

Vermont Mental Health Performance Indicator Project

Agency of Human Services, Department of Mental Health
26 Terrace Street, Montpelier, Vermont 05609

TO: Vermont Mental Health Performance Indicator Project
Advisory Group and Interested Parties

FROM: Emma Harrigan and Cindy Chornyak

DATE: May 17, 2013

RE: Treatment Engagement of Mental Health Clients: CY 2012

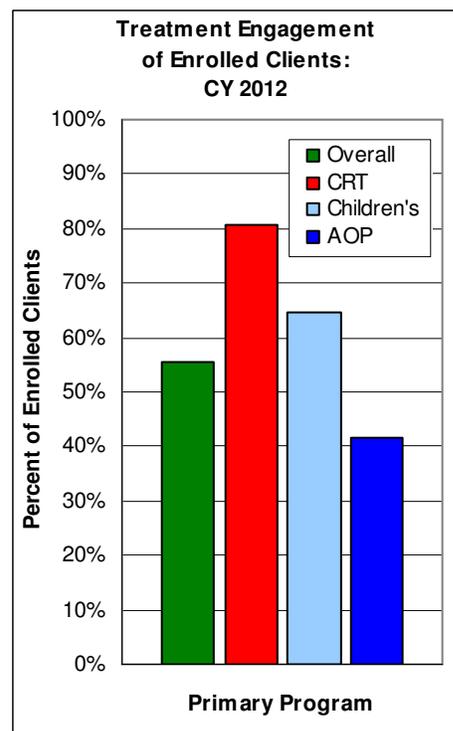
This week's brief report provides information regarding the numbers of enrolled clients who received services from each of three community mental health programs: Children's Services Programs, Adult Mental Health Outpatient (AOP) Programs, and Community Rehabilitation (CRT) Programs for adults with serious mental illness, statewide, and for each of Vermont's ten Designated Agencies (DAs). Specifically, this report examines treatment engagement of enrolled clients, which is one of several outcomes measured for the annual Master Grant for DAs.

This analysis is based on CY 2012 Monthly Service Report (MSR) data submitted to Department of Mental Health (DMH) DAs. Treatment engagement is defined as clients enrolled during the calendar year who received two or more services within 30 days from their last Diagnosis and Evaluation Service, or from program start date (if no Diagnosis and Evaluation Services were received).

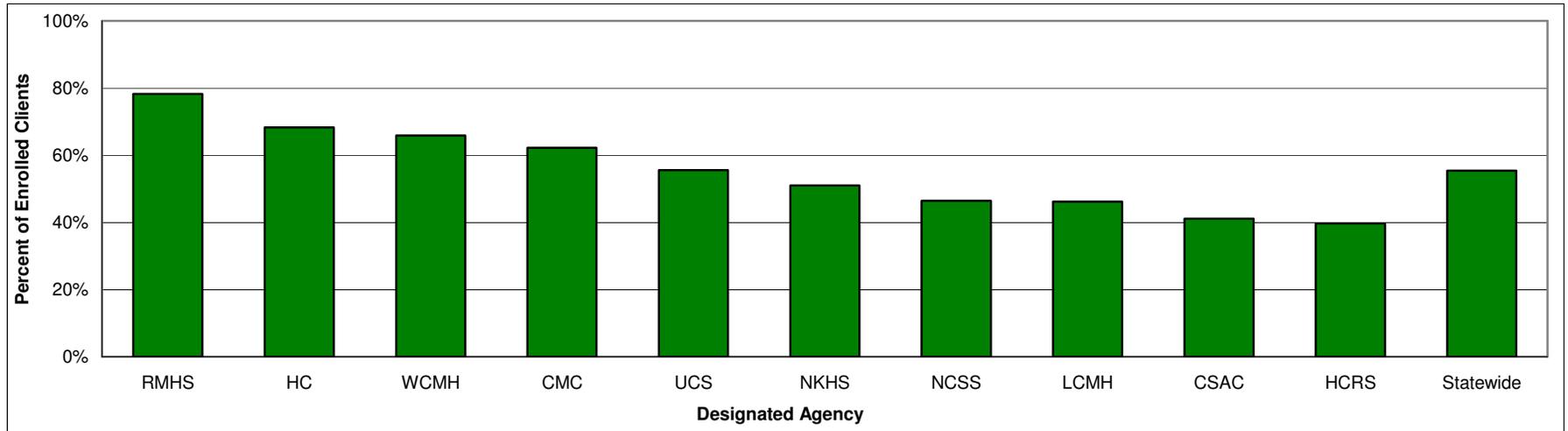
Statewide, the 55% of enrolled clients in all three programs meet the definition of treatment engagement, with CRT clients having the most engagement (81%), followed by Children's Services clients (65%), and AOP clients (42%). Amongst DAs, RMHS had the highest percentage of overall clients engaged (78%). Six of ten agencies had more than 50% of enrolled clients engaged: RMHS (78%), HC (68%), WCMH (66%), CMC (62%), UCS (56%), and NKHS (51%).

Within programs there was substantial variation across DAs in percent of enrolled clients engaged. For CRT programs, the percent of service ranged from a high of 100% at CSAC and CMC to a low of 64% at WCMH. For AOP programs this range of percent of service ranged from a high of 81% at RMHS to a low of 27% at HCRS. For Children's services there was the highest percent of service at HC (84%) and the lowest percent of service at LCMH (47%). For all three combined programs the highest percent of service was 78% at RMHS and the lowest percent of service was 40% at HCRS.

We look forward to your questions, comments, and interpretation of these findings. As always, we can be reached at pip@state.vt.us.



Mental Health Client Treatment Engagement at Designated Agencies During CY 2012



		Primary Program											
		Overall			CRT			AOP			Children's		
		Clients with Treatment Engagement			Clients with Treatment Engagement			Clients with Treatment Engagement			Clients with Treatment Engagement		
Designated Agency	Enrolled Clients	#	%	Enrolled Clients	#	%	Enrolled Clients	#	%	Enrolled Clients	#	%	
RMHS	Rutland	668	523	78%	31	26	84%	111	90	81%	526	407	77%
HC	Chittenden	1,039	709	68%	87	70	80%	325	112	34%	627	527	84%
WCMH	Washington	747	492	66%	11	7	64%	362	195	54%	374	290	78%
CMC	Orange	742	462	62%	11	11	100%	401	233	58%	330	218	66%
UCS	Bennington	479	266	56%	15	14	93%	297	149	50%	167	103	62%
NKHS	Northeast	692	353	51%	13	10	77%	297	86	29%	382	257	67%
NCSS	Northwest	887	412	46%	20	17	85%	352	142	40%	515	253	49%
LCMH	Lamoille	210	97	46%	13	10	77%	76	30	39%	121	57	47%
CSAC	Addison	698	287	41%	7	7	100%	357	121	34%	334	159	48%
HCRS	Southeast	1,200	476	40%	37	26	70%	549	146	27%	614	304	50%
Statewide		7,362	4,077	55%	245	198	81%	3127	1304	42%	3,990	2,575	65%

Analysis conducted by the Vermont Department of Mental Health Research & Statistics Unit.

Analysis is based on CY 2012 Monthly Service Report (MSR) data submitted to Department of Mental Health by designated community agencies for clients served by the Adult Outpatient (AOP) Program, the Children's Services Program, and the Community Rehabilitation and Treatment (CRT) Program. Treatment Engagement is defined as the number of clients enrolled during the calendar year who received 2 or more services from the last Diagnosis and Evaluation Service or from the start of the program of service (if no D&E services were received). Diagnosis and Evaluation Services are not counted toward treatment engagement.