

Vermont Mental Health Performance Indicator Project

Agency of Human Services, Department of Health, Department of Mental Health
108 Cherry Street, Burlington, Vermont 05401

TO: Vermont Mental Health Performance Indicator Project
Advisory Group and Interested Parties

FROM: John Pandiani and Walter Ochs

DATE: September 21, 2007

RE: Services per Person in Substance Abuse and Adult MH Programs by CMHC

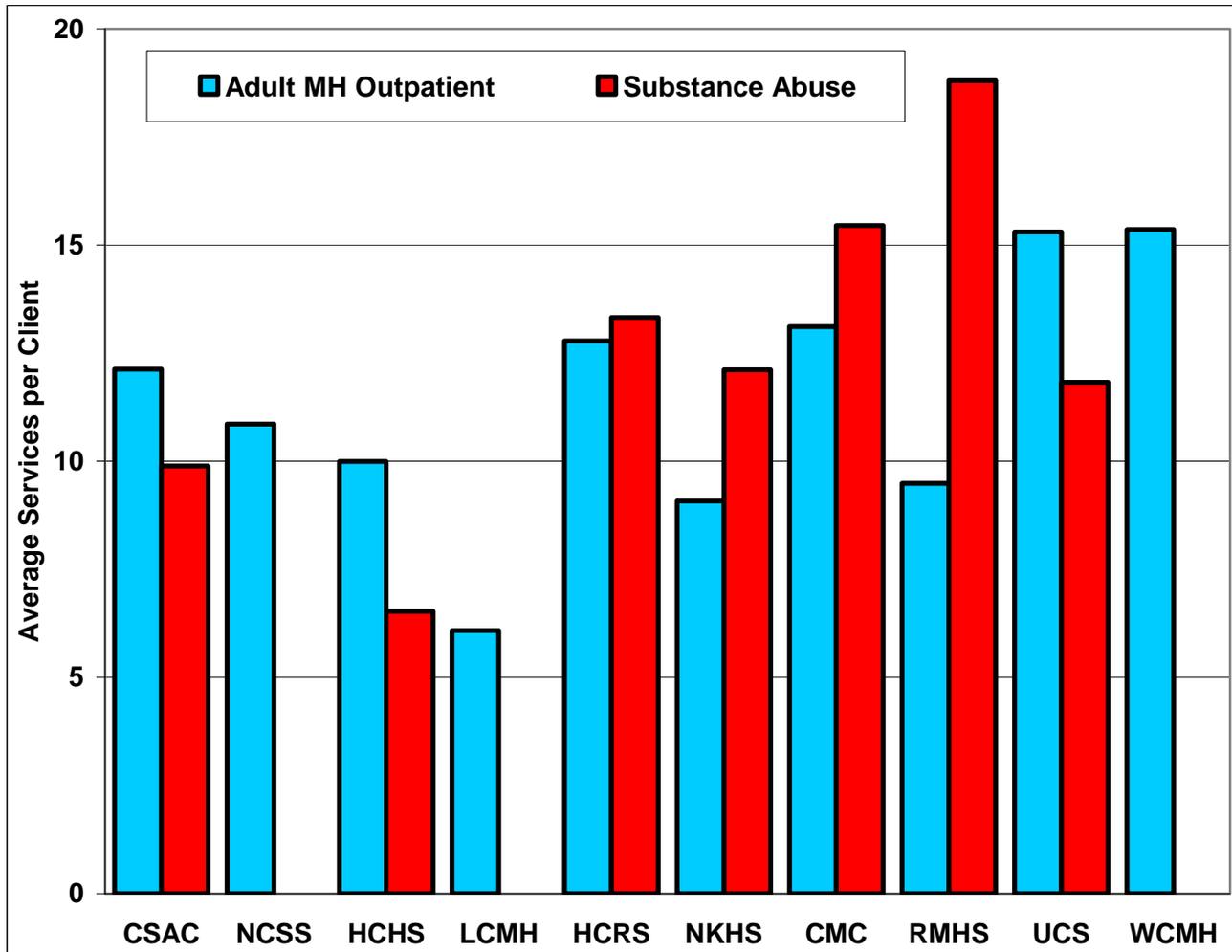
This week's PIP report is the second report in a series that compares services provided to Adult Outpatient (AOP) Mental Health and Substance Abuse (SA) clients receiving services at community mental health programs (CMHCs). The first in this series examined service utilization by age and gender in AOP and SA programs (<http://healthvermont.gov/mh/docs/pips/2007/documents/Pip091407.pdf>). This PIP compares the average number of services provided to clients in the AOP and SA programs at each CMHC. The analysis was conducted in response to a request from Paul Dragon, Director of the Vermont Integrated Services Initiative (VISI).

Data for this analysis were extracted from Monthly Service Report (MSR) data files for FY2006 submitted to DMH by the designated community agencies. All 10 DMH Designated Agencies report Adult Mental Health Outpatient services. Only 7 DMH Designated Agencies report Substance Abuse services.

As you will see, the average number of services per client provided by AOP programs in FY2006 ranged from 6.1 in Lamoille County Mental Health (LCMH) to 15.3 at the United Counseling Service (UCS) in Bennington and 15.4 at Washington County Mental Health (WCMH). The average number of services provided by SA programs ranged from 6.5 at the Howard Center for Human Services (HCHS) in Chittenden County to 18.8 at Rutland Mental Health Services (RMHS).

We look forward to your interpretation of these findings and your suggestions for further analysis of variation in practice patterns in community mental health and substance abuse programs. Please forward your comments and suggestions for further analysis to pip@vdh.state.vt.us or 802.863.7249.

**Vermont DMH Designated Agency
Adult Mental Health Outpatient and Substance Abuse Programs
Average Services per Client: FY2006**



	<u>CSAC</u>	<u>NCSS</u>	<u>HCHS</u>	<u>LCMH</u>	<u>HCRS</u>	<u>NKHS</u>	<u>CMC</u>	<u>RMHS</u>	<u>UCS</u>	<u>WCMH</u>
Adult MH Outpatient										
# of Clients	564	1,057	656	121	681	705	557	761	849	635
Total Services	6,838	11,481	6,555	736	8,704	6,399	7,305	7,221	12,992	9,755
Services per Client	12.1	10.9	10.0	6.1	12.8	9.1	13.1	9.5	15.3	15.4

	<u>CSAC</u>	<u>NCSS</u>	<u>HCHS</u>	<u>LCMH</u>	<u>HCRS</u>	<u>NKHS</u>	<u>CMC</u>	<u>RMHS</u>	<u>UCS</u>	<u>WCMH</u>
Substance Abuse										
# of Clients	219	--	2,046	--	399	587	389	634	367	--
Total Services	2,166	--	13,352	--	5,317	7,112	6,011	11,922	4,340	--
Services per Client	9.9	--	6.5	--	13.3	12.1	15.5	18.8	11.8	--

Based on analysis of Monthly Service Report data submitted to DMH by Designated Agencies. Includes clients age 18 or older who were served by the Adult Outpatient and Substance Abuse programs in DMH Designated Agencies during July 1, 2005 to June 30, 2006.