# Vermont Mental Health Performance Indicator Project 

Vermont Agency of Human Services, Department of Mental Health 280 State Drive NOB 2 North, Waterbury, Vermont 05671

TO: $\quad$ Vermont Mental Health Performance Indicator Project Advisory Group and Interested Parties

FROM: Sheila Leno
DATE: March 16, 2020
RE: Employment of CRT Clients: First Quarter of Fiscal Years 2011-2020
This week's PIP provides the employment rates of adults with severe and persistent mental illness served by Vermont's Community Rehabilitation and Treatment (CRT) programs for the first quarter of FY2020 (July through September 2019) and for the first quarter of the previous nine fiscal years. Previous reports regarding employment rates are available online at: https://mentalhealth.vermont.gov/reports-forms-and-manuals/reports/statistical-reports-and-data.

Consistent with previous employment reports, this report is based on analysis of data obtained from the Vermont Department of Mental Health (DMH) Designated Agencies and one provisional Specialized Services Agency (SSA), and this data is then linked to data obtained from the Vermont Department of Labor (DOL). The Pathways to Housing organization was added as a provisional SSA during FY2015. More methodological details are provided in the attached tables.

As you will see, CRT first-quarter client employment rate was 14.9\% during FY2011. Since FY2014, the employment rate has increased slightly to around 17\%, (Page 2).

First quarter employment rates for CRT clients increased in six of Vermont's ten community mental health regions and one provisional SSA between fiscal years 2019 and 2020. This increase was greatest at Northeast Kingdom Human Services (NKHS) which experienced a $47 \%$ increase in CRT employment (from 10.6\% to 15.6\%). Health Care \& Rehabilitation Services (HCRS) experienced a $41 \%$ increase (from $7.4 \%$ to 10.5\%). First quarter employment rates for CRT clients at United Counseling Services (UCS) decreased 44\% between FY2019 and FY2020, from 15.9\% to 8.9\%, (Page 4).

During the ten years under examination, statewide average first-quarter earnings of employed CRT clients hovered around \$2,300 between FY2011 and FY2015. Since then, the average earnings have continued to increased, from \$2,684 in FY2016 to \$2,857 in FY2020 (Page 2).

As always, we look forward to your comments and suggestions for further analyses of these data by e-mail at ahs.dmhpip@vermont.gov.

# Statewide CRT Employment Rates and Average Earnings First Quarter of Each Fiscal Year 2011-2020 



|  | First Quarter (July - Sepember) of fiscal Year |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | 2011 | 2012 | 2013 | 2014 | 2015 | 2016 | 2017 | 2018 | 2019 | 2020 |
| \% Employed | 14.9 | 14.5 | 15.3 | 17.4 | 17.4 | 17.0 | 17.2 | 16.6 | 16.6 | 17.8 |
| \$/Employed Client | 2,283 | 2,256 | 2,379 | 2,303 | 2,339 | 2,684 | 2,782 | 2.817 | 2.826 | 2,857 |

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## CRT Clients Employed

First Quarter (July - September) of Each Fiscal Year 2011-2020


[^0]Total CRT Clients Served (\#) and Percent Employed (\%)
First Quarter (July - September) of Each Fiscal Year 2011-2020

| Year | Clinic |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  | Statewide |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | CSAC |  | NCSS |  | HC |  | LCMH |  | HCRS |  | NKHS |  | CMC |  | RMHS |  | UCS |  | WCMH |  | PATH |  |  |  |
|  | \# | \% | \# | \% | \# | \% | \# | \% | \# | \% | \# | \% | \# | \% | \# | \% | \# | \% | \# | \% | \# | \% | \# | \% |
| FY20 | 119 | 23.5 | 166 | 24.1 | 468 | 20.7 | 104 | 23.1 | 306 | 10.5 | 180 | 15.6 | 117 | 13.7 | 185 | 14.1 | 112 | 8.9 | 262 | 24.4 | 44 | 6.8 | 2,063 | 17.8 |
| FY19 | 124 | 20.2 | 170 | 19.4 | 489 | 21.1 | 109 | 26.6 | 323 | 7.4 | 198 | 10.6 | 123 | 14.6 | 198 | 12.1 | 107 | 15.9 | 263 | 22.1 | 41 | 7.3 | 2,145 | 16.6 |
| FY18 | 129 | 23.3 | 168 | 19.0 | 506 | 18.8 | 102 | 25.5 | 313 | 9.9 | 193 | 9.8 | 127 | 15.7 | 200 | 15.0 | 105 | 13.3 | 254 | 21.7 | 44 | 6.8 | 2,141 | 16.6 |
| FY17 | 137 | 21.2 | 179 | 19.0 | 491 | 19.1 | 98 | 25.5 | 318 | 10.7 | 209 | 11.0 | 137 | 16.1 | 209 | 15.3 | 110 | 12.7 | 252 | 25.0 | 37 | 10.8 | 2,177 | 17.2 |
| FY16 | 130 | 22.3 | 180 | 13.9 | 521 | 20.2 | 103 | 27.2 | 324 | 10.8 | 195 | 10.3 | 132 | 14.4 | 216 | 15.3 | 121 | 8.3 | 261 | 26.8 | 42 | 11.9 | 2,225 | 17.0 |
| FY15 | 141 | 17.0 | 189 | 14.3 | 546 | 20.9 | 107 | 19.6 | 312 | 11.9 | 186 | 14.0 | 120 | 12.5 | 208 | 15.4 | 131 | 13.0 | 272 | 26.1 |  |  | 2,212 | 17.4 |
| FY14 | 145 | 15.2 | 196 | 11.7 | 562 | 20.6 | 98 | 17.3 | 334 | 13.8 | 199 | 13.6 | 132 | 11.4 | 207 | 16.4 | 126 | 11.9 | 291 | 28.5 |  |  | 2,290 | 17.4 |
| FY13 | 152 | 15.8 | 196 | 13.3 | 559 | 17.9 | 108 | 20.4 | 343 | 11.4 | 213 | 11.3 | 139 | 10.8 | 235 | 15.3 | 133 | 8.3 | 312 | 22.1 |  |  | 2,390 | 15.3 |
| FY12 | 159 | 16.4 | 198 | 8.1 | 579 | 17.6 | 121 | 17.4 | 345 | 8.1 | 245 | 12.2 | 139 | 10.8 | 245 | 15.1 | 136 | 9.6 | 338 | 22.5 |  |  | 2,505 | 14.5 |
| FY11 | 165 | 20.0 | 197 | 9.1 | 569 | 16.5 | 111 | 26.1 | 337 | 8.3 | 277 | 11.6 | 145 | 9.7 | 233 | 17.6 | 145 | 6.9 | 344 | 22.7 |  |  | 2,523 | 14.9 |

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## Average Earnings for Employed CRT Clients

First Quarter (July - September) of Each Fiscal Year 2011-2020


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## CRT Clients Employed (\#) and Average Earnings for Employed Clients (\$) First Quarter (July - September) of Each Fiscal Year 2011-2020

| Year | Clinic |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  | Statewide <br> \$ |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | CSAC |  | NCSS |  | HC |  | LCMH |  | HCRS |  | NKHS |  | CMC |  | RMHS |  | UCS |  | WCMH |  | PATH |  |  |
|  | \# | \$ | \# | \$ | \# | \$ | \# | \$ | \# | \$ | \# | \$ | \# | \$ | \# | \$ | \# | \$ | \# | \$ | \# | \$ |  |
| FY20 | 28 | 2,675 | 40 | 3,027 | 97 | 2,739 | 24 | 3,978 | 32 | 2,923 | 28 | 2,716 | 16 | 3,283 | 26 | 3,357 | 10 | 2,544 | 64 | 2,408 | 3 | 1,787 | 2,857 |
| FY19 | 25 | 2,727 | 33 | 3,284 | 103 | 2,590 | 29 | 3,181 | 24 | 3,460 | 21 | 2,594 | 18 | 2,881 | 24 | 3,540 | 17 | 1,817 | 58 | 2,726 | 3 | 1,455 | 2,826 |
| FY18 | 30 | 2,221 | 32 | 2,845 | 95 | 3,052 | 26 | 2,362 | 31 | 3,480 | 19 | 3,153 | 20 | 2,122 | 30 | 3,074 | 14 | 1,739 | 55 | 2,873 | 3 | 2,062 | 2,817 |
| FY17 | 29 | 2,054 | 34 | 2,630 | 94 | 3,240 | 25 | 2,810 | 34 | 2,654 | 23 | 2,669 | 22 | 2,668 | 32 | 2,617 | 14 | 1,834 | 63 | 3,012 | 4 | 1,780 | 2,782 |
| FY16 | 29 | 1,881 | 25 | 2,797 | 105 | 2,973 | 28 | 2,293 | 35 | 2,624 | 20 | 2,489 | 19 | 1,963 | 33 | 3,907 | 10 | 2,137 | 70 | 2,368 | 5 | 4,253 | 2,684 |
| FY15 | 24 | 1,933 | 27 | 2,364 | 114 | 2,551 | 21 | 2,601 | 37 | 2,127 | 26 | 1,770 | 15 | 1,581 | 32 | 3,264 | 17 | 2,190 | 71 | 2,148 |  |  | 2,339 |
| FY14 | 22 | 2,378 | 23 | 2,779 | 116 | 2,478 | 17 | 2,373 | 46 | 2,287 | 27 | 1,692 | 15 | 1,963 | 34 | 3,027 | 15 | 1,977 | 83 | 1,924 |  |  | 2,303 |
| FY13 | 24 | 2,504 | 26 | 1,958 | 100 | 2,599 | 22 | 2,040 | 39 | 2,135 | 24 | 2,182 | 15 | 2,010 | 36 | 3,200 | 11 | 2,604 | 69 | 2,104 |  |  | 2,379 |
| FY12 | 26 | 2,537 | 16 | 2,687 | 102 | 2,071 | 21 | 2,600 | 28 | 1,874 | 30 | 2,337 | 15 | 1,819 | 37 | 3,297 | 13 | 2,182 | 76 | 1,923 |  |  | 2,256 |
| FY11 | 33 | 2,616 | 18 | 2,146 | 94 | 2,309 | 29 | 2,223 | 28 | 1,853 | 32 | 2,401 | 14 | 2,983 | 41 | 2,811 | 10 | 2,264 | 78 | 1,870 |  |  | 2,283 |




 quarter of the year.

# FY2020 First Quarter (July - September) Employment of Community Rehabilitation and Treatment Clients In Vermont 

| Clinic | Total <br> Number <br> Served | Employment |  | Wages Reported |  |
| :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | Number <br> Employed | Percent <br> Employed | Total <br> Wages | Wages per Employed Client |
| CSAC | 119 | 28 | 23.5\% | \$74,896 | \$2,675 |
| NCSS | 166 | 40 | 24.1\% | \$121,075 | \$3,027 |
| HC | 468 | 97 | 20.7\% | \$265,656 | \$2,739 |
| LCMH | 104 | 24 | 23.1\% | \$95,483 | \$3,978 |
| HCRS | 306 | 32 | 10.5\% | \$93,521 | \$2,923 |
| NKHS | 180 | 28 | 15.6\% | \$76,036 | \$2,716 |
| CMC | 117 | 16 | 13.7\% | \$52,532 | \$3,283 |
| RMHS | 185 | 26 | 14.1\% | \$87,290 | \$3,357 |
| UCS | 112 | 10 | 8.9\% | \$25,436 | \$2,544 |
| WCMH | 262 | 64 | 24.4\% | \$154,109 | \$2,408 |
| PATH | 44 | 3 | 6.8\% | \$5,360 | \$1,787 |
| Quarterly Total | 2,063 | 368 | 17.8\% | \$1,051,395 | \$2,857 |

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