

Vermont Mental Health Performance Indicator Project

Agency of Human Services, Department of Mental Health
26 Terrace Street, Montpelier, Vermont 05609

TO: Vermont Mental Health Performance Indicator Project
Advisory Group and Interested Parties

FROM: John Pandiani and Cindy Chornyak

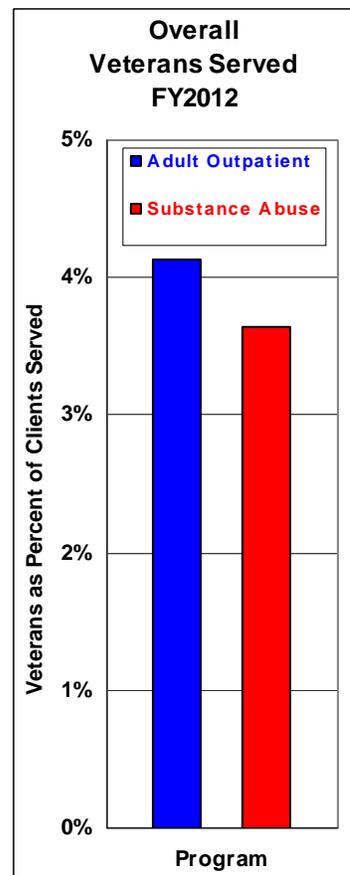
RE: Veterans Representation on FY2012
Designated Agency Caseloads

DATE: November 30, 2012

Our November 9 report, regarding statewide numbers of armed forces veterans served by Adult Mental Health (AOP) and Substance Abuse (SA) programs stimulated a number of requests for follow-up analyses. The analysis reported here was conducted in response to a request from Ralph Provenza, Executive Director of United Counseling Services, for information regarding the representation of armed forces veterans on the caseload of each of Vermont's ten Department of Mental Health (DMH) Designated Agencies (DAs).

Like the previous reports*, this report is based on analysis of data regarding mental health service recipients' self-reported veteran status submitted to DMH by its designated community agencies on a monthly basis.

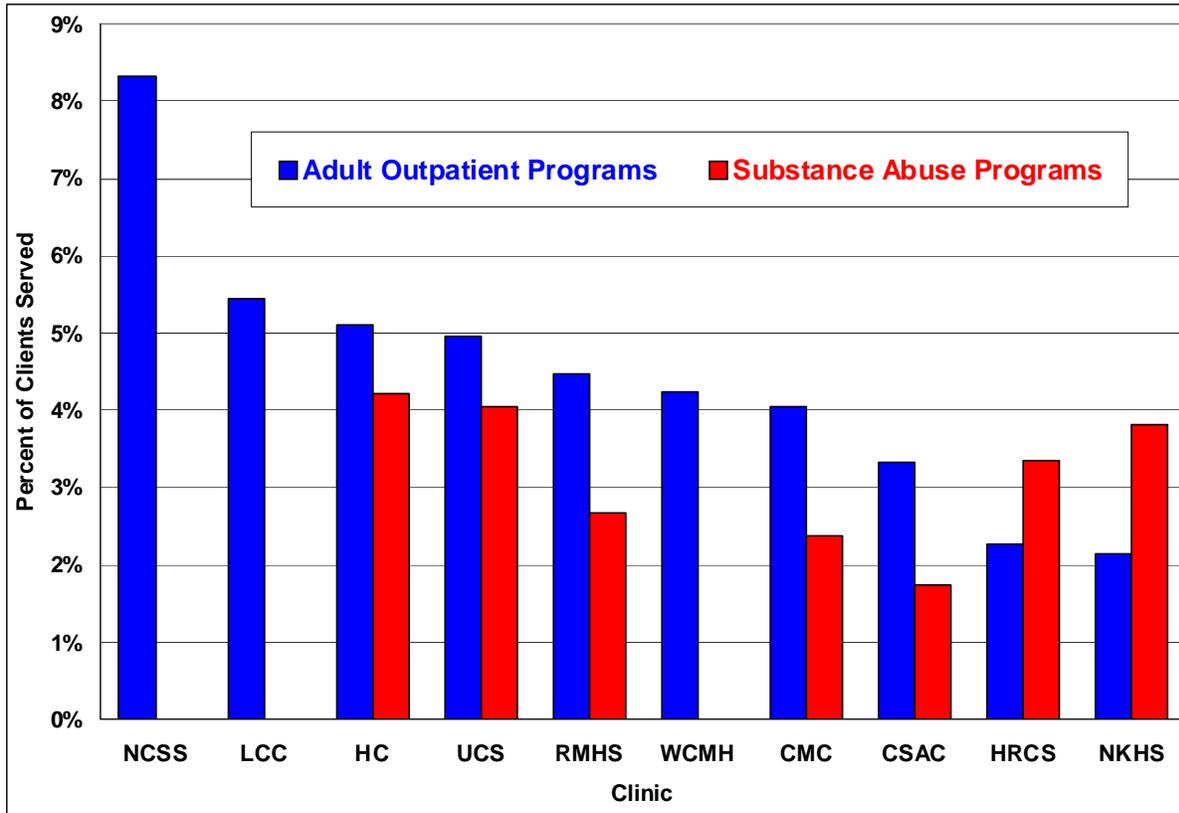
As you will see, there was substantial variation among DAs in the representation of armed forces veterans in both AOP and SA programs. In AOP programs, veterans' representation varied from 8% at Northwest (NCSS) to 2% at Northeast (NKHS) and Southeast (HCRS). Among agencies with SA programs, veterans' representation varied from 4% at Chittenden (HC), Northeast (NKHS) and Bennington (UCS) to 0% at Northwest (NCSS).



We look forward to your questions and comments about these findings, and your suggestions for further analyses that focus on the participation of veterans in Vermont's mental health and substance abuse service delivery system. Please contact us any time at 802-828-1703 or pip@state.vt.us.

*Previous reports in this series are available at: <http://mentalhealth.vermont.gov/report/pip/topic#veterans>

Veterans Served by Program FY2012



| | | | | | | | | | |
|-----------|----------|------------|------------|---------|------------|--------|---------|-----------|-----------|
| Northwest | Lamoille | Chittenden | Bennington | Rutland | Washington | Orange | Addison | Southeast | Northeast |
|-----------|----------|------------|------------|---------|------------|--------|---------|-----------|-----------|

| | NCSS | LCC | HC | UCS | RMHS | WCMH | CMC | CSAC | HRCS | NKHS | Total |
|--------------------|------|------|-------|-----|------|------|-----|------|------|-------|-------|
| AOP Clients | | | | | | | | | | | |
| Total Served | 637 | 55 | 489 | 808 | 246 | 944 | 642 | 753 | 748 | 1,024 | 6,346 |
| Veterans # | 53 | 3 | 25 | 40 | 11 | 40 | 26 | 25 | 17 | 22 | 262 |
| Veterans % | 8% | 5% | 5% | 5% | 4% | 4% | 4% | 3% | 2% | 2% | 4% |
| SA Clients | | | | | | | | | | | |
| Total Served | 3 | - | 2,228 | 395 | 600 | - | 378 | 173 | 507 | 499 | 4,783 |
| Veterans # | 0 | - | 94 | 16 | 16 | - | 9 | 3 | 17 | 19 | 174 |
| Veterans % | 0% | N/A* | 4% | 4% | 3% | N/A* | 2% | 2% | 3% | 4% | 4% |

* Substance Abuse services not provided by this designated agency.

Analysis based on Monthly Service Report (MSR) data submitted to the Vermont Department of Mental Health for each fiscal year: 2000-2012. Includes adults age 18 and over served by Adult Mental Health Outpatient (AOP) and Substance Abuse (SA) programs. Veterans' status based on mental health service recipients' self-reported veteran status as submitted to the Department of Mental Health by its designated community agencies as part of the state's standardized Monthly Service Report (MSR) data reporting system.