

**DMH Act 200 Listening Tour**  
**Visioning Timeline Table – ACCESS & FLOW**  
**2019**

Send follow-up comments/questions to: [Jennifer.rowell@vermont.gov](mailto:Jennifer.rowell@vermont.gov)

Short-Term	Mid-Term	Long-Term	End State
<p>Strategy: Support and training for the treatment team, psychiatrist as well as emergency service staff and screeners in best practice procedures for hospitalization and contraindications of hospitalization (ex. Older teen with behaviors/self-harm).</p> <p>Population impact  <input checked="" type="checkbox"/>Children  <input checked="" type="checkbox"/>Adults  <input checked="" type="checkbox"/>Seniors/Elders  <input type="checkbox"/>Other: _____</p> <p>Steps:</p>	<p>Strategy: Reform lawsuit/liability practices to protect MH clinicians that are following evidence-based practices.</p> <p>Population impact  <input checked="" type="checkbox"/>Children  <input checked="" type="checkbox"/>Adults  <input checked="" type="checkbox"/>Seniors/Elders  <input type="checkbox"/>Other: _____</p> <p>Steps:</p>	<p>Strategy: Federal level initiative supported by Vermont’s congressional delegation to change expectations for hospital admission.</p> <p>Population impact  <input checked="" type="checkbox"/>Children  <input checked="" type="checkbox"/>Adults  <input checked="" type="checkbox"/>Seniors/Elders  <input type="checkbox"/>Other: _____</p> <p>Steps:</p>	<p>Designated hospitals should be required to accept high acuity patients, as well as patients who are in ED’s outside their catchment area</p> <p>Population impact  <input checked="" type="checkbox"/>Children  <input checked="" type="checkbox"/>Adults  <input checked="" type="checkbox"/>Seniors/Elders  <input type="checkbox"/>Other: _____</p> <p>Steps:</p>
<p>Strategy: Encourage payment incentive to ensure adequate staffing.</p> <p>Population impact  <input checked="" type="checkbox"/>Children  <input checked="" type="checkbox"/>Adults  <input checked="" type="checkbox"/>Seniors/Elders  <input type="checkbox"/>Other: _____</p>	<p>Strategy: Give medical school instate tuition or pay toward loans to stay employed in Vermont. Or loan repayment to stay at a DA for a certain number of a years.</p> <p>Population impact  <input checked="" type="checkbox"/>Children  <input checked="" type="checkbox"/>Adults</p>	<p>Strategy: Invest in affordable housing in all areas of the state to entice workforce development.</p> <p>Population impact  <input checked="" type="checkbox"/>Children  <input checked="" type="checkbox"/>Adults  <input checked="" type="checkbox"/>Seniors/Elders  <input type="checkbox"/>Other: _____</p>	<p>Strategy: Ensure that all areas of our systems of care are fully staffed with a diverse workforce.</p> <p>Population impact  <input checked="" type="checkbox"/>Children  <input checked="" type="checkbox"/>Adults  <input checked="" type="checkbox"/>Seniors/Elders</p>

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<p>Steps:</p>	<p><input checked="" type="checkbox"/>Seniors/Elders  <input type="checkbox"/>Other: _____</p> <p>Steps:</p>	<p>Steps:</p>	<p><input checked="" type="checkbox"/>Other: _DS population/          Incarcerated Population</p> <p>Steps:</p>
<p>Strategy:          Initiating/establishing metrics and goals. What are the standards/EBP for expediting care/treatment. Guidelines to follow once someone is in the ED. Setting standards of care. Clarification of who the lead care manager will be through all the levels of care to ensure continuity.</p> <p>(i.e. – mental health equivalent door to balloon approach for heart attacks)</p> <p>Population impact  <input checked="" type="checkbox"/>Children  <input checked="" type="checkbox"/>Adults  <input checked="" type="checkbox"/>Seniors/Elders  <input type="checkbox"/>Other: _____</p> <p>Steps:</p>	<p>Strategy:          Increase psychiatry services and the use of telepsych. Case Management involves family/community (if the person consents) with discharge planning.</p> <p>Population impact  <input checked="" type="checkbox"/>Children  <input checked="" type="checkbox"/>Adults  <input checked="" type="checkbox"/>Seniors/Elders  <input type="checkbox"/>Other: _____</p> <p>Steps:</p>	<p>Strategy:          Improve immediate access to medical records in an acute situation for psychiatry services. Need a process to streamline access to records. Including optimizing the environment of care (physical space). Actively work toward protection to limit liability and increase risk tolerance for mental health worker.</p> <p>Population impact  <input checked="" type="checkbox"/>Children  <input checked="" type="checkbox"/>Adults  <input checked="" type="checkbox"/>Seniors/Elders  <input type="checkbox"/>Other: _____</p> <p>Steps:</p>	<p>End State:          While the patient is in the ED waiting for next placement, psychiatric/mental health care should be initiated and optimized.</p> <p>Population impact  <input checked="" type="checkbox"/>Children  <input checked="" type="checkbox"/>Adults  <input checked="" type="checkbox"/>Seniors/Elders  <input type="checkbox"/>Other: _____</p> <p>Steps:</p>

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Strategy:	Strategy:	Strategy: Build and staff accordingly.	End State:
<p>Quality metrics for reporting out to understand how our system is doing.</p> <p>Population impact</p> <p><input checked="" type="checkbox"/>Children</p> <p><input checked="" type="checkbox"/>Adults</p> <p><input checked="" type="checkbox"/>Seniors/Elders</p> <p><input type="checkbox"/>Other:_____</p> <p>Steps:</p>	<p>Develop a plan (no study needed) for the type of beds are needed in the system.</p> <p>Population impact</p> <p><input checked="" type="checkbox"/>Children</p> <p><input checked="" type="checkbox"/>Adults</p> <p><input checked="" type="checkbox"/>Seniors/Elders</p> <p><input type="checkbox"/>Other:_____</p> <p>Steps:</p>	<p>Population impact</p> <p><input checked="" type="checkbox"/>Children</p> <p><input checked="" type="checkbox"/>Adults</p> <p><input checked="" type="checkbox"/>Seniors/Elders</p> <p><input type="checkbox"/>Other:_____</p> <p>Steps:</p>	<p>NO or minimal wait times in the ED.</p> <p>Population impact</p> <p><input checked="" type="checkbox"/>Children</p> <p><input checked="" type="checkbox"/>Adults</p> <p><input checked="" type="checkbox"/>Seniors/Elders</p> <p><input type="checkbox"/>Other:_____</p> <p>Steps:</p>
<p>Strategy:</p> <p>Population impact</p> <p><input type="checkbox"/>Children</p> <p><input type="checkbox"/>Adults</p> <p><input type="checkbox"/>Seniors/Elders</p> <p><input type="checkbox"/>Other:_____</p> <p>Steps:</p>	<p>Strategy:</p> <p>Population impact</p> <p><input type="checkbox"/>Children</p> <p><input type="checkbox"/>Adults</p> <p><input type="checkbox"/>Seniors/Elders</p> <p><input type="checkbox"/>Other:_____</p> <p>Steps:</p>	<p>Strategy:</p> <p>Population impact</p> <p><input type="checkbox"/>Children</p> <p><input type="checkbox"/>Adults</p> <p><input type="checkbox"/>Seniors/Elders</p> <p><input type="checkbox"/>Other:_____</p> <p>Steps:</p>	<p>Strategy:</p> <p>Population impact</p> <p><input type="checkbox"/>Children</p> <p><input type="checkbox"/>Adults</p> <p><input type="checkbox"/>Seniors/Elders</p> <p><input type="checkbox"/>Other:_____</p> <p>Steps:</p>