

**RFP#101: Trauma Informed  
Supports for Interpreters**

**TO: Bidders and Interested parties**  
**FROM: Department of Mental Health (DMH)**  
**DATE: September 15, 2023**  
**RE: RFP Questions and Responses**

**ISSUE DATE: 08/22/2023****QUESTIONS DUE: 09/15/2023, 4:30pm ET****RFP RESPONSES DUE BY: 09/25/2023, 4:30pm ET**

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- 1. Do you expect experienced interpreters with traumatic individuals or healthcare professionals to provide services for this?**
    - a) The expectation is that the person(s) offering the services have the experience needed to support interpreters. We do not have a set expectation of who that entity would be.
  
  - 2. Are the services expected to be provided onsite or remote?**
    - a) Both will be considered.
  
  - 3. For the training services, are non-instructor-led courses an option?**
    - a) This would depend on how the training would be provided. We are open to assessing any response that meets the objective of the RFP.
  
  - 4. Is there a budget allocated to this contract?**
    - a) There is no set amount so bidders should put together what is needed within the timeframe.
  
  - 5. For out-of-state vendors, can business registration be completed upon awarding of the contract? Allowing this will not overly restrict the competition pool and allow out-of-state vendors to effectively participate in the State's contracting opportunity.**
    - a) Yes, you can wait to register until an RFP has been awarded, but it needs to be done prior to signing and executing a contract.

