LCMH (Lamoille)	337	23%	37%	37%	3%	-	-	-	57%	43%
HCRS (Southeast)	1,640	20%	36%	41%	2%	-	-	-	58%	42%
NKHS (Northeast)	997	18%	40%	39%	3%	-	-	-	61%	39%
CMC (Orange)	621	16%	37%	44%	3%	-	-	-	54%	46%
RMHS (Rutland)	915	22%	35%	41%	3%	-	-	-	58%	42%
UCS (Bennington)	546	15%	34%	48%	3%	-	-	-	54%	46%
WCMH (Washington)	1,023	22%	36%	40%	2%	-	-	-	56%	44%
Northeastern Family Institute	359	7%	19%	74%	-	-	-	-	36%	64%

See notes 2, 3 and 4.

TABLE 2A-2
Vermont Agency of Human Services
Department of Mental Health
CHILDREN'S SERVICES PROGRAMS

RESPONSIBILITY FOR FEE OF CLIENTS SERVED

Designated Agencies

Fiscal Year 2014

	Total Clients Served	Responsibility for Fee				
		Medicaid	Medicare	Other Insurance	State Agency	Unknown/ Uninsured
OVERALL	10,490	80%	0%	13%	3%	10%
<u>Designated Agency</u>						
CSAC (Addison)	1,109	66%	0%	15%	0%	19%
NCSS (Northwest)	1,463	74%	0%	9%	-	17%
HC (Chittenden)	1,480	85%	0%	18%	5%	5%
LCMH (Lamoille)	337	88%	0%	6%	-	9%
HCRS (Southeast)	1,640	79%	0%	12%	1%	14%
NKHS (Northeast)	997	88%	0%	15%	-	7%
CMC (Orange)	621	84%	0%	14%	0%	5%
RMHS (Rutland)	915	91%	0%	16%	0%	2%
UCS (Bennington)	546	86%	0%	9%	2%	9%
WCMH (Washington)	1,023	82%	0%	12%	13%	5%
Northeastern Family Institute	359	60%	0%	16%	22%	6%

See notes 2, 3 and especially 6.

TABLE 2A-3
Vermont Agency of Human Services
Department of Mental Health
CHILDREN'S SERVICES PROGRAMS

DIAGNOSIS OF CLIENTS SERVED

Designated Agencies
Fiscal Year 2014

	<i>Total Clients Served</i>	<i>No Dx Data</i>	<i>Organic Brain Syndrome</i>	<i>Schizophrenia and other Psychoses</i>	<i>Mood Disorder</i>	<i>Anxiety Disorder</i>	<i>Personality Disorder</i>	<i>Adjustment Disorder</i>	<i>Social Problem</i>	<i>Substance-Related Disorder</i>	<i>Child Non-Psychotic</i>	<i>Other DSM Disorder</i>	<i>Developmental Disorder</i>	<u>Reported N</u>
OVERALL	10,490	11%	0%	5%	15%	26%	0%	32%	14%	2%	31%	1%	3%	9,309
<u>Designated Agency</u>														
CSAC (Addison)	1,109	20%	0%	4%	10%	17%	0%	40%	16%	2%	21%	1%	3%	890
NCSS (Northwest)	1,463	40%	1%	6%	8%	16%	0%	41%	10%	3%	32%	0%	3%	884
HC (Chittenden)	1,480	0%	1%	6%	15%	30%	1%	40%	16%	1%	30%	1%	2%	1,477
LCMH (Lamoille)	337	7%	0%	6%	20%	31%	0%	36%	0%	0%	29%	3%	3%	313
HCRS (Southeast)	1,640	14%	0%	5%	15%	26%	0%	22%	28%	2%	28%	1%	2%	1,406
NKHS (Northeast)	997	2%	0%	5%	14%	26%	0%	33%	10%	1%	37%	1%	6%	977
CMC (Orange)	621	3%	0%	4%	9%	27%	0%	39%	10%	3%	28%	1%	3%	603
RMHS (Rutland)	915	2%	0%	3%	26%	31%	0%	16%	19%	3%	35%	2%	3%	897
UCS (Bennington)	546	2%	0%	5%	21%	32%	1%	30%	10%	2%	31%	3%	3%	536
WCMH (Washington)	1,023	1%	0%	6%	12%	21%	0%	38%	8%	2%	38%	1%	1%	1,010
Northeastern Family Institute	359	12%	0%	4%	37%	57%	2%	7%	4%	9%	33%	5%	3%	316

As clients may have as many as four diagnoses reported, diagnostic groups do not represent an unduplicated count of clients served.

See notes 2, 3 and 7.

TABLE 2A-4
Vermont Agency of Human Services
Department of Mental Health
CHILDREN'S SERVICES PROGRAMS

LENGTH OF STAY OF CLIENTS SERVED

Designated Agencies

Fiscal Year 2014

	Total Clients Served	No Data	Year of Admission					Reported N
			Current Fiscal Year	Previous Fiscal Year	3 - 5 Years Earlier	6 - 10 Years Earlier	11+ Years Earlier	
OVERALL	10,490	0%	39%	25%	25%	9%	1%	10,449
<u>Designated Agency</u>								
CSAC (Addison)	1,109	1%	36%	24%	28%	10%	2%	1,103
NCSS (Northwest)	1,463	1%	43%	26%	21%	7%	2%	1,449
HC (Chittenden)	1,480	-	29%	25%	29%	15%	1%	1,480
LCMH (Lamoille)	337	2%	60%	28%	12%	1%	0%	329
HCRS (Southeast)	1,640	0%	36%	24%	25%	13%	2%	1,639
NKHS (Northeast)	997	0%	36%	26%	26%	11%	2%	996
CMC (Orange)	621	-	38%	26%	30%	5%	1%	621
RMHS (Rutland)	915	1%	41%	23%	28%	7%	1%	910
UCS (Bennington)	546	0%	42%	27%	23%	7%	1%	544
WCMH (Washington)	1,023	0%	49%	26%	21%	4%	0%	1,019
Northeastern Family Institute	359	-	48%	20%	22%	9%	0%	359

See notes 2, 3 and 9.

TABLE 2A-5
Vermont Agency of Human Services
Department of Mental Health
CHILDREN'S SERVICES PROGRAMS

CLINICAL INTERVENTIONS

Designated Agencies

Fiscal Year 2014

	<u>Total Clients Served</u>	<u>Clients Receiving Clinical Interventions Number</u>	<u>Percent</u>	<u>Number of Clinical Interventions</u>	<u>Services as Percentage of all Children's Non- Residential Services</u>	<u>Clinical Interventions Per Client</u>
OVERALL	11,322	6,353	56%	66,171	11%	10
<u>Designated Agency</u>						
CSAC (Addison)	944	510	54%	4,067	9%	8
NCSS (Northwest)	1,525	870	57%	5,689	8%	7
HC (Chittenden)	2,342	1,299	55%	18,405	13%	14
LCMH (Lamoille)	340	183	54%	1,541	9%	8
HCRS (Southeast)	1,576	1,040	66%	10,485	20%	10
NKHS (Northeast)	1,054	457	43%	3,727	9%	8
CMC (Orange)	648	512	79%	4,580	16%	9
RMHS (Rutland)	934	697	75%	9,666	23%	14
UCS (Bennington)	566	274	48%	2,544	13%	9
WCMH (Washington)	1,035	470	45%	4,960	4%	11
Northeastern Family Institute	358	41	11%	507	3%	12

See notes 2, 3 and 10.

TABLE 2A-5a
Vermont Agency of Human Services
Department of Mental Health
CHILDREN'S SERVICES PROGRAMS

INDIVIDUAL, FAMILY AND GROUP THERAPY
Designated Agencies
Fiscal Year 2014

	<u>Total Clients Served</u>	<u>Clients Receiving Therapy Number</u>	<u>Percent</u>	<u>Number of Therapy Sessions</u>	<u>Services as Percentage of all Children's Non- Residential Services</u>	<u>Therapy Sessions Per Client</u>
OVERALL	11,322	4,315	38%	58,458	10%	14
<u>Designated Agency</u>						
CSAC (Addison)	944	393	42%	3,635	8%	9
NCSS (Northwest)	1,525	490	32%	4,129	6%	8
HC (Chittenden)	2,342	937	40%	17,209	12%	18
LCMH (Lamoille)	340	102	30%	1,383	8%	14
HCRS (Southeast)	1,576	783	50%	9,730	19%	12
NKHS (Northeast)	1,054	292	28%	2,970	8%	10
CMC (Orange)	648	351	54%	4,113	15%	12
RMHS (Rutland)	934	509	54%	8,458	20%	17
UCS (Bennington)	566	194	34%	2,314	12%	12
WCMH (Washington)	1,035	237	23%	4,036	3%	17
Northeastern Family Institute	358	27	8%	481	3%	18

See notes 2, 3 and 10.

TABLE 2A-5b
Vermont Agency of Human Services
Department of Mental Health
CHILDREN'S SERVICES PROGRAMS

MEDICATION AND MEDICAL SUPPORT AND CONSULTATION SERVICES

Designated Agencies

Fiscal Year 2014

	<u>Total Clients Served</u>	<u>Clients Receiving Medication Services Number</u>	<u>Percent</u>	<u>Number of Medication Services</u>	<u>Services as Percentage of all Children's Non- Residential Services</u>	<u>Medication Services Per Client</u>
OVERALL	11,322	952	8%	3,405	1%	4
<u>Designated Agency</u>						
CSAC (Addison)	944	34	4%	168	0%	5
NCSS (Northwest)	1,525	191	13%	831	1%	4
HC (Chittenden)	2,342	137	6%	383	0%	3
LCMH (Lamoille)	340	28	8%	50	0%	2
HCRS (Southeast)	1,576	2	0%	2	0%	1
NKHS (Northeast)	1,054	136	13%	469	1%	3
CMC (Orange)	648	53	8%	116	0%	2
RMHS (Rutland)	934	206	22%	721	2%	3
UCS (Bennington)	566	33	6%	90	0%	3
WCMH (Washington)	1,035	131	13%	572	0%	4
Northeastern Family Institute	358	1	0%	3	0%	3

See notes 2, 3 and 10.

TABLE 2A-5c
Vermont Agency of Human Services
Department of Mental Health
CHILDREN'S SERVICES PROGRAMS

CLINICAL ASSESSMENT SERVICES

Designated Agencies
Fiscal Year 2014

	<u>Total Clients Served</u>	<u>Clients Receiving Clinical Assessment Number</u>	<u>Percent</u>	<u>Number of Clinical Assessments</u>	<u>Services as Percentage of all Children's Non- Residential Services</u>	<u>Clinical Assessment Per Client</u>
OVERALL	11,322	3,575	32%	4,308	1%	1
<u>Designated Agency</u>						
CSAC (Addison)	944	260	28%	264	1%	1
NCSS (Northwest)	1,525	662	43%	729	1%	1
HC (Chittenden)	2,342	554	24%	813	1%	1
LCMH (Lamoille)	340	103	30%	108	1%	1
HCRS (Southeast)	1,576	608	39%	753	1%	1
NKHS (Northeast)	1,054	235	22%	288	1%	1
CMC (Orange)	648	319	49%	351	1%	1
RMHS (Rutland)	934	398	43%	487	1%	1
UCS (Bennington)	566	132	23%	140	1%	1
WCMH (Washington)	1,035	281	27%	352	0%	1
Northeastern Family Institute	358	23	6%	23	0%	1

See notes 2, 3 and 10.

TABLE 2A-6
Vermont Agency of Human Services
Department of Mental Health
CHILDREN'S SERVICES PROGRAMS

SERVICE PLANNING AND COORDINATION

Designated Agencies

Fiscal Year 2014

	<u>Total Clients Served</u>	<u>Clients Receiving Planning Services Number</u>	<u>Percent</u>	<u>Number of Planning Services</u>	<u>Services as Percentage of all Children's Non- Residential Services</u>	<u>Planning Services Per Client</u>
OVERALL	11,322	7,012	62%	130,808	22%	19
<u>Designated Agency</u>						
CSAC (Addison)	944	379	40%	6,548	14%	17
NCSS (Northwest)	1,525	817	54%	15,720	23%	19
HC (Chittenden)	2,342	1,407	60%	24,345	17%	17
LCMH (Lamoille)	340	206	61%	4,290	26%	21
HCRS (Southeast)	1,576	1,068	68%	11,700	23%	11
NKHS (Northeast)	1,054	648	61%	5,918	15%	9
CMC (Orange)	648	495	76%	4,559	16%	9
RMHS (Rutland)	934	790	85%	9,580	23%	12
UCS (Bennington)	566	335	59%	4,025	20%	12
WCMH (Washington)	1,035	695	67%	35,476	28%	51
Northeastern Family Institute	358	172	48%	8,647	58%	50

See notes 2, 3 and 12.

TABLE 2A-7
Vermont Agency of Human Services
Department of Mental Health
CHILDREN'S SERVICES PROGRAMS

COMMUNITY SUPPORTS

Designated Agencies

Fiscal Year 2014

	<u>Total Clients Served</u>	<u>Clients Receiving Support Services Number</u>	<u>Percent</u>	<u>Number of Community Support Services</u>	<u>Services as Percentage of all Children's Non- Residential Services</u>	<u>Support Services Per Client</u>
OVERALL	11,322	8,518	75%	380,669	64%	45
<u>Designated Agency</u>						
CSAC (Addison)	944	652	69%	35,243	76%	54
NCSS (Northwest)	1,525	1,190	78%	44,742	67%	38
HC (Chittenden)	2,342	1,663	71%	95,910	66%	58
LCMH (Lamoille)	340	266	78%	9,642	59%	36
HCRS (Southeast)	1,576	1,191	76%	26,271	51%	22
NKHS (Northeast)	1,054	910	86%	28,549	72%	31
CMC (Orange)	648	583	90%	18,375	66%	32
RMHS (Rutland)	934	675	72%	19,998	48%	30
UCS (Bennington)	566	452	80%	13,001	65%	29
WCMH (Washington)	1,035	847	82%	84,554	67%	100
Northeastern Family Institute	358	89	25%	4,384	29%	49

See notes 2, 3 and 13.

TABLE 2A-8a
Vermont Agency of Human Services
Department of Mental Health
CHILDREN'S SERVICES PROGRAMS

EMERGENCY/CRISIS ASSESSMENT, SUPPORT AND REFERRAL

Designated Agencies

Fiscal Year 2014

	<u>Total Clients Served</u>	<u>Clients Receiving Emerg./Crisis Services Number</u>	<u>Percent</u>	<u>Number of Emerg./Crisis Services</u>	<u>Services as Percentage of all Children's Non- Residential Services</u>	<u>Emerg./Crisis Services Per Client</u>
OVERALL	11,322	1,915	17%	8,913	1%	5
<u>Designated Agency</u>						
CSAC (Addison)	944	101	11%	257	1%	3
NCSS (Northwest)	1,525	137	9%	275	0%	2
HC (Chittenden)	2,342	713	30%	5,484	4%	8
LCMH (Lamoille)	340	97	29%	275	2%	3
HCRS (Southeast)	1,576	353	22%	862	2%	2
NKHS (Northeast)	1,054	35	3%	57	0%	2
CMC (Orange)	648	1	0%	2	0%	2
RMHS (Rutland)	934	197	21%	629	2%	3
UCS (Bennington)	566	60	11%	109	1%	2
WCMH (Washington)	1,035	159	15%	312	0%	2
Northeastern Family Institute	358	62	17%	651	4%	10

See notes 2, 3 and 15.

TABLE 2A-8b
Vermont Agency of Human Services
Department of Mental Health
CHILDREN'S SERVICES PROGRAMS

EMERGENCY/CRISIS BEDS

Designated Agencies

Fiscal Year 2014

	<u>Total Clients Served</u>	<u>Clients Receiving Emerg./Crisis Bed Services</u>		<u>Days of Emerg./Crisis Bed Services</u>	<u>Emergency/Crisis Bed Days Per Client</u>
		<u>Number</u>	<u>Percent</u>		
OVERALL	11,322	242	2%	2,574	11
<u>Designated Agency</u>					
CSAC (Addison)	944	0	-	0	-
NCSS (Northwest)	1,525	0	-	0	-
HC (Chittenden)	2,342	58	2%	734	13
LCMH (Lamoille)	340	5	1%	16	3
HCRS (Southeast)	1,576	0	-	0	-
NKHS (Northeast)	1,054	0	-	0	-
CMC (Orange)	648	0	-	0	-
RMHS (Rutland)	934	0	-	0	-
UCS (Bennington)	566	0	-	0	-
WCMH (Washington)	1,035	0	-	0	-
Northeastern Family Institute	358	179	50%	1,824	10

See notes 2, 3 and 15.

TABLE 2A-9
Vermont Agency of Human Services
Department of Mental Health
CHILDREN'S SERVICES PROGRAMS

HOUSING AND HOME SUPPORTS

Designated Agencies

Fiscal Year 2014

	<u>Total Clients Served</u>	<u>Clients Receiving Housing & Home Supports Number</u>	<u>Percent</u>	<u>Days of Housing & Home Support Services</u>	<u>Housing & Home Support Days Per Client</u>
OVERALL	11,322	329	3%	50,116	152
<u>Designated Agency</u>					
CSAC (Addison)	944	0	-	0	-
NCSS (Northwest)	1,525	3	0%	541	180
HC (Chittenden)	2,342	45	2%	6,391	142
LCMH (Lamoille)	340	12	4%	1,363	114
HCRS (Southeast)	1,576	1	0%	76	76
NKHS (Northeast)	1,054	2	0%	580	290
CMC (Orange)	648	0	-	0	-
RMHS (Rutland)	934	0	-	0	-
UCS (Bennington)	566	3	1%	372	124
WCMH (Washington)	1,035	191	18%	26,633	139
Northeastern Family Institute	358	72	20%	14,160	197

See notes 2, 3 and 16.

TABLE 2A-10
Vermont Agency of Human Services
Department of Mental Health
CHILDREN'S SERVICES PROGRAMS

RESPITE SERVICES

Designated Agencies

Fiscal Year 2014

	<u>Total Clients Served</u>	<u>Clients Receiving Respite Services Number</u>	<u>Percent</u>	<u>Number of Respite Services</u>	<u>Services as Percentage of all Children's Non- Residential Services</u>	<u>Respite Services Per Client</u>
OVERALL	11,322	443	4%	7,232	1%	16
<u>Designated Agency</u>						
CSAC (Addison)	944	26	3%	424	1%	16
NCSS (Northwest)	1,525	44	3%	639	1%	15
HC (Chittenden)	2,342	22	1%	546	0%	25
LCMH (Lamoille)	340	36	11%	495	3%	14
HCRS (Southeast)	1,576	104	7%	1,888	4%	18
NKHS (Northeast)	1,054	45	4%	874	2%	19
CMC (Orange)	648	15	2%	256	1%	17
RMHS (Rutland)	934	57	6%	520	1%	9
UCS (Bennington)	566	28	5%	174	1%	6
WCMH (Washington)	1,035	41	4%	567	0%	14
Northeastern Family Institute	358	25	7%	849	6%	34

See notes 2, 3 and 17.

2B: Adult Mental Health Outpatient Programs

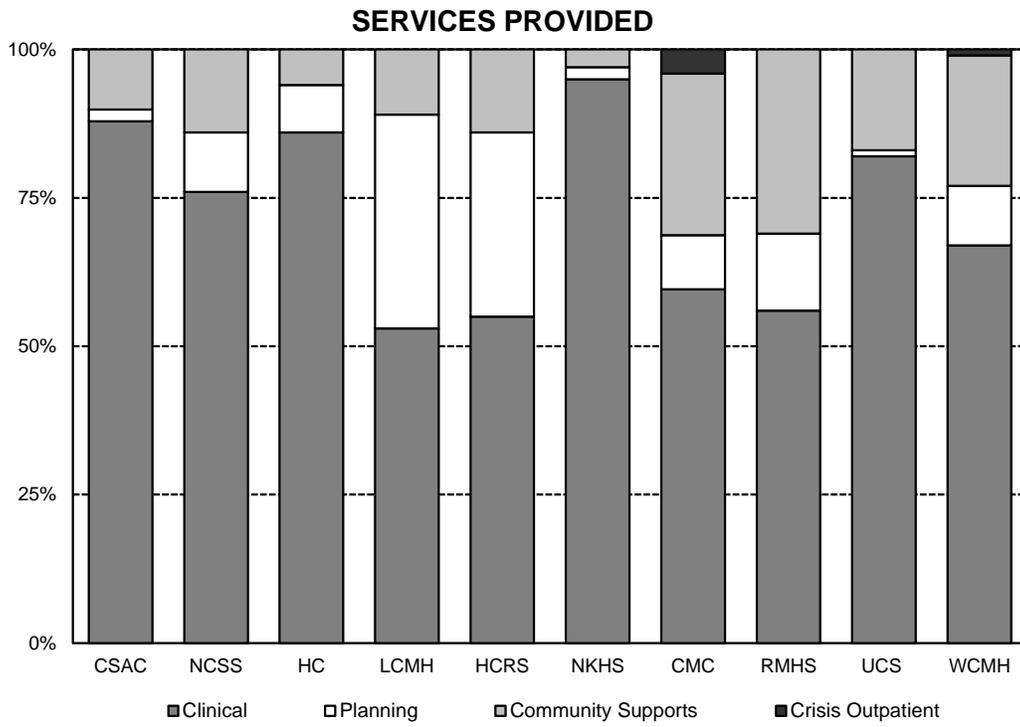


TABLE 2B-1
Vermont Agency of Human Services
Department of Mental Health
ADULT MENTAL HEALTH OUTPATIENT PROGRAMS

AGE AND GENDER OF CLIENTS SERVED

Designated Agencies

Fiscal Year 2014

	Clients Served	Age						Gender	
		0 - 12	13 - 19	20 - 34	35 - 49	50 - 64	65 +	Male	Female
OVERALL	6,752	0%	2%	33%	28%	24%	12%	40%	60%
<u>Designated Agency</u>									
CSAC (Addison)	728	0%	4%	35%	22%	23%	16%	37%	63%
NCSS (Northwest)	805	0%	5%	34%	29%	21%	12%	41%	59%
HC (Chittenden)	478	0%	2%	31%	28%	24%	16%	45%	55%
LCMH (Lamoille)	157	0%	2%	48%	33%	15%	3%	43%	57%
HCRS (Southeast)	938	0%	3%	35%	27%	22%	13%	42%	58%
NKHS (Northeast)	1,191	0%	1%	30%	29%	29%	10%	39%	61%
CMC (Orange)	612	0%	1%	33%	33%	26%	7%	44%	56%
RMHS (Rutland)	186	0%	3%	20%	19%	27%	31%	38%	62%
UCS (Bennington)	647	0%	2%	32%	28%	27%	11%	37%	63%
WCMH (Washington)	1,010	0%	1%	33%	30%	22%	13%	37%	63%

See notes 2, 3 and 4

TABLE 2B-2
Vermont Agency of Human Services
Department of Mental Health
ADULT MENTAL HEALTH OUTPATIENT PROGRAMS

RESPONSIBILITY FOR FEE OF CLIENTS SERVED

Designated Agencies

Fiscal Year 2014

	Total Clients Served	Responsibility for Fee				
		Medicaid	Medicare	Other Insurance	State Agency	Unknown/ Uninsured
OVERALL	6,752	56%	27%	24%	3%	12%
<u>Designated Agency</u>						
CSAC (Addison)	728	28%	23%	31%	0%	19%
NCSS (Northwest)	805	42%	23%	19%	0%	16%
HC (Chittenden)	478	59%	34%	25%	3%	9%
LCMH (Lamoille)	157	73%	11%	8%	0%	18%
HCRS (Southeast)	938	55%	25%	28%	11%	15%
NKHS (Northeast)	1,191	64%	36%	20%	0%	9%
CMC (Orange)	612	59%	20%	28%	0%	9%
RMHS (Rutland)	186	69%	40%	25%	9%	9%
UCS (Bennington)	647	62%	28%	26%	12%	9%
WCMH (Washington)	1,010	68%	28%	19%	0%	9%

See notes 2, 3 and especially 6.

TABLE 2B-3
Vermont Agency of Human Services
Department of Mental Health
ADULT MENTAL HEALTH OUTPATIENT PROGRAMS

DIAGNOSIS OF CLIENTS SERVED

Designated Agencies

Fiscal Year 2014

	<i>Total Clients Served</i>	<i>No Dx Data</i>	<i>Organic Brain Syndrome</i>	<i>Schizophrenia and other Psychoses</i>	<i>Mood Disorder</i>	<i>Anxiety Disorder</i>	<i>Personality Disorder</i>	<i>Adjustment Disorder</i>	<i>Social Problem</i>	<i>Substance-Related Disorder</i>	<i>Child Non-Psychotic</i>	<i>Other DSM Disorder</i>	<i>Developmental Disorder</i>	<u>Reported N</u>
OVERALL	6,752	8%	4%	5%	55%	39%	8%	16%	2%	14%	5%	2%	1%	6,214
<u>Designated Agency</u>														
CSAC (Addison)	728	4%	5%	3%	62%	32%	2%	13%	3%	7%	3%	1%	-	697
NCSS (Northwest)	805	35%	2%	5%	49%	32%	9%	26%	-	8%	3%	1%	1%	525
HC (Chittenden)	478	-	4%	6%	58%	55%	8%	16%	1%	20%	5%	1%	-	477
LCMH (Lamoille)	157	3%	-	1%	45%	39%	2%	13%	-	12%	22%	1%	-	152
HCRS (Southeast)	938	5%	7%	3%	47%	29%	2%	21%	2%	9%	2%	1%	1%	888
NKHS (Northeast)	1,191	-	2%	7%	64%	37%	16%	8%	1%	14%	10%	2%	1%	1,186
CMC (Orange)	612	3%	1%	4%	38%	44%	7%	23%	1%	18%	2%	7%	1%	594
RMHS (Rutland)	186	10%	15%	4%	68%	31%	14%	10%	4%	23%	3%	1%	1%	167
UCS (Bennington)	647	1%	3%	5%	56%	48%	13%	18%	4%	22%	4%	5%	2%	639
WCMH (Washington)	1,010	12%	3%	4%	59%	46%	2%	17%	3%	17%	4%	2%	-	889

As clients may have as many as four diagnoses reported, diagnostic groups do not represent an unduplicated count of clients served.

See notes 2, 3 and 7.

TABLE 2B-4
Vermont Agency of Human Services
Department of Mental Health
ADULT MENTAL HEALTH OUTPATIENT PROGRAMS

LENGTH OF STAY OF CLIENTS SERVED

Designated Agencies

Fiscal Year 2014

	Total Clients Served	No Data	Year of Admission					Reported N
			Current Fiscal Year	Previous Fiscal Year	3 - 5 Years Earlier	6 - 10 Years Earlier	11+ Years Earlier	
OVERALL	6,752	1%	44%	22%	18%	9%	7%	6,710
<u>Designated Agency</u>								
CSAC (Addison)	728	0%	40%	25%	19%	7%	9%	726
NCSS (Northwest)	805	1%	48%	19%	14%	9%	10%	796
HC (Chittenden)	478	1%	50%	22%	16%	8%	4%	474
LCMH (Lamoille)	157	1%	45%	43%	12%	1%	-	155
HCRS (Southeast)	938	1%	58%	20%	9%	6%	7%	933
NKHS (Northeast)	1,191	1%	29%	18%	26%	15%	11%	1,185
CMC (Orange)	612	-	42%	27%	24%	5%	3%	612
RMHS (Rutland)	186	2%	60%	15%	13%	5%	7%	183
UCS (Bennington)	647	0%	39%	20%	16%	14%	11%	646
WCMH (Washington)	1,010	1%	52%	23%	17%	4%	4%	1,000

See notes 2, 3 and 9.

TABLE 2B-5
Vermont Agency of Human Services
Department of Mental Health
ADULT MENTAL HEALTH OUTPATIENT SERVICES

CLINICAL INTERVENTIONS

Designated Agencies
Fiscal Year 2014

	<u>Total Clients Served</u>	<u>Clients Receiving Clinical Interventions Number</u>	<u>Percent</u>	<u>Number of Clinical Interventions</u>	<u>Services as Percentage of all Adult Outpt Non- Residential Services</u>	<u>Clinical Interventions Per Client</u>
OVERALL	8,217	7,283	89%	64,404	73%	9
<u>Designated Agency</u>						
CSAC (Addison)	713	702	98%	6,405	87%	9
NCSS (Northwest)	930	854	92%	7,681	76%	9
HC (Chittenden)	800	737	92%	6,648	86%	9
LCMH (Lamoille)	185	177	96%	818	53%	5
HCRS (Southeast)	1,246	962	77%	5,137	55%	5
NKHS (Northeast)	1,405	1,398	100%	9,505	95%	7
CMC (Orange)	845	700	83%	8,622	59%	12
RMHS (Rutland)	265	156	59%	1,537	56%	10
UCS (Bennington)	752	728	97%	6,996	82%	10
WCMH (Washington)	1,076	869	81%	11,055	67%	13

See notes 2, 3 and 10.

TABLE 2B-5a
 Vermont Agency of Human Services
 Department of Mental Health
ADULT MENTAL HEALTH OUTPATIENT SERVICES

INDIVIDUAL, FAMILY AND GROUP THERAPY

Designated Agencies

Fiscal Year 2014

	<u>Total Clients Served</u>	<u>Clients Receiving Therapy Number</u>	<u>Percent</u>	<u>Number of Therapy Sessions</u>	<u>Services as Percentage of all Adult Outpt Non- Residential Services</u>	<u>Therapy Sessions Per Client</u>
OVERALL	8,217	4,542	55%	48,617	55%	11
<u>Designated Agency</u>						
CSAC (Addison)	713	434	61%	4,508	62%	10
NCSS (Northwest)	930	695	75%	6,039	60%	9
HC (Chittenden)	800	554	69%	5,683	73%	10
LCMH (Lamoille)	185	73	39%	578	38%	8
HCRS (Southeast)	1,246	449	36%	4,149	45%	9
NKHS (Northeast)	1,405	424	30%	3,609	36%	9
CMC (Orange)	845	558	66%	7,361	51%	13
RMHS (Rutland)	265	77	29%	1,168	42%	15
UCS (Bennington)	752	583	78%	5,897	69%	10
WCMH (Washington)	1,076	695	65%	9,625	58%	14

See notes 2, 3 and 10.

TABLE 2B-5b
Vermont Agency of Human Services
Department of Mental Health
ADULT MENTAL HEALTH OUTPATIENT SERVICES

MEDICATION AND MEDICAL SUPPORT AND CONSULTATION SERVICES

Designated Agencies
Fiscal Year 2014

	<u>Total Clients Served</u>	<u>Clients Receiving Medication Services Number</u>	<u>Percent</u>	<u>Number of Medication Services</u>	<u>Services as Percentage of all Adult Outpt Non- Residential Services</u>	<u>Medication Services Per Client</u>
OVERALL	8,217	2,527	31%	11,159	13%	4
<u>Designated Agency</u>						
CSAC (Addison)	713	371	52%	1,569	21%	4
NCSS (Northwest)	930	223	24%	1,022	10%	5
HC (Chittenden)	800	106	13%	539	7%	5
LCMH (Lamoille)	185	62	34%	135	9%	2
HCRS (Southeast)	1,246	3	0%	5	0%	2
NKHS (Northeast)	1,405	1,033	74%	5,142	52%	5
CMC (Orange)	845	242	29%	805	6%	3
RMHS (Rutland)	265	34	13%	119	4%	3
UCS (Bennington)	752	206	27%	860	10%	4
WCMH (Washington)	1,076	247	23%	963	6%	4

See notes 2, 3 and 10.

TABLE 2B-5c
Vermont Agency of Human Services
Department of Mental Health
ADULT MENTAL HEALTH OUTPATIENT SERVICES

CLINICAL ASSESSMENT SERVICES

Designated Agencies
Fiscal Year 2014

	<u>Total Clients Served</u>	<u>Clients Receiving Clinical Assessment Number</u>	<u>Percent</u>	<u>Number of Clinical Assessments</u>	<u>Services as Percentage of all Adult Outpt Non- Residential Services</u>	<u>Clinical Assessment Per Client</u>
OVERALL	8,217	3,663	45%	4,628	5%	1
<u>Designated Agency</u>						
CSAC (Addison)	713	304	43%	328	4%	1
NCSS (Northwest)	930	538	58%	620	6%	1
HC (Chittenden)	800	385	48%	426	5%	1
LCMH (Lamoille)	185	93	50%	105	7%	1
HCRS (Southeast)	1,246	709	57%	983	11%	1
NKHS (Northeast)	1,405	516	37%	754	8%	1
CMC (Orange)	845	373	44%	456	3%	1
RMHS (Rutland)	265	126	48%	250	9%	2
UCS (Bennington)	752	216	29%	239	3%	1
WCMH (Washington)	1,076	403	37%	467	3%	1

See notes 2, 3 and 10.

TABLE 2B-6
Vermont Agency of Human Services
Department of Mental Health
ADULT MENTAL HEALTH OUTPATIENT SERVICES

SERVICE PLANNING AND COORDINATION

Designated Agencies

Fiscal Year 2014

	<u>Total Clients Served</u>	<u>Clients Receiving Planning Services Number</u>	<u>Percent</u>	<u>Number of Planning Services</u>	<u>Services as Percentage of all Adult Outpt Non- Residential Services</u>	<u>Planning & Services Per Client</u>
OVERALL	8,217	1,542	19%	8,861	10%	6
<u>Designated Agency</u>						
CSAC (Addison)	713	66	9%	182	2%	3
NCSS (Northwest)	930	155	17%	1,034	10%	7
HC (Chittenden)	800	164	20%	615	8%	4
LCMH (Lamoille)	185	38	21%	549	36%	14
HCRS (Southeast)	1,246	353	28%	2,872	31%	8
NKHS (Northeast)	1,405	59	4%	167	2%	3
CMC (Orange)	845	339	40%	1,333	9%	4
RMHS (Rutland)	265	111	42%	358	13%	3
UCS (Bennington)	752	18	2%	80	1%	4
WCMH (Washington)	1,076	239	22%	1,671	10%	7

See notes 2, 3 and 12.

TABLE 2B-7
Vermont Agency of Human Services
Department of Mental Health
ADULT MENTAL HEALTH OUTPATIENT SERVICES

COMMUNITY SUPPORTS

Designated Agencies
Fiscal Year 2014

	<u>Total Clients Served</u>	<u>Clients Receiving Support Services Number</u>	<u>Percent</u>	<u>Number of Community Support Services</u>	<u>Services as Percentage of all Adult Outpt Non- Residential Services</u>	<u>Support Services Per Client</u>
OVERALL	8,217	2,342	29%	14,218	16%	6
<u>Designated Agency</u>						
CSAC (Addison)	713	64	9%	743	10%	12
NCSS (Northwest)	930	174	19%	1,375	14%	8
HC (Chittenden)	800	85	11%	483	6%	6
LCMH (Lamoille)	185	20	11%	169	11%	8
HCRS (Southeast)	1,246	456	37%	1,281	14%	3
NKHS (Northeast)	1,405	101	7%	298	3%	3
CMC (Orange)	845	564	67%	3,930	27%	7
RMHS (Rutland)	265	107	40%	856	31%	8
UCS (Bennington)	752	106	14%	1,417	17%	13
WCMH (Washington)	1,076	665	62%	3,666	22%	6

See notes 2, 3 and 13.

TABLE 2B-8
Vermont Agency of Human Services
Department of Mental Health
ADULT MENTAL HEALTH OUTPATIENT SERVICES

EMERGENCY/CRISIS ASSESSMENT, SUPPORT AND REFERRAL

Designated Agencies

Fiscal Year 2014

	<u>Total Clients Served</u>	<u>Clients Receiving Emerg./Crisis Services Number</u>	<u>Percent</u>	<u>Number of Emerg./Crisis Services</u>	<u>Services as Percentage of all Adult Outpt Non- Residential Services</u>	<u>Emerg./Crisis Services Per Client</u>
OVERALL	8,217	314	4%	781	1%	2
<u>Designated Agency</u>						
CSAC (Addison)	713	0	-	0	-	-
NCSS (Northwest)	930	1	0%	1	0%	1
HC (Chittenden)	800	0	-	0	-	-
LCMH (Lamoille)	185	0	-	0	-	-
HCRS (Southeast)	1,246	0	-	0	-	-
NKHS (Northeast)	1,405	0	-	0	-	-
CMC (Orange)	845	199	24%	651	4%	3
RMHS (Rutland)	265	0	-	0	-	-
UCS (Bennington)	752	0	-	0	-	-
WCMH (Washington)	1,076	114	11%	129	1%	1

See notes 2, 3 and 15.

2C: Community Rehabilitation and Treatment Programs

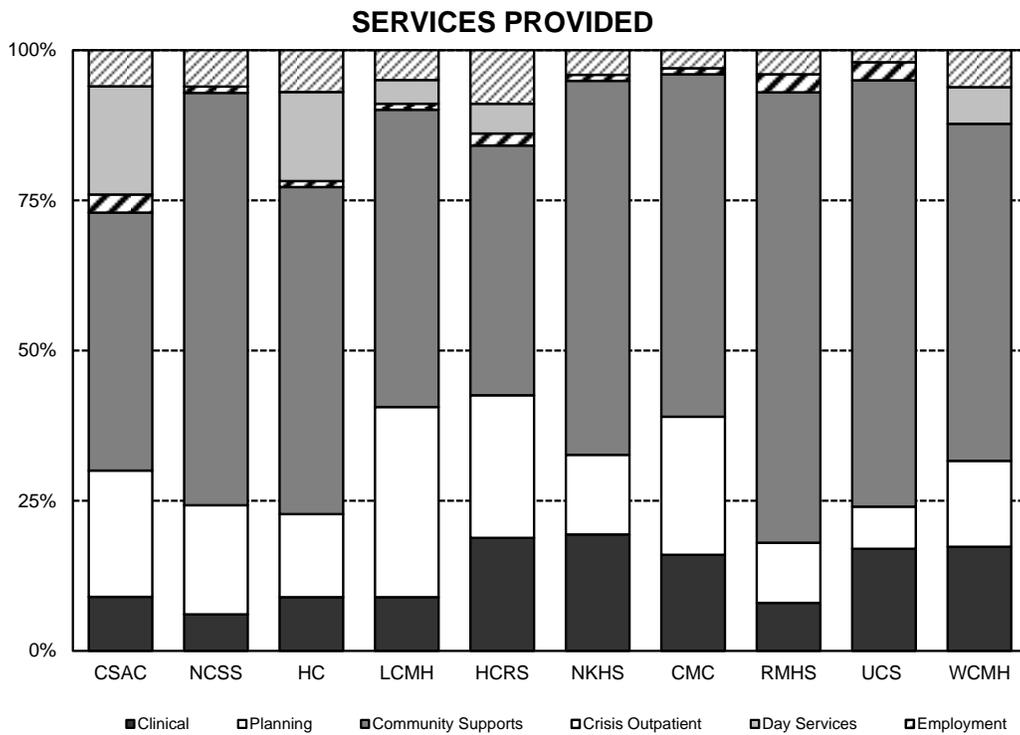


TABLE 2C-1
Vermont Agency of Human Services
Department of Mental Health
COMMUNITY REHABILITATION AND TREATMENT PROGRAMS

AGE AND GENDER OF CLIENTS SERVED

Designated Agencies

Fiscal Year 2014

	Clients Served	Age						Gender	
		0 - 12	13 - 19	20 - 34	35 - 49	50 - 64	65 +	Male	Female
OVERALL	2,726	-	1%	17%	27%	43%	12%	49%	51%
<u>Designated Agency</u>									
CSAC (Addison)	178	-	-	21%	21%	46%	13%	52%	48%
NCSS (Northwest)	229	-	-	18%	24%	48%	10%	44%	56%
HC (Chittenden)	652	-	-	18%	32%	40%	9%	54%	46%
LCMH (Lamoille)	131	-	4%	21%	27%	38%	9%	48%	52%
HCRS (Southeast)	389	-	1%	19%	32%	40%	9%	42%	58%
NKHS (Northeast)	226	-	2%	21%	22%	41%	14%	58%	42%
CMC (Orange)	139	-	-	20%	25%	40%	15%	43%	57%
RMHS (Rutland)	265	-	-	11%	27%	47%	15%	45%	55%
UCS (Bennington)	159	-	-	11%	25%	52%	13%	42%	58%
WCMH (Washington)	358	-	1%	13%	27%	43%	16%	49%	51%

See notes 2, 3 and 4.

TABLE 2C-2
Vermont Agency of Human Services
Department of Mental Health
COMMUNITY REHABILITATION AND TREATMENT PROGRAMS

RESPONSIBILITY FOR FEE OF CLIENTS SERVED

Designated Agencies
Fiscal Year 2014

	Total Clients Served	Responsibility for Fee				
		Medicaid	Medicare	Other Insurance	State Agency	Unknown/ Uninsured
OVERALL	2,726	74%	56%	12%	22%	3%
<u>Designated Agency</u>						
CSAC (Addison)	178	35%	55%	7%	-	3%
NCSS (Northwest)	229	38%	53%	3%	-	5%
HC (Chittenden)	652	98%	42%	10%	-	1%
LCMH (Lamoille)	131	95%	47%	1%	-	5%
HCRS (Southeast)	389	71%	57%	8%	9%	8%
NKHS (Northeast)	226	85%	58%	34%	-	2%
CMC (Orange)	139	67%	37%	9%	27%	4%
RMHS (Rutland)	265	97%	75%	26%	8%	-
UCS (Bennington)	159	5%	71%	10%	96%	-
WCMH (Washington)	358	78%	74%	11%	96%	-

See notes 2, 3 and especially 6.

TABLE 2C-3
Vermont Agency of Human Services
Department of Mental Health
COMMUNITY REHABILITATION AND TREATMENT PROGRAMS

DIAGNOSIS OF CLIENTS SERVED

Designated Agencies

Fiscal Year 2014

	<i>Total Clients Served</i>	<i>No Dx Data</i>	<i>Organic Brain Syndrome</i>	<i>Schizophrenia and other Psychoses</i>	<i>Mood Disorder</i>	<i>Anxiety Disorder</i>	<i>Personality Disorder</i>	<i>Adjustment Disorder</i>	<i>Social Problem</i>	<i>Substance-Related Disorder</i>	<i>Child Non-Psychotic</i>	<i>Other DSM Disorder</i>	<i>Developmental Disorder</i>	<u>Reported N</u>
OVERALL	2,726	27%	2%	48%	42%	26%	18%	2%	1%	26%	2%	1%	2%	1,994
<u>Designated Agency</u>														
CSAC (Addison)	178	1%	1%	49%	48%	18%	10%	1%	1%	19%	1%	2%	2%	176
NCSS (Northwest)	229	16%	2%	37%	56%	22%	20%	2%	1%	30%	1%	0%	1%	193
HC (Chittenden)	652	99%	0%	33%	33%	22%	22%	0%	0%	56%	0%	0%	0%	9
LCMH (Lamoille)	131	5%	3%	41%	50%	44%	13%	1%	0%	14%	5%	0%	2%	125
HCRS (Southeast)	389	10%	2%	44%	39%	25%	9%	3%	0%	24%	2%	0%	1%	349
NKHS (Northeast)	226	0%	3%	66%	32%	19%	13%	1%	1%	18%	3%	2%	2%	226
CMC (Orange)	139	2%	1%	40%	34%	29%	26%	1%	1%	28%	3%	1%	1%	136
RMHS (Rutland)	265	0%	1%	51%	41%	17%	32%	0%	0%	38%	1%	1%	0%	265
UCS (Bennington)	159	0%	3%	48%	52%	46%	40%	3%	3%	31%	2%	1%	4%	159
WCMH (Washington)	358	1%	1%	49%	38%	29%	14%	5%	0%	28%	1%	3%	4%	356

As clients may have as many as four diagnoses reported, diagnostic groups do not represent an unduplicated count of clients served.

See notes 2, 3 and 7.

TABLE 2C-4
Vermont Agency of Human Services
Department of Mental Health
COMMUNITY REHABILITATION AND TREATMENT PROGRAMS

LENGTH OF STAY OF CLIENTS SERVED

Designated Agencies

Fiscal Year 2014

	Total Clients Served	No Data	Year of Admission					Reported N
			Current Fiscal Year	Previous Fiscal Year	3 - 5 Years Earlier	6 - 10 Years Earlier	11+ Years Earlier	
OVERALL	2,726	1%	7%	8%	18%	23%	44%	2,710
<u>Designated Agency</u>								
CSAC (Addison)	178	-	4%	5%	12%	22%	57%	178
NCSS (Northwest)	229	-	6%	6%	16%	57%	15%	229
HC (Chittenden)	652	0%	6%	6%	19%	25%	44%	651
LCMH (Lamoille)	131	2%	27%	41%	27%	2%	2%	128
HCRS (Southeast)	389	-	7%	9%	23%	19%	42%	389
NKHS (Northeast)	226	-	7%	10%	12%	17%	54%	226
CMC (Orange)	139	7%	-	1%	32%	24%	43%	129
RMHS (Rutland)	265	0%	10%	8%	15%	11%	56%	264
UCS (Bennington)	159	-	9%	9%	10%	23%	49%	159
WCMH (Washington)	358	0%	5%	5%	15%	20%	55%	357

See notes 2, 3 and 9.

TABLE 2C-5
Vermont Agency of Human Services
Department of Mental Health
COMMUNITY REHABILITATION AND TREATMENT PROGRAMS

CLINICAL INTERVENTIONS

Designated Agencies

Fiscal Year 2014

	<u>Total Clients Served</u>	<u>Clients Receiving Clinical Interventions Number</u>	<u>Percent</u>	<u>Number of Clinical Interventions</u>	<u>Services as Percentage of all CRT Non- Residential Services</u>	<u>Clinical Interventions Per Client</u>
OVERALL	2,927	2,583	88%	47,444	13%	18
<u>Designated Agency</u>						
CSAC (Addison)	202	166	82%	2,434	9%	15
NCSS (Northwest)	231	205	89%	2,864	6%	14
HC (Chittenden)	700	591	84%	5,396	9%	9
LCMH (Lamoille)	132	115	87%	1,952	9%	17
HCRS (Southeast)	404	372	92%	6,484	19%	17
NKHS (Northeast)	256	237	93%	5,514	19%	23
CMC (Orange)	183	163	89%	4,797	16%	29
RMHS (Rutland)	280	253	90%	2,663	8%	11
UCS (Bennington)	178	144	81%	4,456	17%	31
WCMH (Washington)	361	337	93%	10,884	17%	32

See notes 2, 3 and 10.

TABLE 2C-5a
Vermont Agency of Human Services
Department of Mental Health
COMMUNITY REHABILITATION AND TREATMENT PROGRAMS

INDIVIDUAL, FAMILY AND GROUP THERAPY

Designated Agencies

Fiscal Year 2014

	<u>Total Clients Served</u>	<u>Clients Receiving Therapy Number</u>	<u>Percent</u>	<u>Number of Therapy Sessions</u>	<u>Services as Percentage of all CRT Non- Residential Services</u>	<u>Therapy Sessions Per Client</u>
OVERALL	2,927	1,358	46%	25,815	7%	19
<u>Designated Agency</u>						
CSAC (Addison)	202	107	53%	1,286	5%	12
NCSS (Northwest)	231	198	86%	1,690	4%	9
HC (Chittenden)	700	103	15%	1,232	2%	12
LCMH (Lamoille)	132	68	52%	1,331	6%	20
HCRS (Southeast)	404	361	89%	6,100	18%	17
NKHS (Northeast)	256	57	22%	926	3%	16
CMC (Orange)	183	113	62%	3,634	12%	32
RMHS (Rutland)	280	49	17%	868	3%	18
UCS (Bennington)	178	98	55%	3,597	13%	37
WCMH (Washington)	361	204	57%	5,151	8%	25

See notes 2, 3 and 10.

TABLE 2C-5b
Vermont Agency of Human Services
Department of Mental Health
COMMUNITY REHABILITATION AND TREATMENT PROGRAMS

MEDICATION AND MEDICAL SUPPORT AND CONSULTATION SERVICES

Designated Agencies
Fiscal Year 2014

	<u>Total Clients Served</u>	<u>Clients Receiving Medication Services Number</u>	<u>Percent</u>	<u>Number of Medication Services</u>	<u>Services as Percentage of all CRT Non- Residential Services</u>	<u>Medication Services Per Client</u>
OVERALL	2,927	2,116	72%	20,989	6%	10
<u>Designated Agency</u>						
CSAC (Addison)	202	145	72%	1,145	4%	8
NCSS (Northwest)	231	193	84%	1,139	3%	6
HC (Chittenden)	700	541	77%	3,907	6%	7
LCMH (Lamoille)	132	98	74%	607	3%	6
HCRS (Southeast)	404	71	18%	234	1%	3
NKHS (Northeast)	256	229	89%	4,539	16%	20
CMC (Orange)	183	153	84%	1,121	4%	7
RMHS (Rutland)	280	249	89%	1,751	5%	7
UCS (Bennington)	178	127	71%	840	3%	7
WCMH (Washington)	361	310	86%	5,706	9%	18

See notes 2, 3 and 10.

TABLE 2C-5c
Vermont Agency of Human Services
Department of Mental Health
COMMUNITY REHABILITATION AND TREATMENT PROGRAMS

CLINICAL ASSESSMENT SERVICES

Designated Agencies

Fiscal Year 2014

	<u>Total Clients Served</u>	<u>Clients Receiving Clinical Assessment Number</u>	<u>Percent</u>	<u>Number of Clinical Assessments</u>	<u>Services as Percentage of all CRT Non- Residential Services</u>	<u>Clinical Assessment Per Client</u>
OVERALL	2,927	570	19%	640	0%	1
<u>Designated Agency</u>						
CSAC (Addison)	202	3	1%	3	0%	1
NCSS (Northwest)	231	32	14%	35	0%	1
HC (Chittenden)	700	249	36%	257	0%	1
LCMH (Lamoille)	132	13	10%	14	0%	1
HCRS (Southeast)	404	139	34%	150	0%	1
NKHS (Northeast)	256	32	12%	49	0%	2
CMC (Orange)	183	39	21%	42	0%	1
RMHS (Rutland)	280	21	7%	44	0%	2
UCS (Bennington)	178	17	10%	19	0%	1
WCMH (Washington)	361	25	7%	27	0%	1

See notes 2, 3 and 10.

TABLE 2C-6
Vermont Agency of Human Services
Department of Mental Health
COMMUNITY REHABILITATION AND TREATMENT PROGRAMS

DAY SERVICES
Designated Agencies
Fiscal Year 2014

	<u>Total Clients Served</u>	<u>Clients Receiving Day Services Number</u>	<u>Percent</u>	<u>Number of Day Services</u>	<u>Services as Percentage of all CRT Non- Residential Services</u>	<u>Day Services Per Client</u>
OVERALL	2,927	447	15%	19,972	5%	45
<u>Designated Agency</u>						
CSAC (Addison)	202	42	21%	4,786	18%	114
NCSS (Northwest)	231	0	-	0	-	-
HC (Chittenden)	700	173	25%	8,818	15%	51
LCMH (Lamoille)	132	47	36%	950	4%	20
HCRS (Southeast)	404	71	18%	1,769	5%	25
NKHS (Northeast)	256	0	-	0	-	-
CMC (Orange)	183	17	9%	83	-	5
RMHS (Rutland)	280	0	-	0	-	-
UCS (Bennington)	178	0	-	0	-	-
WCMH (Washington)	361	97	27%	3,566	6%	37

See notes 2, 3 and 11.

TABLE 2C-7
Vermont Agency of Human Services
Department of Mental Health
COMMUNITY REHABILITATION AND TREATMENT PROGRAMS

SERVICE PLANNING AND COORDINATION

Designated Agencies

Fiscal Year 2014

	<u>Total Clients Served</u>	<u>Clients Receiving Planning Services Number</u>	<u>Percent</u>	<u>Number of Planning Services</u>	<u>Services as Percentage of all CRT Non- Residential Services</u>	<u>Planning Services Per Client</u>
OVERALL	2,927	2,510	86%	62,324	17%	25
<u>Designated Agency</u>						
CSAC (Addison)	202	164	81%	5,380	21%	33
NCSS (Northwest)	231	229	99%	8,274	18%	36
HC (Chittenden)	700	532	76%	8,157	14%	15
LCMH (Lamoille)	132	124	94%	7,028	32%	57
HCRS (Southeast)	404	378	94%	8,243	24%	22
NKHS (Northeast)	256	236	92%	3,791	13%	16
CMC (Orange)	183	164	90%	7,061	23%	43
RMHS (Rutland)	280	235	84%	3,144	10%	13
UCS (Bennington)	178	130	73%	1,987	7%	15
WCMH (Washington)	361	318	88%	9,259	14%	29

See notes 2, 3 and 12.

TABLE 2C-8
Vermont Agency of Human Services
Department of Mental Health
COMMUNITY REHABILITATION AND TREATMENT PROGRAMS

COMMUNITY SUPPORTS

Designated Agencies

Fiscal Year 2014

	<u>Total Clients Served</u>	<u>Clients Receiving Support Services Number</u>	<u>Percent</u>	<u>Number of Community Support Services</u>	<u>Services as Percentage of all CRT Non- Residential Services</u>	<u>Support Services Per Client</u>
OVERALL	2,927	2,672	91%	214,585	58%	80
<u>Designated Agency</u>						
CSAC (Addison)	202	167	83%	11,069	43%	66
NCSS (Northwest)	231	228	99%	30,855	68%	135
HC (Chittenden)	700	615	88%	33,122	55%	54
LCMH (Lamoille)	132	110	83%	11,068	50%	101
HCRS (Southeast)	404	392	97%	14,421	42%	37
NKHS (Northeast)	256	242	95%	17,869	61%	74
CMC (Orange)	183	163	89%	17,335	57%	106
RMHS (Rutland)	280	264	94%	24,709	75%	94
UCS (Bennington)	178	147	83%	19,110	71%	130
WCMH (Washington)	361	344	95%	35,027	55%	102

See notes 2, 3 and 13.

TABLE 2C-9
 Vermont Agency of Human Services
 Department of Mental Health
COMMUNITY REHABILITATION AND TREATMENT PROGRAMS

EMPLOYMENT SERVICES

Designated Agencies

Fiscal Year 2014

	<u>Total Clients Served</u>	<u>Clients Receiving Employment Services Number</u>	<u>Percent</u>	<u>Number of Employment Services</u>	<u>Services as Percentage of all CRT Non- Residential Services</u>	<u>Employment Services Per Client</u>
OVERALL	2,927	928	32%	20,214	5%	22
<u>Designated Agency</u>						
CSAC (Addison)	202	71	35%	1,455	6%	20
NCSS (Northwest)	231	72	31%	2,681	6%	37
HC (Chittenden)	700	156	22%	4,258	7%	27
LCMH (Lamoille)	132	62	47%	1,067	5%	17
HCRS (Southeast)	404	125	31%	3,227	9%	26
NKHS (Northeast)	256	78	30%	1,116	4%	14
CMC (Orange)	183	68	37%	907	3%	13
RMHS (Rutland)	280	102	36%	1,341	4%	13
UCS (Bennington)	178	67	38%	592	2%	9
WCMH (Washington)	361	127	35%	3,570	6%	28

See notes 2, 3 and 14.

TABLE 2C-10a
 Vermont Agency of Human Services
 Department of Mental Health
COMMUNITY REHABILITATION AND TREATMENT PROGRAMS

EMERGENCY/CRISIS ASSESSMENT, SUPPORT AND REFERRAL

Designated Agencies

Fiscal Year 2014

	<u>Total Clients Served</u>	<u>Clients Receiving Emerg./Crisis Services Number</u>	<u>Percent</u>	<u>Number of Emerg./Crisis Services</u>	<u>Services as Percentage of all CRT Non- Residential Services</u>	<u>Emerg./Crisis Services Per Client</u>
OVERALL	2,927	847	29%	5,494	1%	6
<u>Designated Agency</u>						
CSAC (Addison)	202	66	33%	777	3%	12
NCSS (Northwest)	231	99	43%	645	1%	7
HC (Chittenden)	700	150	21%	487	1%	3
LCMH (Lamoille)	132	48	36%	169	1%	4
HCRS (Southeast)	404	101	25%	583	2%	6
NKHS (Northeast)	256	67	26%	289	1%	4
CMC (Orange)	183	69	38%	414	1%	6
RMHS (Rutland)	280	100	36%	1,093	3%	11
UCS (Bennington)	178	69	39%	767	3%	11
WCMH (Washington)	361	78	22%	270	0%	3

See notes 2, 3 and 15.

TABLE 2C-10b
Vermont Agency of Human Services
Department of Mental Health
COMMUNITY REHABILITATION AND TREATMENT PROGRAMS

EMERGENCY/CRISIS BEDS

Designated Agencies

Fiscal Year 2014

	<u>Total Clients Served</u>	<u>Clients Receiving Emergency/Crisis Bed Services</u>		<u>Days of Emergency/Crisis Bed Services</u>	<u>Emergency/Crisis Bed Days Per Client</u>
		<u>Number</u>	<u>Percent</u>		
OVERALL	2,927	355	12%	7,788	22
<u>Designated Agency</u>					
CSAC (Addison)	202	0	-	0	-
NCSS (Northwest)	231	50	22%	626	13
HC (Chittenden)	700	109	16%	807	7
LCMH (Lamoille)	132	19	14%	448	24
HCRS (Southeast)	404	42	10%	2,380	57
NKHS (Northeast)	256	0	-	0	-
CMC (Orange)	183	0	-	0	-
RMHS (Rutland)	280	42	15%	1,080	26
UCS (Bennington)	178	63	35%	1,584	25
WCMH (Washington)	361	30	8%	863	29

See notes 2, 3 and 15.

TABLE 2C-11
Vermont Agency of Human Services
Department of Mental Health
COMMUNITY REHABILITATION AND TREATMENT PROGRAMS

HOUSING AND HOME SUPPORTS

Designated Agencies

Fiscal Year 2014

	<u>Total Clients Served</u>	<u>Clients Receiving Housing & Home Supports Number</u>	<u>Percent</u>	<u>Days of Housing & Home Support Services</u>	<u>Housing & Home Support Days Per Client</u>
OVERALL	2,927	278	9%	56,680	204
<u>Designated Agency</u>					
CSAC (Addison)	202	24	12%	4,565	190
NCSS (Northwest)	231	16	7%	3,696	231
HC (Chittenden)	700	88	13%	19,669	224
LCMH (Lamoille)	132	29	22%	8,728	301
HCRS (Southeast)	404	29	7%	6,450	222
NKHS (Northeast)	256	5	2%	778	156
CMC (Orange)	183	11	6%	1,987	181
RMHS (Rutland)	280	0	-	0	-
UCS (Bennington)	178	10	6%	2,439	244
WCMH (Washington)	361	66	18%	8,368	127

See notes 2, 3 and 16.

2D: Substance Abuse Programs

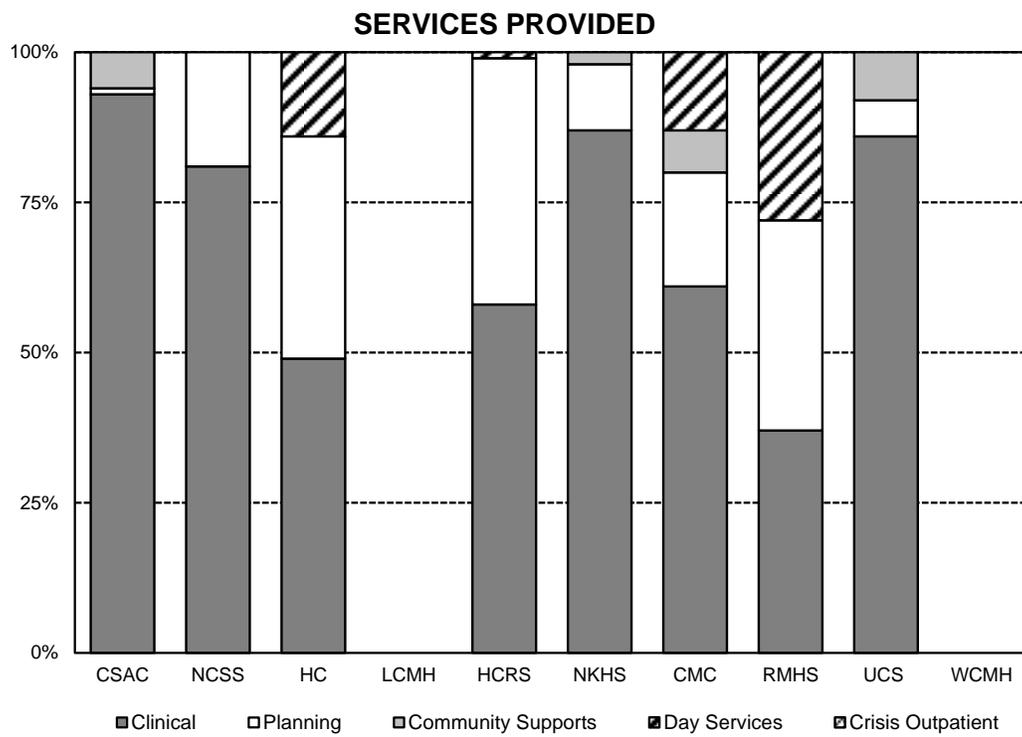


TABLE 2D-1
Vermont Agency of Human Services
Department of Mental Health
SUBSTANCE ABUSE PROGRAMS

AGE AND GENDER OF CLIENTS SERVED
Designated Agencies
Fiscal Year 2014

	Clients Served	Age						Gender	
		<u>0 - 12</u>	<u>13 - 19</u>	<u>20 - 34</u>	<u>35 - 49</u>	<u>50 - 64</u>	<u>65 +</u>	<u>Male</u>	<u>Female</u>
OVERALL	5,137	-	8%	54%	25%	12%	1%	59%	41%
<u>Designated Agency</u>									
CSAC (Addison)	233	-	9%	46%	27%	17%	1%	53%	47%
NCSS (Northwest)	27	-	100%	-	-	-	-	63%	37%
HC (Chittenden)	2,559	-	9%	56%	24%	9%	1%	58%	42%
LCMH (Lamoille)	-	-	-	-	-	-	-	-	-
HCRS (Southeast)	481	-	3%	47%	31%	17%	2%	66%	34%
NKHS (Northeast)	474	-	13%	47%	24%	15%	1%	65%	35%
CMC (Orange)	408	-	6%	53%	22%	18%	1%	64%	36%
RMHS (Rutland)	565	-	4%	62%	24%	9%	1%	51%	49%
UCS (Bennington)	390	-	6%	56%	24%	13%	2%	65%	35%
WCMH (Washington)	-	-	-	-	-	-	-	-	-

See notes 1, 2, 3 and 4.

TABLE 2D-2
Vermont Agency of Human Services
Department of Mental Health
SUBSTANCE ABUSE PROGRAMS

RESPONSIBILITY FOR FEE OF CLIENTS SERVED
Designated Agencies
Fiscal Year 2014

	Total Clients Served	Responsibility for Fee				
		Medicaid	Medicare	Other Insurance	State Agency	Unknown/ Uninsured
OVERALL	5,137	63%	7%	19%	24%	8%
<u>Community Service Providers</u>						
CSAC (Addison)	233	49%	10%	8%	7%	26%
NCSS (Northwest)	27	56%	-	26%	-	19%
HC (Chittenden)	2,559	60%	7%	20%	18%	2%
LCMH (Lamoille)	-	-	-	-	-	-
HCRS (Southeast)	481	58%	9%	11%	51%	28%
NKHS (Northeast)	474	67%	5%	13%	-	19%
CMC (Orange)	408	56%	5%	24%	13%	6%
RMHS (Rutland)	565	80%	7%	28%	36%	1%
UCS (Bennington)	390	66%	13%	19%	64%	13%
WCMH (Washington)	-	-	-	-	-	-

See notes 2, 3 and especially 6.

TABLE 2D-3
Vermont Agency of Human Services
Department of Mental Health
SUBSTANCE ABUSE PROGRAMS

DIAGNOSIS OF CLIENTS SERVED
Designated Agencies
Fiscal Year 2014

	<i>Total Clients Served</i>	<i>No Dx Data</i>	<i>Organic Brain Syndrome</i>	<i>Schizophrenia and other Psychoses</i>	<i>Mood Disorder</i>	<i>Anxiety Disorder</i>	<i>Personality Disorder</i>	<i>Adjustment Disorder</i>	<i>Social Problem</i>	<i>Substance-Related Disorder</i>	<i>Child Non-Psychotic</i>	<i>Other DSM Disorder</i>	<i>Developmental Disorder</i>	<u>Reported N</u>
OVERALL	5,137	1%	7%	-	13%	13%	2%	3%	1%	91%	2%	-	-	5,081
<u>Designated Agency</u>														
CSAC (Addison)	233	1%	-	-	17%	14%	2%	3%	1%	94%	3%	-	-	231
NCSS (Northwest)	27	37%	-	-	6%	6%	-	24%	6%	94%	12%	-	-	17
HC (Chittenden)	2,559	1%	10%	-	9%	9%	2%	3%	1%	90%	2%	-	-	2,546
LCMH (Lamoille)	-	-	-	-	-	-	-	-	-	-	-	-	-	-
HCRS (Southeast)	481	2%	11%	0%	14%	9%	0%	5%	0%	84%	-	0%	0%	470
NKHS (Northeast)	474	-	5%	1%	15%	9%	4%	2%	-	90%	2%	-	-	473
CMC (Orange)	408	2%	1%	-	14%	18%	2%	3%	1%	92%	2%	1%	-	398
RMHS (Rutland)	565	1%	-	-	20%	24%	5%	-	-	100%	-	-	-	557
UCS (Bennington)	390	-	9%	1%	29%	31%	6%	7%	2%	93%	7%	2%	-	389
WCMH (Washington)	-	-	-	-	-	-	-	-	-	-	-	-	-	-

As clients may have as many as four diagnoses reported, diagnostic groups do not represent an unduplicated count of clients served.
See notes 2, 3 and 7.

TABLE 2D-4
Vermont Agency of Human Services
Department of Mental Health
SUBSTANCE ABUSE PROGRAMS

LENGTH OF STAY OF CLIENTS SERVED

Designated Agencies
Fiscal Year 2014

	Total Clients Served	No Data	Year of Admission					Reported N
			Current Fiscal Year	Previous Fiscal Year	3 - 5 Years Earlier	6 - 10 Years Earlier	11+ Years Earlier	
OVERALL	5,137	7%	51%	21%	15%	5%	1%	4,796
<u>Designated Agency</u>								
CSAC (Addison)	233	-	47%	32%	11%	8%	2%	232
NCSS (Northwest)	27	0%	33%	56%	11%	-	-	27
HC (Chittenden)	2,559	0%	53%	20%	19%	6%	2%	2,549
LCMH (Lamoille)	-	-	-	-	-	-	-	-
HCRS (Southeast)	481	-	57%	34%	7%	1%	1%	481
NKHS (Northeast)	474	2%	55%	27%	13%	4%	-	466
CMC (Orange)	408	76%	16%	8%	65%	10%	1%	96
RMHS (Rutland)	565	2%	74%	19%	5%	1%	1%	555
UCS (Bennington)	390	-	52%	25%	18%	4%	1%	390
WCMH (Washington)	-	-	-	-	-	-	-	-

See notes 2, 3 and 9.

TABLE 2D-5
Vermont Agency of Human Services
Department of Mental Health
SUBSTANCE ABUSE PROGRAMS

CLINICAL INTERVENTIONS

Designated Agencies
Fiscal Year 2014

	<u>Total Clients Served</u>	<u>Clients Receiving Clinical Interventions Number</u>	<u>Percent</u>	<u>Number of Clinical Interventions</u>	<u>Services as Percentage of all SA Non- Residential Services</u>	<u>Clinical Interventions Per Client</u>
OVERALL	6,091	5,342	88%	41,550	57%	8
<u>Designated Agency</u>						
CSAC (Addison)	233	233	100%	2,218	93%	10
NCSS (Northwest)	62	59	95%	425	81%	7
HC (Chittenden)	2,923	2,320	79%	16,726	49%	7
LCMH (Lamoille)	-	-	-	-	-	-
HCRS (Southeast)	487	446	92%	2,888	58%	6
NKHS (Northeast)	719	712	99%	6,428	87%	9
CMC (Orange)	567	520	92%	4,275	61%	8
RMHS (Rutland)	611	570	93%	4,392	37%	8
UCS (Bennington)	489	482	99%	4,198	86%	9
WCMH (Washington)	-	-	-	-	-	-

See notes 2, 3 and 10.

TABLE 2D-5a
Vermont Agency of Human Services
Department of Mental Health
SUBSTANCE ABUSE PROGRAMS

INDIVIDUAL, FAMILY AND GROUP THERAPY
Designated Agencies
Fiscal Year 2014

	<u>Total Clients Served</u>	<u>Clients Receiving Therapy Number</u>	<u>Percent</u>	<u>Number of Therapy Sessions</u>	<u>Services as Percentage of all SA Non- Residential Services</u>	<u>Therapy Sessions Per Client</u>
OVERALL	6,091	4,107	67%	36,963	51%	9
<u>Designated Agency</u>						
CSAC (Addison)	233	218	94%	2,023	85%	9
NCSS (Northwest)	62	49	79%	391	74%	8
HC (Chittenden)	2,923	1,594	55%	14,379	42%	9
LCMH (Lamoille)	-	-	-	-	-	-
HCRS (Southeast)	487	320	66%	2,560	52%	8
NKHS (Northeast)	719	629	87%	5,911	80%	9
CMC (Orange)	567	416	73%	3,883	55%	9
RMHS (Rutland)	611	454	74%	3,994	33%	9
UCS (Bennington)	489	427	87%	3,822	78%	9
WCMH (Washington)	-	-	-	-	-	-

See notes 2, 3 and 10.

TABLE 2D-5b
Vermont Agency of Human Services
Department of Mental Health
SUBSTANCE ABUSE PROGRAMS

MEDICATION AND MEDICAL SUPPORT AND CONSULTATION SERVICES

Designated Agencies
Fiscal Year 2014

	<u>Total Clients Served</u>	<u>Clients Receiving Medication Services Number</u>	<u>Percent</u>	<u>Number of Medication Services</u>	<u>Services as Percentage of all SA Non- Residential Services</u>	<u>Medication Services Per Client</u>
OVERALL	6,091	168	3%	808	1%	5
<u>Designated Agency</u>						
CSAC (Addison)	233	31	13%	110	5%	4
NCSS (Northwest)	62	0	-	0	-	-
HC (Chittenden)	2,923	91	3%	503	1%	6
LCMH (Lamoille)	-	-	-	-	-	-
HCRS (Southeast)	487	0	-	0	-	-
NKHS (Northeast)	719	0	-	0	-	-
CMC (Orange)	567	4	1%	9	0%	2
RMHS (Rutland)	611	7	1%	13	0%	2
UCS (Bennington)	489	35	7%	173	4%	5
WCMH (Washington)	-	-	-	-	-	-

See notes 2, 3 and 10.

TABLE 2D-5c
Vermont Agency of Human Services
Department of Mental Health
SUBSTANCE ABUSE PROGRAMS

CLINICAL ASSESSMENT SERVICES

Designated Agencies
Fiscal Year 2014

	<u>Total Clients Served</u>	<u>Clients Receiving Clinical Assessment Number</u>	<u>Percent</u>	<u>Number of Clinical Assessments</u>	<u>Services as Percentage of all SA Non- Residential Services</u>	<u>Clinical Assessment Per Client</u>
OVERALL	6,091	3,331	55%	3,779	5%	1
<u>Designated Agency</u>						
CSAC (Addison)	233	81	35%	85	4%	1
NCSS (Northwest)	62	33	53%	34	6%	1
HC (Chittenden)	2,923	1,675	57%	1,844	5%	1
LCMH (Lamoille)	-	-	-	-	-	-
HCRS (Southeast)	487	298	61%	328	7%	1
NKHS (Northeast)	719	367	51%	517	7%	1
CMC (Orange)	567	337	59%	383	5%	1
RMHS (Rutland)	611	364	60%	385	3%	1
UCS (Bennington)	489	176	36%	203	4%	1
WCMH (Washington)	-	-	-	-	-	-

See notes 2, 3 and 10.

TABLE 2D-6
Vermont Agency of Human Services
Department of Mental Health
SUBSTANCE ABUSE PROGRAMS

DAY SERVICES
Designated Agencies
Fiscal Year 2014

	<u>Total Clients Served</u>	<u>Clients Receiving Day Services Number</u>	<u>Percent</u>	<u>Number of Day Services</u>	<u>Services as Percentage of all SA Non- Residential Services</u>	<u>Day Services Per Client</u>
OVERALL	6,091	669	11%	9,070	12%	14
<u>Designated Agency</u>						
CSAC (Addison)	233	0	-	0	-	-
NCSS (Northwest)	62	0	-	0	-	-
HC (Chittenden)	2,923	391	13%	4,728	14%	12
LCMH (Lamoille)	-	-	-	-	-	-
HCRS (Southeast)	487	3	1%	33	1%	11
NKHS (Northeast)	719	0	-	0	-	-
CMC (Orange)	567	65	11%	921	13%	14
RMHS (Rutland)	611	210	34%	3,388	28%	16
UCS (Bennington)	489	0	-	0	-	-
WCMH (Washington)	-	-	-	-	-	-

See notes 2, 3 and 11.

TABLE 2D-7
Vermont Agency of Human Services
Department of Mental Health
SUBSTANCE ABUSE PROGRAMS

SERVICE PLANNING AND COORDINATION

Designated Agencies
Fiscal Year 2014

	<u>Total Clients Served</u>	<u>Clients Receiving Planning Services Number</u>	<u>Percent</u>	<u>Number of Planning Services</u>	<u>Services as Percentage of all SA Non- Residential Services</u>	<u>Planning Services Per Client</u>
OVERALL	6,091	2,373	39%	21,180	29%	9
<u>Designated Agency</u>						
CSAC (Addison)	233	5	2%	14	1%	3
NCSS (Northwest)	62	36	58%	101	19%	3
HC (Chittenden)	2,923	1,188	41%	12,427	37%	10
LCMH (Lamoille)	-	-	-	-	-	-
HCRS (Southeast)	487	225	46%	2,022	41%	9
NKHS (Northeast)	719	175	24%	776	11%	4
CMC (Orange)	567	327	58%	1,353	19%	4
RMHS (Rutland)	611	366	60%	4,183	35%	11
UCS (Bennington)	489	51	10%	304	6%	6
WCMH (Washington)	-	-	-	-	-	-

See notes 2, 3 and 12.

TABLE 2D-8
Vermont Agency of Human Services
Department of Mental Health
SUBSTANCE ABUSE PROGRAMS

COMMUNITY SUPPORTS

Designated Agencies
Fiscal Year 2014

	<u>Total Clients Served</u>	<u>Clients Receiving Support Services Number</u>	<u>Percent</u>	<u>Number of Support Services</u>	<u>Services as Percentage of all SA Non- Residential Services</u>	<u>Support Services Per Client</u>
OVERALL	6,091	430	7%	1,312	2%	3
<u>Designated Agency</u>						
CSAC (Addison)	233	14	6%	144	6%	10
NCSS (Northwest)	62	0	-	0	-	-
HC (Chittenden)	2,923	51	2%	69	0%	1
LCMH (Lamoille)	-	-	-	-	-	-
HCRS (Southeast)	487	4	1%	5	0%	1
NKHS (Northeast)	719	16	2%	180	2%	11
CMC (Orange)	567	253	45%	482	7%	2
RMHS (Rutland)	611	33	5%	48	0%	1
UCS (Bennington)	489	59	12%	384	8%	7
WCMH (Washington)	-	-	-	-	-	-

See notes 2, 3 and 13.

2E: Emergency Service Programs

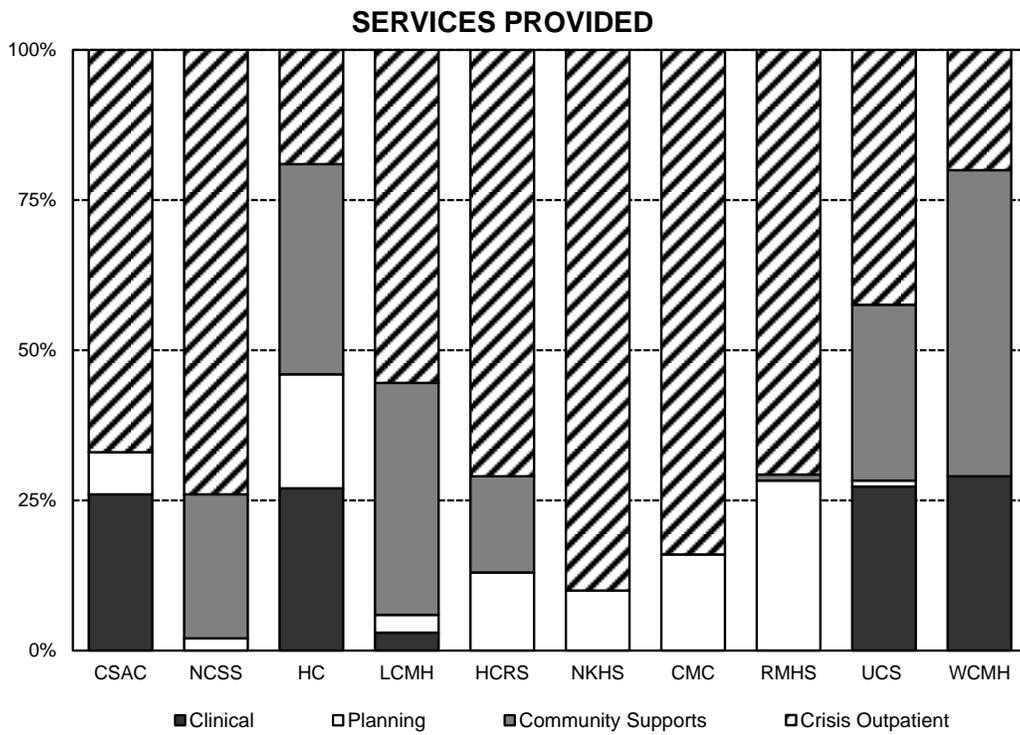


TABLE 2E-1
Vermont Agency of Human Services
Department of Mental Health
EMERGENCY SERVICES

CLINICAL INTERVENTIONS
Designated Agencies
Fiscal Year 2014

	Total Clients <u>Served</u>	Clients Receiving Clinical Interventions		Number of Clinical <u>Interventions</u>	Services as Percentage of all Emergency <u>Non-Residential Services</u>	Clinical Interventions <u>Per Client</u>
		<u>Number</u>	<u>Percent</u>			
OVERALL	6,348	1,072	17%	5,714	19%	5
<u>Designated Agency</u>						
CSAC (Addison)	380	86	23%	721	26%	8
NCSS (Northwest)	701	0	-	0	-	-
HC (Chittenden)	1,558	539	35%	3,475	27%	6
LCMH (Lamoille)	185	11	6%	12	3%	1
HCRS (Southeast)	866	0	-	0	-	-
NKHS (Northeast)	607	3	-	4	0%	1
CMC (Orange)	135	0	-	0	-	-
RMHS (Rutland)	643	0	-	0	-	-
UCS (Bennington)	831	378	45%	728	27%	2
WCMH (Washington)	442	55	12%	774	29%	14

See notes 2, 3 and 10.

TABLE 2E-2
Vermont Agency of Human Services
Department of Mental Health
EMERGENCY SERVICES

SERVICE PLANNING AND COORDINATION
Designated Agencies
Fiscal Year 2014

	Total Clients <u>Served</u>	Clients Receiving Planning & Coordination Services		Number of Planning & Coordination <u>Services</u>	Services as Percentage of all Emergency <u>Non-Residential Services</u>	Planning & Coordination <u>Services Per Client</u>
		<u>Number</u>	<u>Percent</u>			
OVERALL	6,348	873	14%	3,716	12%	4
<u>Designated Agency</u>						
CSAC (Addison)	380	70	18%	196	7%	3
NCSS (Northwest)	701	15	2%	41	2%	3
HC (Chittenden)	1,558	288	18%	2,449	19%	9
LCMH (Lamoille)	185	6	3%	14	3%	2
HCRS (Southeast)	866	176	20%	341	13%	2
NKHS (Northeast)	607	52	9%	172	10%	3
CMC (Orange)	135	30	22%	49	16%	2
RMHS (Rutland)	643	213	33%	418	28%	2
UCS (Bennington)	831	22	3%	31	1%	1
WCMH (Washington)	442	1	0%	5	0%	5

See notes 2, 3 and 12.

TABLE 2E-3
Vermont Agency of Human Services
Department of Mental Health
EMERGENCY SERVICES

COMMUNITY SUPPORTS
Designated Agencies
Fiscal Year 2014

	Total Clients <u>Served</u>	Clients Receiving Community Support Services		Number of Community <u>Support Services</u>	Services as Percentage of all Emergency <u>Non-Residential Services</u>	Community Support Services <u>Per Client</u>
		<u>Number</u>	<u>Percent</u>			
OVERALL	6,348	965	15%	7,900	26%	8
<u>Designated Agency</u>						
CSAC (Addison)	380	0	-	0	-	-
NCSS (Northwest)	701	79	11%	579	24%	7
HC (Chittenden)	1,558	299	19%	4,543	35%	15
LCMH (Lamoille)	185	59	32%	185	39%	3
HCRS (Southeast)	866	155	18%	410	16%	3
NKHS (Northeast)	607	0	-	0	-	-
CMC (Orange)	135	0	-	0	-	-
RMHS (Rutland)	643	11	2%	21	1%	2
UCS (Bennington)	831	208	25%	781	29%	4
WCMH (Washington)	442	154	35%	1,381	51%	9

See notes 2, 3 and 13.

TABLE 2E-4a
Vermont Agency of Human Services
Department of Mental Health
EMERGENCY SERVICES

EMERGENCY/CRISIS ASSESSMENT, SUPPORT AND REFERRAL
Designated Agencies
Fiscal Year 2014

	Total Clients <u>Served</u>	Clients Receiving Emergency/Crisis Services		Number of Emergency/Crisis <u>Services</u>	Services as Percentage of all Emergency <u>Non-Residential Services</u>	Emergency/ Crisis Services <u>Per Client</u>
		<u>Number</u>	<u>Percent</u>			
OVERALL	6,348	5,118	81%	12,826	43%	3
<u>Designated Agency</u>						
CSAC (Addison)	380	318	84%	1,875	67%	6
NCSS (Northwest)	701	688	98%	1,793	74%	3
HC (Chittenden)	1,558	1,156	74%	2,456	19%	2
LCMH (Lamoille)	185	146	79%	265	56%	2
HCRS (Southeast)	866	770	89%	1,859	71%	2
NKHS (Northeast)	607	576	95%	1,620	90%	3
CMC (Orange)	135	105	78%	249	84%	2
RMHS (Rutland)	643	574	89%	1,044	70%	2
UCS (Bennington)	831	486	58%	1,112	42%	2
WCMH (Washington)	442	299	68%	553	20%	2

See notes 2, 3 and 15.

TABLE 2E-4b
 Vermont Agency of Human Services
 Department of Mental Health
EMERGENCY SERVICES

EMERGENCY/CRISIS BEDS
 Designated Agencies
 Fiscal Year 2014

	Total Clients <u>Served</u>	Clients Receiving Emergency/Crisis Beds		Days of Emergency/Crisis <u>Beds</u>	Emergency/Crisis <u>Beds</u> Per Client
		<u>Number</u>	<u>Percent</u>		
OVERALL	6,348	326	5%	2,273	7
<u>Designated Agency</u>					
CSAC (Addison)	380	31	8%	379	12
NCSS (Northwest)	701	0	-	0	-
HC (Chittenden)	1,558	184	12%	676	4
LCMH (Lamoille)	185	27	15%	150	6
HCRS (Southeast)	866	0	-	0	-
NKHS (Northeast)	607	38	6%	344	9
CMC (Orange)	135	25	19%	357	14
RMHS (Rutland)	643	0	-	0	-
UCS (Bennington)	831	0	-	0	-
WCMH (Washington)	442	21	5%	367	17

*Overall calculations for Days of Emergency/Crisis Beds and Days per client includes estimated clients served at CSAC.

See notes 2, 3 and 15.

Part 3: Vermont State Hospital

VERMONT STATE HOSPITAL: HISTORICAL TABLE
Average Daily Census by Length of Stay

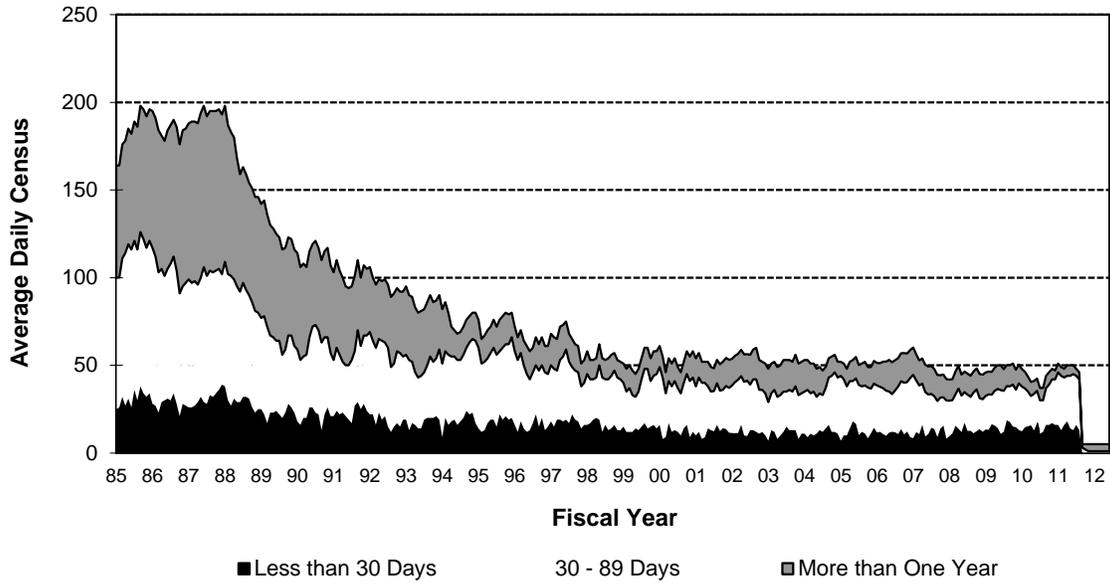


TABLE 3-1-A
Vermont Agency of Human Services
Department of Mental Health
VERMONT STATE HOSPITAL
AVERAGE DAILY CENSUS
Overall and For Length of Stay Categories
July 2002 through June 2012

	Days Since Admission						Days Since Admission				
	Overall	<30	30-89	90-365	366+		Overall	<30	30-89	90-365	366+
2012 June	5	0	0	1	4	2007 June	49	11	13	10	16
May	5	0	0	1	4	May	50	9	14	12	16
April	5	0	0	1	4	April	54	16	9	15	14
March	5	0	0	1	4	March	53	11	9	18	14
February	5	0	0	1	4	February	56	12	8	22	15
2012 January	5	0	0	1	4	2007 January	60	8	12	24	16
2011 December	5	0	0	1	4	2006 December	59	9	11	22	16
November	5	0	0	1	4	November	57	12	10	18	16
October	5	0	1	1	3	October	57	11	11	18	17
September	5	0	1	2	2	September	57	14	10	17	16
August*	45	13	13	16	4	August	54	11	13	14	16
July	48	16	12	16	4	July	53	12	11	13	17
2011 June	49	13	17	14	5	2006 June	52	12	8	13	18
May	49	14	17	13	6	May	53	12	11	13	18
April	50	18	14	12	6	April	52	10	14	12	17
March	48	16	10	18	5	March	52	11	12	14	15
February	49	13	15	16	5	February	51	12	11	14	14
2011 January	51	16	17	13	5	2006 January	51	12	11	16	13
2010 December	47	16	13	13	5	2005 December	52	14	8	17	13
November	48	17	16	9	6	November	49	11	8	18	12
October	45	16	13	9	7	October	49	8	11	18	12
September	44	16	11	10	7	September	52	11	10	17	13
August	36	12	9	8	7	August	51	12	11	15	13
July	37	11	11	8	7	July	50	10	14	15	11
2010 June	42	17	11	8	7	2005 June	55	17	14	12	12
May	41	13	13	7	7	May	53	18	9	14	12
April	41	16	9	8	8	April	52	14	8	19	11
March	44	15	9	10	9	March	49	10	8	20	10
February	46	15	9	13	10	February	50	10	12	20	9
2010 January	48	12	12	13	10	2005 January	51	7	15	22	8
2009 December	50	13	16	10	11	2004 December	52	11	11	21	9
November	47	15	15	6	11	November	56	12	15	19	10
October	51	15	18	6	12	October	55	12	17	15	11
September	50	18	13	7	12	September	55	16	14	13	11
August	50	19	8	12	12	August	49	14	11	12	12
July	48	12	13	10	12	July	47	12	11	10	14
2009 June	50	11	16	9	14	2004 June	49	13	12	9	15
May	50	14	16	6	14	May	48	11	11	10	16
April	49	16	13	7	13	April	51	10	10	15	16
March	46	16	9	8	13	March	51	11	9	14	17
February	46	13	11	9	13	February	52	9	13	14	17
2009 January	46	13	9	10	13	2004 January	53	11	11	13	18
2008 December	45	12	8	10	14	2003 December	52	11	11	12	18
November	45	14	7	10	14	November	51	8	13	12	18
October	48	12	12	12	12	October	55	13	13	12	18
September	46	11	11	12	12	September	51	13	11	11	17
August	44	13	9	10	12	August	52	13	12	11	17
July	45	13	13	8	12	July	53	15	11	9	18
2008 June	46	17	10	7	12	2003 June	52	12	10	13	18
May	45	12	11	9	12	May	50	10	8	15	17
April	50	14	12	11	13	April	49	8	11	13	17
March	46	16	9	9	13	March	53	12	9	15	16
February	42	11	9	10	12	February	50	13	8	13	17
2008 January	42	10	11	9	12	2003 January	47	7	9	13	19
2007 December	42	8	13	8	12	2002 December	51	10	9	15	17
November	45	16	9	7	13	November	53	12	9	15	16
October	44	14	8	10	13	October	52	11	10	15	17
September	44	9	10	11	15	September	59	12	14	16	18
August	48	14	7	11	15	August	59	13	12	17	17
2007 July	50	14	9	10	16	2002 July	57	13	7	19	17

* The Vermont State Hospital closed on August 28, 2011 due to extensive damage from Tropical Storm Irene.

TABLE 3-1-B
Vermont Agency of Human Services
Department of Mental Health
VERMONT STATE HOSPITAL
AVERAGE DAILY CENSUS
Overall and For Length of Stay Categories
July 1992 through June 2002

	Days Since Admission						Days Since Admission				
	Overall	<30	30-89	90-365	366+		Overall	<30	30-89	90-365	366+
2002 June	56	10	12	20	15	1997 June	75	19	17	23	16
May	56	10	16	15	16	May	73	18	20	17	18
April	59	16	10	17	15	April	72	19	21	13	19
March	57	11	13	18	15	March	65	19	13	15	18
February	55	11	12	17	15	February	66	15	16	17	18
2002 January	55	11	12	15	15	1997 January	68	18	15	17	18
2001 December	53	12	13	13	16	1996 December	61	15	13	17	16
November	54	14	13	12	16	November	61	13	11	22	15
October	52	14	11	11	16	October	66	20	12	18	16
September	51	12	11	12	15	September	61	15	17	15	15
August	53	16	14	10	13	August	65	22	14	14	16
July	48	12	13	10	13	July	60	17	12	17	14
2001 June	50	13	13	12	12	1996 June	59	13	10	19	16
May	48	11	11	12	13	May	61	12	11	22	16
April	44	14	5	12	12	April	65	14	12	24	14
March	40	7	8	13	12	March	69	18	13	26	13
February	45	6	12	15	12	February	67	12	17	24	13
2001 January	53	14	13	14	12	1996 January	71	16	18	24	14
2000 December	51	12	13	13	13	1995 December	80	20	18	27	15
November	52	15	12	13	13	November	76	19	18	24	16
October	49	13	10	12	13	October	78	21	18	22	18
September	49	12	12	13	12	September	77	19	19	22	18
August	52	15	12	12	12	August	76	22	15	21	18
July	49	13	14	11	12	July	75	16	20	22	17
2000 June	55	13	15	13	13	1995 June	76	19	22	19	16
May	51	12	13	13	13	May	72	19	15	23	15
April	53	17	8	16	13	April	70	17	11	26	16
March	46	9	10	15	12	March	67	13	12	27	15
February	55	8	16	19	12	February	65	12	14	25	14
2000 January	61	16	15	18	12	1995 January	76	14	18	28	16
1999 December	58	14	17	14	13	1994 December	80	17	21	26	16
November	58	16	13	15	14	November	80	23	19	23	15
October	55	15	12	14	13	October	78	22	18	23	15
September	60	14	18	16	12	September	76	24	19	17	16
August	60	17	16	15	12	August	72	20	15	21	16
July	54	15	15	12	12	July	69	18	13	22	16
1999 June	48	13	12	10	13	1994 June	68	16	14	23	15
May	46	14	8	10	13	May	71	19	15	21	15
April	47	12	9	12	14	April	73	18	15	22	17
March	50	12	13	12	13	March	80	16	16	24	24
February	47	12	10	13	13	February	86	20	12	26	28
1999 January	52	15	12	13	11	1994 January	81	9	21	21	31
1998 December	53	13	15	14	10	1993 December	89	19	22	18	31
November	53	13	14	16	10	November	88	21	20	13	33
October	58	16	13	18	10	October	86	20	15	17	34
September	57	14	15	15	12	September	89	20	16	18	35
August	54	13	13	16	12	August	86	20	15	15	36
July	53	16	12	14	11	July	82	19	11	16	36
1998 June	54	12	18	13	11	1993 June	82	14	16	14	38
May	62	19	17	14	12	May	82	14	15	14	38
April	55	20	11	12	11	April	84	16	15	16	38
March	52	19	11	12	11	March	90	17	15	20	37
February	52	17	14	11	11	February	90	13	22	18	37
1998 January	58	16	14	15	13	1993 January	94	19	17	20	39
1997 December	53	16	11	13	13	1992 December	92	19	15	21	37
November	50	14	12	12	13	November	91	15	18	24	35
October	61	18	12	16	15	October	94	17	17	24	36
September	63	19	12	16	15	September	91	15	10	26	40
August	65	22	8	19	16	August	89	12	8	29	40
1997 July	68	17	15	20	16	1992 July	97	15	15	30	36

TABLE 3-1-C
Vermont Agency of Human Services
Department of Mental Health
VERMONT STATE HOSPITAL
AVERAGE DAILY CENSUS
Overall and For Length of Stay Categories
July 1985 through June 1992

	Days Since Admission						Days Since Admission				
	Overall	<30	30-89	90-365	366+		Overall	<30	30-89	90-365	366+
1992 June	100	21	18	24	36	1987 June	198	29	37	40	92
May	98	19	19	26	34	May	194	32	27	41	94
April	99	23	15	27	34	April	188	29	22	45	92
March	96	16	19	25	36	March	189	27	24	47	91
February	101	22	21	21	36	February	189	26	23	48	92
1992 January	106	22	24	23	37	1987 January	188	26	24	49	89
1991 December	106	24	24	19	38	1986 December	185	27	24	46	88
November	106	28	23	16	40	November	184	28	24	43	89
October	101	25	23	13	39	October	176	21	27	43	85
September	110	29	21	20	40	September	186	28	28	48	82
August	101	26	15	16	43	August	190	34	28	50	78
July	95	17	24	12	42	July	187	30	30	48	79
1991 June	94	19	23	8	44	1986 June	184	31	29	45	79
May	95	21	15	11	45	May	178	30	24	47	77
April	99	23	17	12	48	April	181	29	27	49	76
March	104	22	18	16	48	March	184	23	24	56	81
February	110	24	16	20	50	February	191	27	26	59	79
1991 January	104	21	16	16	50	1986 January	195	28	35	54	78
1990 December	107	21	17	19	50	1985 December	196	34	36	51	75
November	117	26	13	27	51	November	192	32	33	52	75
October	115	22	13	31	49	October	196	34	38	50	74
September	110	13	18	32	47	September	198	38	36	52	72
August	118	22	18	30	47	August	186	30	32	54	70
1990 July	121	23	20	30	48	1985 July	189	36	28	57	68
1990 June	119	26	19	27	47						
May	115	26	15	25	49						
April	106	20	12	24	50						
March	108	20	11	24	53						
February	106	16	14	23	53						
1990 January	114	18	23	18	55						
1989 December	115	23	22	16	55						
November	122	26	21	20	55						
October	123	28	20	19	57						
September	116	23	17	19	58						
August	116	20	16	20	60						
July	124	22	19	23	59						
1989 June	125	24	18	22	61						
May	128	23	18	25	62						
April	131	23	14	30	63						
March	136	17	23	32	64						
February	144	22	24	32	66						
1989 January	141	25	19	33	65						
1988 December	146	25	22	33	66						
November	146	23	24	34	65						
October	151	26	24	36	65						
September	153	31	23	36	64						
August	159	32	24	37	66						
July	163	32	33	32	66						
1988 June	159	29	29	34	64						
May	168	29	26	40	73						
April	179	31	24	44	81						
March	183	27	31	43	82						
February	187	30	36	36	85						
1988 January	199	38	38	33	89						
1987 December	193	39	31	32	91						
November	196	36	33	36	91						
October	195	34	26	44	91						
September	195	32	25	46	92						
August	195	33	25	46	91						
1987 July	192	28	29	44	91						

Part 4: Historical Overview

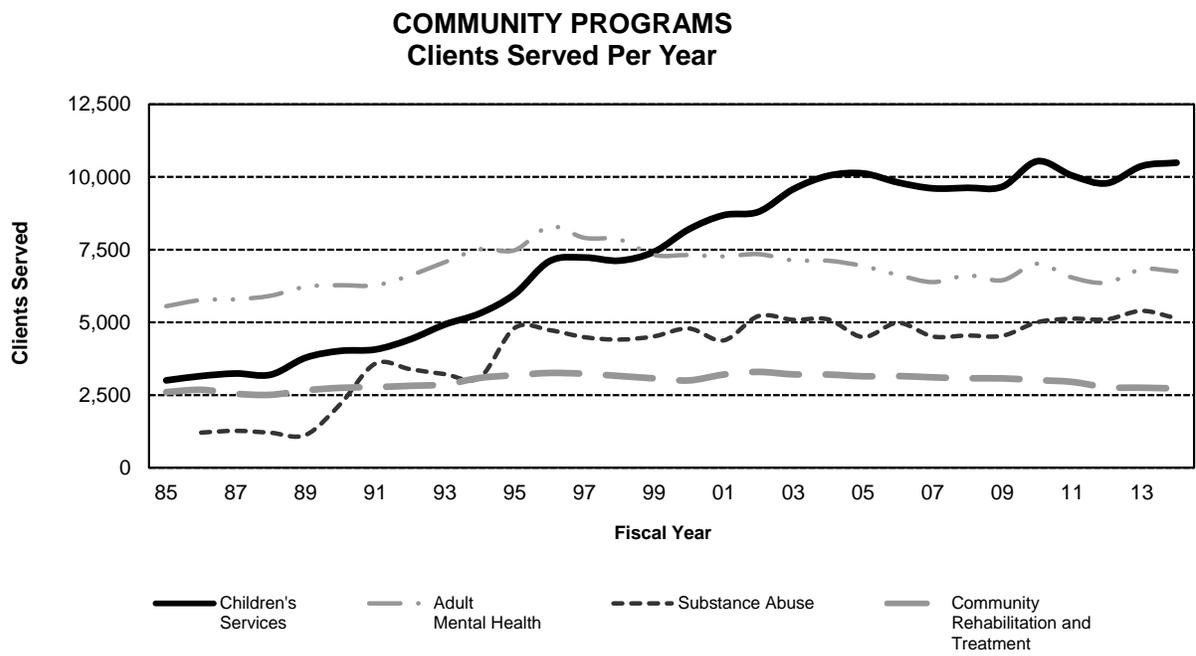


TABLE 4-1
Vermont Agency of Human Services
Department of Mental Health

NUMBER OF CLIENTS SERVED: FY1986 - FY2014
by Clients' Primary Program Assignment

<u>Fiscal Year</u>	<u>Children's Services</u>	<u>Adult MH Outpatient</u>	<u>Community Rehabilitation</u>	<u>Substance Abuse</u>	<u>Unassigned</u>	<u>State Hospital</u>
1986	3,154	5,767	2,680	1,209	917	569
1987	3,241	5,792	2,544	1,269	948	548
1988	3,450	5,916	2,508	1,202	797	596
1989	3,734	6,224	2,660	1,128	687	523
1990	3,965	6,276	2,748	2,193	518	455
1991	4,066	6,271	2,773	3,580	484	407
1992	4,281	6,615	2,817	3,388	416	389
1993	4,703	7,071	2,867	3,219	428	311
1994	5,167	7,516	3,089	3,104	393	333
1995	5,971	7,480	3,183	4,807	437	323
1996	7,103	7,711	3,259	4,430	487	305
1997	7,230	7,907	3,232	4,490	577	294
1998	7,122	7,851	3,155	4,407	734	327
1999	7,424	7,317	3,073	4,518	1,314	246
2000	8,204	7,324	3,003	4,789	1,972	257
2001	8,670	7,189	3,259	4,357	2,136	244
2002	8,967	7,345	3,296	5,217	2,218	254
2003	9,749	7,130	3,210	5,087	2,360	234
2004	10,040	7,120	3,205	5,101	2,396	231
2005	10,122	6,936	3,145	4,495	2,898	218
2006	9,812	6,631	3,154	4,985	2,540	216
2007	9,609	6,384	3,109	4,515	1,887	231
2008	9,627	6,614	3,076	4,548	1,950	255
2009	9,665	6,448	3,073	4,536	2,270	246
2010	10,541	7,015	3,013	5,004	3,459	261
2011	10,048	6,541	2,952	5,125	4,321	254
2012	9,783	6,366	2,769	5,101	5,485	87
2013	10,374	6,826	2,752	5,395	5,668	26
2014	10,490	6,752	2,726	5,137	5,411	36

See notes 1, 2 and 3.

TABLE 4-2
Vermont Agency of Human Services
Department of Mental Health

CHILDREN'S SERVICES PROGRAMS
NUMBER OF CLIENTS SERVED: FY1986 - FY2014
by Designated Agency

<u>Fiscal Year</u>	<u>CSAC</u>	<u>NCSS</u>	<u>HC</u>	<u>LCMH</u>	<u>HCRS</u>	<u>NKHS</u>	<u>CMC</u>	<u>RMHS</u>	<u>UCS</u>	<u>WCMH</u>	<u>NFI</u>	<u>Total</u>
1986	527	234	218	171	465	383	352	309	203	292	0	3,154
1987	516	231	245	145	544	342	327	308	201	328	54	3,241
1988	570	218	417	129	595	344	322	284	187	335	49	3,450
1989	645	259	433	143	628	399	309	325	218	315	60	3,734
1990	736	305	461	146	694	379	258	369	243	326	48	3,965
1991	739	297	470	131	773	455	275	323	252	299	52	4,066
1992	645	353	422	174	837	480	291	379	266	382	52	4,281
1993	680	381	465	207	975	484	256	478	248	473	56	4,703
1994	733	416	496	223	1,077	487	289	616	277	483	70	5,167
1995	805	517	653	166	1,162	681	346	672	297	566	106	5,971
1996	833	545	977	171	1,330	823	490	754	422	609	149	7,103
1997	684	520	1,033	203	1,435	867	525	694	476	570	223	7,230
1998	642	485	1,027	230	1,363	967	543	622	463	525	255	7,122
1999	746	547	1,220	169	1,303	1,005	521	696	514	564	139	7,424
2000	788	756	1,281	209	1,482	976	636	696	572	701	107	8,204
2001	810	788	1,577	188	1,216	964	944	711	565	715	192	8,670
2002	954	853	1,702	219	1,298	1,011	513	709	550	716	442	8,967
2003	859	924	1,621	546	1,573	1,045	583	847	556	767	428	9,749
2004	861	1,126	1,577	546	1,704	1,026	543	933	553	759	412	10,040
2005	870	1,164	1,989	421	1,617	1,054	466	951	456	716	418	10,122
2006	848	1,128	1,891	489	1,470	803	584	1,054	523	693	329	9,812
2007	909	1,161	2,029	430	1,285	806	575	961	563	769	121	9,609
2008	804	1,215	1,977	388	1,375	827	563	936	620	741	181	9,627
2009	691	1,243	1,951	359	1,455	947	542	915	573	764	225	9,665
2010	777	1,243	2,092	426	1,630	961	595	1,013	548	913	343	10,541
2011	805	1,131	1,813	361	1,645	877	611	1,025	464	930	386	10,048
2012	847	1,049	1,639	329	1,672	952	615	1,030	456	897	297	9,783
2013	1,164	1,247	1,573	318	1,695	1,001	592	962	500	956	366	10,374
2014	1,109	1,463	1,480	337	1,640	997	621	915	546	1,023	359	10,490

See notes 1, 2 and 3.

TABLE 4-3
Vermont Agency of Human Services
Department of Mental Health

ADULT MENTAL HEALTH OUTPATIENT PROGRAMS
NUMBER OF CLIENTS SERVED: FY1986 - FY2014
by Designated Agency

<u>Fiscal Year</u>	<u>CSAC</u>	<u>NCSS</u>	<u>HC</u>	<u>LCMH</u>	<u>HCRS</u>	<u>NKHS</u>	<u>CMC</u>	<u>RMHS</u>	<u>UCS</u>	<u>WCMH</u>	<u>Total</u>
1986	414	606	523	218	995	726	446	711	541	587	5,767
1987	487	556	522	211	1,176	699	444	761	359	577	5,792
1988	516	563	503	205	1,268	620	502	664	362	713	5,916
1989	541	689	457	225	1,267	689	510	657	479	710	6,224
1990	558	774	477	281	1,249	733	340	692	572	600	6,276
1991	582	731	526	204	1,318	747	346	732	554	531	6,271
1992	586	804	517	231	1,434	777	405	746	596	519	6,615
1993	582	793	1,173	259	1,420	692	339	711	511	591	7,071
1994	677	874	1,286	263	1,493	704	270	835	486	628	7,516
1995	679	879	1,245	175	1,577	776	202	806	530	611	7,480
1996	588	807	1,293	216	1,581	785	269	799	635	738	7,711
1997	623	818	1,337	288	1,579	667	282	782	778	753	7,907
1998	628	710	1,408	326	1,504	622	276	818	804	755	7,851
1999	739	679	1,047	281	1,134	752	273	923	681	808	7,317
2000	741	940	792	332	1,108	815	270	812	791	723	7,324
2001	800	948	700	326	679	813	291	958	878	796	7,189
2002	809	953	686	283	718	971	369	888	896	772	7,345
2003	782	967	653	308	894	841	477	760	866	582	7,130
2004	632	1,019	690	208	962	927	508	694	883	597	7,120
2005	569	1,037	723	117	879	997	415	814	763	622	6,936
2006	564	1,075	658	123	681	706	560	775	851	638	6,631
2007	631	1,090	547	146	694	687	520	642	803	624	6,384
2008	587	1,122	471	214	653	824	541	632	857	713	6,614
2009	460	1,104	522	242	662	1,000	556	261	840	801	6,448
2010	664	1,028	590	227	710	1,032	605	286	860	1,013	7,015
2011	687	864	516	32	767	978	640	236	864	957	6,541
2012	755	646	489	55	749	1,025	642	247	809	949	6,366
2013	907	850	586	165	927	1,035	616	226	691	823	6,826
2014	728	805	478	157	938	1,191	612	186	647	1,010	6,752

See notes 1, 2 and 3.

TABLE 4-4
Vermont Agency of Human Services
Department of Mental Health

COMMUNITY REHABILITATION AND TREATMENT PROGRAMS
NUMBER OF CLIENTS SERVED: FY1986 - FY2014
by Designated Agency

<u>Fiscal Year</u>	<u>CSAC</u>	<u>NCSS</u>	<u>HC</u>	<u>LCMH</u>	<u>HCRS</u>	<u>NKHS</u>	<u>CMC</u>	<u>RMHS</u>	<u>UCS</u>	<u>WCMH</u>	<u>Total</u>
1986	113	168	387	148	396	316	75	412	139	526	2,680
1987	110	162	403	147	321	287	72	415	103	524	2,544
1988	122	157	397	160	327	304	78	302	94	567	2,508
1989	115	170	457	169	364	331	82	301	99	572	2,660
1990	119	168	509	181	358	333	77	277	118	608	2,748
1991	110	164	499	139	362	414	81	294	135	575	2,773
1992	122	166	519	145	367	419	83	281	168	547	2,817
1993	123	164	550	146	341	446	79	268	215	535	2,867
1994	132	196	587	141	357	481	84	275	214	622	3,089
1995	136	226	617	139	339	492	109	294	232	599	3,183
1996	146	210	623	133	402	455	122	316	225	627	3,259
1997	149	217	629	129	376	455	120	319	197	641	3,232
1998	154	243	635	130	344	434	116	313	190	596	3,155
1999	172	233	647	138	395	397	124	317	187	463	3,073
2000	170	203	659	146	390	373	116	324	189	433	3,003
2001	165	228	669	159	434	417	172	335	202	478	3,259
2002	166	244	648	156	428	442	182	349	192	489	3,296
2003	166	241	653	147	411	424	178	324	187	479	3,210
2004	173	250	671	138	429	411	169	310	192	462	3,205
2005	175	225	672	145	412	403	169	308	184	452	3,145
2006	174	228	669	143	414	400	187	310	183	446	3,154
2007	184	240	660	142	385	376	188	302	189	443	3,109
2008	177	232	692	133	382	358	199	291	178	434	3,076
2009	187	233	685	138	384	357	192	284	184	429	3,073
2010	189	236	677	141	375	319	187	292	165	432	3,013
2011	188	230	687	143	387	288	173	282	158	416	2,952
2012	187	234	655	140	400	254	169	274	156	300	2,769
2013	182	223	657	122	406	228	152	267	156	359	2,752
2014	178	229	652	131	389	226	139	265	159	358	2,726

See notes 1, 2 and 3.

TABLE 4-5
Vermont Agency of Human Services
Department of Mental Health

SUBSTANCE ABUSE PROGRAMS
NUMBER OF CLIENTS SERVED: FY1986 - FY2014
by Designated Agency

<u>Fiscal Year</u>	<u>CSAC</u>	<u>NCSS</u>	<u>HC</u>	<u>LCMH</u>	<u>HCRS</u>	<u>NKHS</u>	<u>CMC</u>	<u>RMHS</u>	<u>UCS</u>	<u>WCMH</u>	<u>Total</u>
1986	85	27	36	111	297	215	73	45	193	127	1,209
1987	104	41	47	138	342	164	63	59	172	139	1,269
1988	81	35	16	93	409	140	90	83	111	144	1,202
1989	77	52	24	99	315	91	129	97	133	111	1,128
1990	73	57	28	0	401	100	106	922	376	130	2,193
1991	212	107	474	101	886	17	347	574	403	459	3,580
1992	224	77	368	90	804	2	361	712	408	342	3,388
1993	300	55	427	125	778	2	376	638	355	163	3,219
1994	297	50	354	143	787	1	372	715	367	18	3,104
1995	286	56	1,926	88	811	1	484	804	344	7	4,807
1996	228	41	1,911	86	683	1	413	705	355	7	4,430
1997	224	41	1,718	105	636	405	346	569	437	9	4,490
1998	217	66	1,523	82	671	467	417	542	416	6	4,407
1999	170	96	1,468	87	562	451	678	659	345	2	4,518
2000	190	102	1,476	94	577	536	725	677	410	2	4,789
2001	208	36	1,522	131	440	581	431	555	453	0	4,357
2002	189	23	1,675	26	487	684	1,051	580	501	1	5,217
2003	182	19	1,731	12	478	587	990	599	489	0	5,087
2004	176	13	1,723	3	521	633	891	685	456	0	5,101
2005	180	5	1,872	0	410	766	282	615	365	0	4,495
2006	219	0	2,116	0	428	723	431	645	423	0	4,985
2007	258	0	1,591	0	566	639	455	611	395	0	4,515
2008	189	0	1,561	0	626	632	515	629	396	0	4,548
2009	129	9	1,619	0	637	586	546	677	333	0	4,536
2010	196	35	1,967	0	692	631	462	607	414	0	5,004
2011	161	49	2,396	0	541	637	417	557	367	0	5,125
2012	195	45	2,397	0	526	545	390	602	401	0	5,101
2013	263	61	2,507	0	541	554	411	618	440	0	5,395
2014	233	27	2,559	0	481	474	408	565	390	0	5,137

Part 5: Notes

OVERVIEW

1. The Scope of This Report

The Vermont Department of Mental Health (DMH) is responsible for a variety of publicly funded outpatient, inpatient, residential and support services provided to children and adults who have an emotional disturbance, mental illness, and/or substance abuse disorder. DMH contracts with one designated agency (DA) in each geographic region of the state to be responsible for ensuring needed services are available through local planning, support coordination and outcomes monitoring within their region. A specialized service agency (SSA) is a separate entity also contracted by DMH that provides community services to a specific population. This report describes clients served and services provided during FY2014 by the Vermont Psychiatric Care Hospital (VPCH), ten designated agencies, and one specialized service agency for mental health services. Specialized Service Agencies that provide services under contract with the Division of Alcohol and Drug Abuse Program (ADAP) Department of Aging and Independent Living (DAIL) are not included in this report. On intake, most clients are assigned to one of these programs within the agency (primary program assignment) although the services they receive may be provided by more than one program in that agency (program of service).

The Department of Mental Health is responsible for the Vermont Psychiatric Care Hospital (VPCH) and mental health programs at Vermont's designated agencies, including Children's Services Programs, Adult Mental Health Outpatient Programs, Community Rehabilitation and Treatment Programs, and Emergency Services Programs. Many community mental health designated agencies also provide substance abuse services under contract with the State's Division of Alcohol and Drug Abuse Programs (ADAP) in the Department of Health.

Prior to the arrival of Tropical Storm Irene in August 2011, the Vermont State Hospital had been a state-operated psychiatric hospital located in Waterbury, Vermont. The Vermont State Hospital (VSH) had served Vermont Residents with serious mental illness since the 1890s. In the wake of Tropical Storm Irene, VSH ceased to exist as a center of treatment. During its last years, VSH served patients on both a short-term and a long-term basis. Short-term patients included adults who were experiencing an acute psychotic episode and criminal defendants referred to the hospital for psychiatric evaluation of sanity and/or competency to stand trial. Longer-term patients included those with a chronic mental illness who continued to be too actively psychotic to be integrated into the community and patients whose mental disorders and physical handicaps required a higher or more specialized level of care than is available in the community. Inpatient behavioral health care continues to be provided by five regional hospitals in Vermont and the Brattleboro Retreat; data on clients served by these facilities are not included in this report.

In January 2013, the Department of Mental Health opened Green Mountain Psychiatric Care Center (GMPPC), an interim eight bed psychiatric facility in Morrisville, Vermont, to serve as a center of treatment for short-term psychiatric stays. The State changed the name of this State Hospital to the Vermont Psychiatric Care Hospital (VPCH) in the latter part of FY2014. Construction was completed on a new state psychiatric hospital in Berlin, Vermont in July 2014. In June 2013, Middlesex Therapeutic Community Residence (MTCR) opened with seven beds to serve as a center of treatment for long-term patients who require a more specialized level of care than is available in the community.

Children's Services Programs provide services to children and families who are undergoing emotional or psychological distress or are having problems adjusting to changing life situations. These programs primarily provide outpatient services (clinical, service planning, community supports, crisis and respite services), although several agencies also provide residential services for children and adolescents who have a severe emotional disturbance.

Adult Mental Health Outpatient Programs serve individuals 18 years of age and over who do not have prolonged serious disabilities but who are experiencing emotional, behavioral, or adjustment problems severe enough to warrant professional attention. Services offered include clinical, service planning and community support services and some crisis services.

Community Rehabilitation and Treatment (CRT) Programs serve adults with severe and persistent mental illness. In addition to regular clinical services, CRT Programs provide day treatment services, service planning, community supports, supported employment and a variety of housing services to clients who have a major mental illness.

Emergency Services Programs serve individuals who are experiencing an acute mental health crisis. Emergency services include diagnostic and psychotherapeutic services such as evaluation of the client and the circumstances leading to the crisis, crisis counseling, screening for hospitalization, referral and follow-up. These services are provided on a 24-hour a day, 7-day-per-week basis with both telephone and face-to-face services available as needed.

The Division of Alcohol and Drug Abuse Programs (ADAP) is responsible for providing services to people with alcohol and/or drug abuse problems and their families in a community setting through community mental health centers and other providers. This report describes substance abuse services provided by designated agencies including individual and group treatment, diagnosis and evaluation, and intensive outpatient services. Eight of the ten regional designated agencies provide substance abuse programs. In the WCMH catchment area, substance abuse services are provided by Central Vermont Substance Abuse Services. In the LCMH catchment area, substance abuse services are provided by Copley Hospital. During FY2014, 9% of substance abuse service recipients were under 20 years of age.

2. Community Provider Agencies

Community-based services are provided to individuals throughout the state through contracts with nonprofit community provider agencies. The community provider agencies are designated by DMH at differing levels: designated agencies (DAs) and specialized service agencies (SSAs). The agencies and the areas they serve are described below.

Designated Agencies

DMH funds community mental health services provided by designated agencies (DAs). Each DA serves a specific region or catchment area. Mental health service catchment areas broadly align with counties with the exceptions noted below. Together these mental health areas cover the entire state. Populations for these catchment areas are based on National Census figures obtained from the Vermont Department of Health.

The Counseling Service of Addison County (CSAC) serves all of Addison County except the towns of Granville and Hancock.

Northwestern Counseling and Support Services (NCSS) serves Franklin County and Grand Isle County.

The HowardCenter (HC) serves Chittenden County.

Lamoille County Mental Health Services (LCMH) serves Lamoille County. For Children's Services, Lamoille also serves the towns of Craftsbury, Greensboro, Hardwick, and Stannard from the Northeast Kingdom, and Woodbury from Washington County.

Health Care and Rehabilitation Services of Southeastern Vermont (HCRS) serves all of Windham County and Windsor County except the towns of Bethel, Rochester, Royalton, Sharon and Stockbridge.

Northeast Kingdom Human Services (NKHS) serves Caledonia, Essex and Orleans Counties except the towns of Craftsbury, Greensboro, Hardwick, and Stannard for Children's Services.

The Clara Martin Center (CMC) serves recipients in Orange County (except the towns of Orange, Williamstown, and Washington, which are served by WCMH), the towns of Granville and Hancock in Addison County, and the towns of Bethel, Rochester, Royalton, Sharon and Stockbridge in Windsor County.

Rutland Mental Health Services (RMHS) serves Rutland County.

United Counseling Services (UCS) serves Bennington County.

Washington County Mental Health Services (WCMH) serves Washington County as well as the towns of Orange, Williamstown, and Washington from Orange County, with the exception of Woodbury for Children's Services.

Specialized Service Agencies

DMH contracts with one SSA that provides community mental health services to a specific population.

The Northeastern Family Institute (NFI) in Williston provides intensive residential treatment for children and adolescents from all parts of Vermont who are experiencing a severe emotional disturbance.

3. Clients Served

This report is based on a complete enumeration of clients served by Children's Services Programs, Adult Mental Health Outpatient Programs, Community Rehabilitation and Treatment Programs, Emergency Service Programs, and Substance Abuse Programs, and VPCH. Although clients may receive services from more than one of these community-based programs, each client has a primary program assignment within the agency providing the services. Clients involved in other programs such as Retired Senior Volunteers Programs (RSVP), Head Start Programs, and Countermeasures Regarding Alcohol Safety on the Highway (CRASH) Programs are included only if they were also served by one of the programs listed above. It should be noted that the clients and services reported for NFI include only those who receive DMH-funded services.

Tables that describe clients categorize them according to their primary program assignment rather than the program(s) by which they were served. Because of this, the numbers of clients served within each community service provider agency and VPCH represent an unduplicated count of individual clients. Clients served by more than one program at a provider agency are counted only once and categorized under their most recent submitted primary program assignment. Individuals who were served by more than one provider agency, however, are counted more than once, as are individuals served by a provider agency and VPCH. Table entries with the symbol "-" indicate either "no data reported" or "not applicable." Due to rounding, table entries with 0% indicate percentages that are less than 0.5%.

Clients who had not been assigned to a specific program as of the end of the fiscal year are reported as "unassigned" in the tables based on primary program assignment.

Tables that describe services provided by programs at community provider agencies categorize clients according to the program by which services were provided. Because of this, clients who received services from more than one program are counted more than once in tables which describe the services provided. Thus, the client totals in the tables that describe services do not equal the client totals in the tables that describe demographics.

It should be kept in mind that many DAs do not register or record mental health services to every individual who might be seen in the course of client treatment. Collaterals, such as parents, children, or spouses of registered clients, for instance, frequently receive services coincident to services to the primary client. Family therapy is especially likely to involve individuals who do not become registered clients so that the number of clients reported would be substantially fewer than the actual total number of individuals seen.

The rates of clients served per 1,000 population in Table 1-2 are presented as a comparable standardized measure of the proportion of the residents of specified geographical regions who are served by specified programs. This utilization rate is computed according to the formula:

$$R = \frac{1,000 C}{P}$$

where R is the rate of clients served per 1,000 population, C is the number of clients served, and P is the age-specific population of the geographic area in question. Children's Services utilization rates are based on the catchment area population of residents under 18 years of age. CRT, Adult Mental Health Outpatient, Substance Abuse and VPCH service utilization rates are based on adult population counts. Total population counts are used to calculate utilization rates for unassigned clients. Note that in earlier versions of this report (prior to FY2001) all program utilization rates were based on total population figures. Counts for the catchment area populations were based on National Census figures (July 1, 2012) obtained from the Vermont Department of Health which are adjusted for each fiscal year and catchment area.

Vermont Population of Service Areas

Provider / Catchment Area		Youth <18	Adult 18 +	Total
Statewide		123,951	502,060	626,011
CSAC	Addison	6,953	29,173	36,126
NCSS	Franklin/Grand Isle	12,773	42,424	55,197
HC	Chittenden	30,095	128,409	158,504
LCMH	Lamoille	6,624	19,604	26,228
HCRS	Southeast	17,559	74,490	92,049
NKHS	Northeast	12,214	51,126	63,340
CMC	Orange	6,305	25,885	32,190
RMHS	Rutland	11,308	49,561	60,869
UCS	Bennington	7,268	29,429	36,697
WCMH	Washington	12,852	51,959	64,811

4. Age

The age of clients was calculated from their date of birth and is current as of December 31, 2013, the midpoint of the period covered by this report.

5. Income

Income is based on clients' or their families' report of gross annual household income. The income reported should include all sources of income including Supplemental Security Income (SSI) benefits, welfare payments, unemployment compensation, alimony and child support payments, in addition to income earned from employment or investment. All income from all members of a residential/economic unit should be included. If a client lives with unrelated others with whom he or she does not pool financial resources, income of the other resident(s) should not be counted toward the client's income.

6. Responsibility for Fee

Responsibility for fee is reported for five categories: Medicaid, Medicare, Other Insurance, State Agency Contract, and Uninsured. Providers can report up to three payers for each client. Therefore, the categories are not mutually exclusive and clients may be counted in more than one category. "Medicaid" includes all clients who are covered by Medicaid, including people on the Medicaid Waiver. "Medicare" includes all clients who are covered by Medicare. "Other Insurance" includes all clients with other third-party insurance excluding Medicaid and Medicare. This category includes private insurance, service contracts, Veterans Administration, Civilian Health and Medical Program of the Uniformed Services (CHAMPUS), and worker's compensation. "State Agency Contracts" includes clients whose services are partly funded by DMH, ADAP, DCF and Vocational Rehabilitation contracts. Finally, the "Uninsured/unknown" category is the residual category for clients who are not reported in any of the other categories noted above.

Medical insurance does not necessarily cover mental health services and, even when these services are covered, the reimbursement may be substantially less than the cost of the services. Because of this, insured clients should be considered partly self-paying clients as well.

Information on responsibility for fee presented here is current as of the end of the report period (June 30, 2014). Since insurance coverage is subject to change, the insurance coverage reported here may not have been in effect for the entire year of the report.

7. Diagnosis

Diagnostic categories included in this report are based on the American Psychiatric Association's *Diagnostic and Statistical Manual of Mental Disorders*, Fourth Edition (DSM IV-TR). Clients may receive more than one diagnosis. These clients will be reported under more than one diagnostic group. For this reason, the total number of diagnoses will exceed the total number of clients served. Specific diagnoses have been grouped into diagnostic categories according to the following specifications:

Organic Brain Syndromes:

Senile and Presenile Dementias (290.1x, 290.20, 290.21, 290.30, 290.4x, 209.00);
Some Organic Brain Syndromes (293.00, 293.81, 293.82, 293.83, 294.00, 294.10, 294.80, 310.10);
Psychoactive Substance-Induced Organic Mental Disorders (291.00, 291.10, 291.2x, 291.30, 291.40, 291.80, 292.00, 292.11, 292.12, 292.81, 292.82, 292.83, 292.84, 292.89, 292.90).

Schizophrenic and Other Psychotic Disorders:

Schizophrenic Disorders (295, 1x, 295.2x, 295.3x, 295.9x, 295.6x);
Paranoid Disorders (297.10, 297.30, 297.90, 298.30);
Autism (299.0x, 299.8x, 299.9x);
Psychotic Disorders not Classified Elsewhere (295.40, 295.70, 298.80, 298.90).

Mood Disorders:

Major Affective Disorders (296.2x, 296.3x, 296.4x, 296.5x, 296.6x);
Other Specific Affective Disorders (300.40, 301.13, 311.00);
Atypical Affective Disorders (296.70, 296.82).

Anxiety Disorders:

Phobic Disorders (300.21, 300.22, 300.23, 300.29);
Anxiety Neuroses (300.01, 300.02, 300.30);
Post Traumatic Stress Disorder (300.00, 308.30, 309.81, 309.89).

Personality Disorders:

Personality Disorders (301.00, 301.20, 301.22, 301.40, 301.50, 301.60, 301.70, 301.81, 301.82, 301.83, 301.84, 301.90);
Factitious Disorders (300.16, 300.19, 301.51).

Adjustment Disorders:

Adjustment Disorders (309.00, 309.23, 309.24, 309.28, 309.30, 309.40, 309.82, 309.83, 309.90).

Social Problems:

Conditions Not Attributable to a Mental Disorder that are a Focus of Attention or Treatment (15.81, 61.10, 61.20, 61.80, 62.20, 62.30, 62.82, 62.88, 62.89, 65.20, 71.01, 71.02).

Substance-Related Disorders:

Substance Use Disorders (303.9x, 304.0x, 304.1x, 304.3x, 304.4x, 304.6x, 304.7x, 304.8x, 304.9x, 305.0x-305.7x, 305.9x).

Childhood Non-Psychotic Disorders:

Attention Deficit Disorder (314.00, 314.01, 314.80);
Conduct Disorder (312.00, 312.20, 312.90, 313.81);
Anxiety Disorders of Childhood or Adolescence (309.21, 313.00, 313.21).

Other Psychological Disorders:

Gender Identity Disorders (302.5x, 302.60, 302.85);
Paraphilias (302.10, 302.20, 302.30, 302.40, 302.81-302.84, 302.90);
Psychosexual Dysfunctions (302.70-302.76, 306.51);
Other Psychosexual Disorders (302.00, 302.89);
Psychological Factors Affecting Physical Conditions (316.00);
Disorders of Impulse Control (312.31-312.35, 312.39).

Developmental Disorders:

Mental Retardation (317.0x, 318.0x-318.2x, 319.0x);
Specific Developmental Disorders (315.00, 315.10, 315.31, 315.39, 315.50, 315.90).

8. Problems

Part of the intake process for each client is a problem checklist. The problem areas are not mutually exclusive, as an individual may have more than one type of problem. Since this assessment is conducted only at intake, the problems may not be current for long-term clients. Problems apparent at intake may have been resolved and/or new problems may have arisen. Also, clients admitted prior to FY2002 were not assessed with reference to Mood, Criminal, Victim and Runaway. This information is not collected for clients treated at VPCH.

9. Length of Stay

Information on clients' length of stay is based on admission dates reported by community provider agencies and VPCH. These dates represent the most recent admission for the clients, not the date of their first admission. For this reason, these figures may substantially understate the total length of time clients had been in treatment.

Community provider agencies vary in their standard operating procedures with regard to discharging and readmitting clients. Some agencies routinely discharge clients after specified periods of inactivity. Other programs rarely discharge long-term clients with severe and persistent disorders.

TYPES OF SERVICE

10. Clinical Interventions

Individual, Family and Group Therapy

Individual, Family and Group Therapy refers to all psychotherapeutic and substance abuse services. Individual Therapy is a method of treatment that uses the interaction between a therapist and the individual to facilitate emotional or psychological change, to alleviate distress, and change substance use. Family Therapy is a method of treatment that uses the interaction between a therapist and the individual together with family members to facilitate emotional or psychological change and to alleviate distress. Group Therapy is a method of treatment that uses the interaction between a therapist and the individual together with peers to facilitate emotional or psychological change and to alleviate distress.

Psychotherapeutic services described in this report refer to services received by clients. A group therapy session in which one clinician meets with five clients, for instance, is counted as five services. Individual therapy sessions involving couples or families may involve multiple services as well. Individual and family therapy sessions tend to last about one hour. Individual, family and group therapy services are reported for nonresidential programs only.

Medication and Medical Support and Consultation Services

Medication and Medical Support and Consultation Services include evaluating the need for, prescribing and monitoring medication, and providing medical observation, support and consultation for an individual's health care. These services include evaluation of the need for psychoactive medication, the prescription by a qualified clinician, therapist, psychiatrist or nurse practitioner of psychoactive drugs intended to mitigate or prevent symptoms of mental illness and the monitoring and assessment of patient reaction to prescribed drugs. Medication and Medical Support and Consultation Services are reported for nonresidential programs only.

Clinical Assessment

Clinical Assessment refers to psychiatric, psychological, psychosocial, substance abuse, and/or developmental assessment sessions and the preparation of individualized plans, including the administration and interpretation of psychometric tests and the preparation of reports. Clinical Assessment services are reported for outpatient programs only when they are recorded as a separate service.

11. Day Services

The Day Services reported in this book include community-based Day Services and Partial Hospitalization. Note that Children's Services do not provide day services.

Day Services are group recovery activities in a milieu that promotes wellness, empowerment, a sense of community, personal responsibility, self-esteem and hope. These activities are consumer-centered. This service provides socialization, daily skills development and crisis support, and promotes self-advocacy. The primary providers of Day Services are Community Rehabilitation and Treatment Programs and Substance Abuse Programs.

Partial Hospitalization is an intensive (4-16 hours/day), time-limited (maximum 21 days) service provided as an alternative to inpatient care to prevent or shorten psychiatric hospitalization and promote recovery. Partial Hospitalization services are provided to individuals who would otherwise meet inpatient criteria, and medical personnel (nurse, physician) are accessible to provide services during hours of operation. Treatment modalities include diagnosis and evaluation; service planning and coordination; community supports; individual, group and family therapy; medication services and psycho-educational skill development for managing symptoms.

12. Service Planning and Coordination

Service Planning and Coordination falls under the broad category of Case Management. Service Planning and Coordination assists individuals and their families in planning, developing, choosing, gaining access to, coordinating and monitoring the provision of needed services and supports for a specific individual. Services and supports that are planned and coordinated may be formal (provided by the human services system) or informal (available through the strengths and resources of the family or community). Services and supports include discharge planning, advocacy, and monitoring the well being of individuals (and their families) and supporting them to make their own decisions.

13. Community Supports

Community Supports fall under the broad category of Case Management. Community Supports include specific, individualized and goal-oriented supports, which assist individuals (and families) in developing the skills and social supports necessary to promote recovery. These supports may include assistance in daily living, supportive counseling, support to participate in community activities, collateral contacts, and building and sustaining healthy personal, family and community relationships. All of these activities may also be provided in a group setting. Community supports may further include family education, consultation and training services that provide family members, significant others, home providers and foster families with the knowledge, skills, and understanding necessary to promote positive change.

14. Employment Services

Employment Services assist transition-age youth and adults in setting and achieving career and work goals. These services have four components. Employment assessment involves evaluation of the individual's work skills, identification of the individual's preferences and interests, and the development of personal work goals. Employer and job development helps clients gain employment by developing and supporting employers. Activities for employer development include identification, creation or enhancement of job opportunities, education, consulting, and assisting co-workers and managers in supporting and interacting with individuals. Job training assists an individual to begin work, learn the job, and gain social inclusion at work. Ongoing support to maintain employment involves activities needed to sustain paid work by the individual. These supports and services may be given both on and off the job site, and may involve long-term and/or intermittent follow-up.

Table 1-14 reports provision of these services by program of service. A further breakdown by community provider for Community Rehabilitation and Treatment Programs, the primary provider of these services, is given in Table 2C-9.

15. Crisis Services

Crisis Services are time-limited, intensive supports provided for individuals and families who are currently experiencing, or may be expected to experience, a psychological, behavioral, or emotional crisis. Services may also be provided to the individual's or family's immediate support system. These services are available 24 hours a day, 7 days a week. Crisis Services consist of two component parts: (1) Emergency/Crisis Assessment, Support and Referral, and (2) Emergency Beds.

Emergency/Crisis Assessment, Support and Referral

Emergency/Crisis Assessment, Support and Referral is a nonresidential service which includes initial information gathering, triage, training and early intervention, supportive counseling, consultation, referral and crisis planning. In addition, supports include: outreach and stabilization, clinical diagnosis and evaluation, treatment and direct support, and integration/discharge planning back to the person's home or alternative setting. Assessment may also include screening for inpatient psychiatric admission.

Emergency/Crisis Beds

Emergency Beds offer emergency, short-term, 24-hour residential supports in a setting other than the person's home. Table 1-15b reports provision of these services by program of service. A further breakdown by community provider for Community Rehabilitation and Treatment Programs is given in Table 2C-10b.

16. Housing and Home Supports

Housing and Home Supports provide services, supports and supervision to individuals in and around their residences up to 24 hours a day.

Residential services (by the day) are provided in a variety of settings. Staffed Living services are residential living arrangements for one or two people, staffed full-time by providers. Group Treatment/Living services are group living arrangements for three or more people. Licensed Home Providers/Foster Families are individualized shared-living arrangements for children, offered within Home Providers/Foster Families homes that are licensed. Unlicensed Home Providers/Foster Families are individualized shared-living arrangements for children and adults, offered within Home Providers/Foster Families homes. Both licensed and unlicensed home providers/foster families are contracted workers and are not considered staff in their role as contracted provider. All of the above services consist of residential days. Residential services in these settings frequently include planning and coordination together with other therapeutic, educational and supportive services as part of the overall residential service package.

Supervised/Assisted Living services (by the hour) are regularly scheduled or intermittent supports provided to an individual who lives in his or her home or that of a family member. These services are not provided by Children's Services Programs.

Residential facilities in the community for community mental health clients but not funded by the Department of Mental Health are not included in this report. These facilities include community care homes, nursing homes, boarding houses, and a number of other residential settings. Residential substance abuse treatment provided by designated agencies is also excluded from this report.

Institutional services are days in residence at VPCH. The day on which patients were admitted to this institution is included, while the day patients were discharged is excluded for purposes of determining length of stay. Residential services provided at the Brattleboro Retreat are not included in this report.

17. Respite Services

Respite services assist family members to help support specific individuals with disabilities. Respite services (by the hour or by the day/overnight) are provided on a short-term basis because of the absence, or need for relief, of those persons normally providing care to individuals who cannot be left unsupervised. Respite services are provided by Children's Services. Respite service data may be incomplete as arrangements and reporting vary from agency to agency.

18. Condition on Termination

Clinical staff are asked to rate as "improved," "unchanged," or "worse" the condition of each client whose case is closed. These ratings represent the professional opinion of the clinicians. Condition on termination is not reported by VPCH.

Discharge rates reported for designated agency clients may underestimate the actual rates. This occurs because it was not possible to identify clients who were discharged during a quarter in which they received services and their condition on termination had not yet been rated.

Clients who died while they were on the rolls of the community program or institutions are counted as discharged clients and are included in the discharge rate.

