

<b>Vermont Psychiatric Care Hospital Policy and Procedure</b>		
<b>Contracted Services</b>		
Effective: February 2015	Revised: June 2024	Due to Review: June 2026

## **POLICY**

Care, treatment, and services provided to Vermont Psychiatric Care Hospital (VPCH) through contractual agreements shall be provided in a safe and effective manner. Contracted services will be subject to the same quality assessment and performance improvement evaluations as other services provided directly by the hospital and its staff to ensure VPCH remains in continuous compliance with applicable conditions of participation and regulatory standards.

## **PROCEDURE**


The VPCH Governing Body, or its designee, is accountable for maintaining a list of all contracted services, including the scope and nature of the services provided, and ensuring that the services performed under contract are provided in a safe and effective manner. The VPCH Governing Body has delegated responsibility for the oversight of contracted services to the Chief Executive Officer (CEO) of VPCH. The CEO may further delegate oversight responsibility for specific contracted services or individual contractors to a member of the VPCH Executive Leadership Team.

In accordance with applicable regulatory standards, the CEO, or designee, shall establish and define the nature and scope of services provided and the expectations for the performance/delivery of contracted services within the written contracts. VPCH clinical leaders and medical staff are afforded the opportunity to provide advice about and approve the sources of clinical services to be provided through contractual agreement.

The VPCH Quality Department is responsible for evaluating contracted service provision in relation to applicable regulations as well as VPCH's defined expectations to determine whether performance expectations are being met. These determinations are reported and regularly reviewed by the Executive Leadership team. When a contractor's service provision is not meeting expectations, the CEO or designee shall take appropriate action to improve, renegotiate, and/or terminate the contract to ensure the continual delivery of safe and effective services.

### **References:**

<https://edition.jcrinc.com/search?searchText=contracted%20services>

<b>Approved by</b>	<b>Signature</b>	<b>Date</b>
Emily Hawes, Commissioner, Vermont Department of Mental Health	 <p>DocuSigned by: <i>Emily Hawes</i> C50275615A62462...</p>	6/3/2024