

DMH Act 200 Listening Tour
Visioning Timeline Table – Person Centered Care and Equity
2019

Send follow-up comments/questions to: Jennifer.rowell@vermont.gov

Short-Term	Mid-Term	Long-Term	End State
<p>Strategy: Bring stakeholders together</p> <p>Population impact <input checked="" type="checkbox"/>Children <input checked="" type="checkbox"/>Adults <input checked="" type="checkbox"/>Seniors/Elders <input type="checkbox"/>Other: _____</p> <p>Steps: 1. Pull people together to focus on how to address this.</p>	<p>Strategy: Change culture of care – the expectations and practices of how we work with individuals and their families</p> <p>Population impact <input checked="" type="checkbox"/>Children <input checked="" type="checkbox"/>Adults <input checked="" type="checkbox"/>Seniors/Elders <input type="checkbox"/>Other: _____</p> <p>Steps: 1. Change IT/EMR to allow individual to control their own data, including access to data, which also facilitates sharing among different providers 2. Change to person-led culture of care through training, mentoring, supervision, leadership 3. More MH peer support services 4. Include more person/family participation and direction in decision-making.</p>	<p>Strategy: Change reimbursement, oversight, staffing and environment of ED and hospital</p> <p>Population impact <input checked="" type="checkbox"/>Children <input checked="" type="checkbox"/>Adults <input checked="" type="checkbox"/>Seniors/Elders <input type="checkbox"/>Other: _____</p> <p>Steps: 1. Reimbursement that supports holistic, person-led care. 2. Person-led approach is part of hospital designation 3. Include more MH peers – people with lived experience - in all staff positions 4. Environmental re-design in ED and hospital wards that supports person-led care.</p>	<p>End State: Person-led decision-making and care is present in the ED and hospital</p> <p>Population impact <input checked="" type="checkbox"/>Children <input checked="" type="checkbox"/>Adults <input checked="" type="checkbox"/>Seniors/Elders <input type="checkbox"/>Other: _____</p> <p>Steps: 1. Broaden focus beyond the hospital and ED, and beyond the MH provider system.</p>

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<p>Strategy: Identify community best practices and resources. Collect more accurate data on population measures.</p> <p>Population impact <input checked="" type="checkbox"/>Children <input checked="" type="checkbox"/>Adults <input checked="" type="checkbox"/>Seniors/Elders <input type="checkbox"/>Other: _____</p> <p>Steps: 1. Broader focus (beyond healthcare services) on what best supports health for individuals and families 2. Better data collection and transparency on population measures, e.g. homelessness, medication use.</p>	<p>Strategy: Broaden focus to include prevention and intensive community support for higher levels of need.</p> <p>Population impact <input checked="" type="checkbox"/>Children <input checked="" type="checkbox"/>Adults <input checked="" type="checkbox"/>Seniors/Elders <input type="checkbox"/>Other: _____</p> <p>Steps: 1. Allocate more resources to prevention 2. Increase capacity to serve higher levels of need in the community, e.g. residential care, supported housing, assertive community treatment, wrap-around services, mobile outreach.</p>	<p>Strategy: Building of community, not just treatment system, to support health.</p> <p>Population impact <input checked="" type="checkbox"/>Children <input checked="" type="checkbox"/>Adults <input checked="" type="checkbox"/>Seniors/Elders <input type="checkbox"/>Other: _____</p> <p>Steps: 1. Build on local control/focus in Vermont, e.g. Flourishing Communities 2. Support a healthy school system 3. Pilot/showcase a community-focused health initiative 4. Ensure workforce is adequately reimbursed and trained. 5. Allocate resources in additional community settings including schools, prisons.</p>	<p>End State: Decreased need for inpatient and emergency care.</p> <p>Population impact <input checked="" type="checkbox"/>Children <input checked="" type="checkbox"/>Adults <input checked="" type="checkbox"/>Seniors/Elders <input type="checkbox"/>Other: _____</p> <p>Steps: 1. Support community-based public health initiatives that improve population health, with a focus on prevention. Change conversation to: “How do we best serve the community?”</p>