

Vermont Mental Health Performance Indicator Project

Agency of Human Services, Department of Mental Health
103 South Main Street, Waterbury, Vermont 05671

TO: Vermont Mental Health Performance Indicator Project
Advisory Group and Interested Parties

FROM: John Pandiani, Barbara Carroll, Walter Ochs, and Sheila Leno

DATE: January 7, 2011

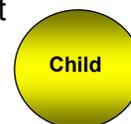
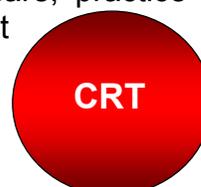
RE: A PIP Retrospective: FY2008-2010

This brief report marks the beginning of a new year of weekly Department of Mental Health Performance Indicator Project (PIP) reports by looking back at aspects of Vermont's mental health service system that were featured in the 157 PIP reports distributed during FY2008 – FY2010. These weekly reports are designed to provide a diverse community of learners with a wide variety of quantitative indicators of the performance of Vermont's mental health and substance abuse service delivery systems. These reports are intended to help support continuing improvement in program and service system performance.

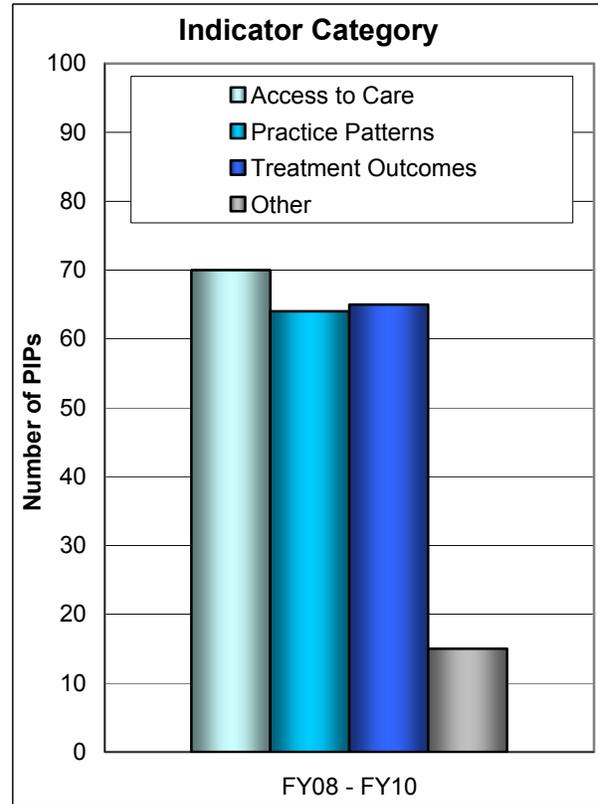
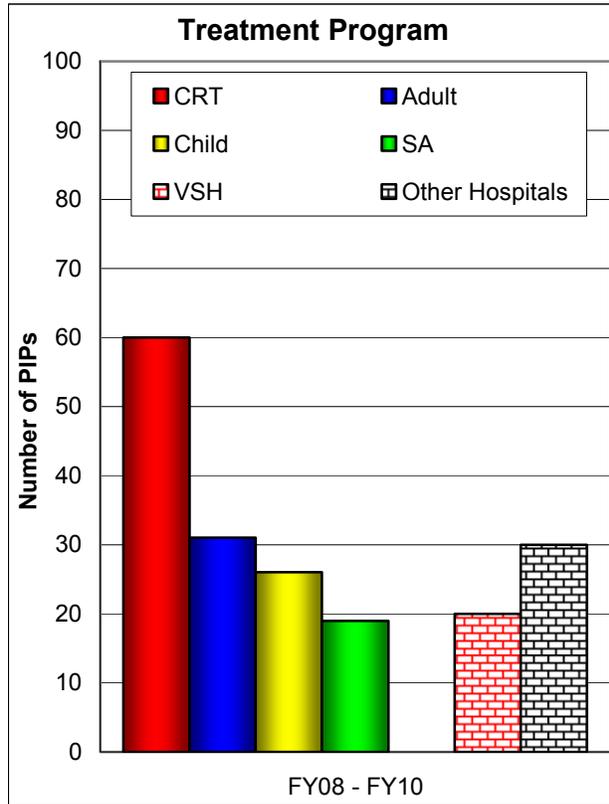
Following the recommendations of Vermont's 1988 multi-stakeholder performance indicator advisory group, most reports focus on measures of access to care, practice patterns, and treatment outcomes for both community-based and inpatient treatment programs. In order to be accessible to readers with a variety of learning styles, findings are routinely presented in narrative, graphic, and tabular formats. We encourage reader participation by weekly requests for readers' interpretation of findings and suggestions for further analysis.

As you will see, there was substantial variation in the representation of both community and inpatient programs in PIP reports distributed during the study period. Data regarding CRT Programs for adults with serious mental illness were presented in the largest proportion (38%) of these reports. Adult outpatient programs were second among community-based programs with data included in 20% of PIP reports, followed by Children's Services Programs (17%), and Substance Abuse Programs (12%). Vermont State Hospital data were included in fewer PIP reports than other hospitals (13% vs. 19%, respectively.) In terms of types of indicators, measures of access to care (45%), practice patterns (41%), and treatment outcomes (41%) were represented about evenly, with other measures included in 10% of all PIP reports during the report period.

We look forward to your questions and comments, interpretation of these findings and your requests for further analyses. As always, we can be reached at pip@ahs.state.vt.us or 802-241-4049.



Number of Weekly Performance Indicator Reports FY2008 - FY2010



Treatment Program	FY08 - FY10	
	#	%*
Total PIP Reports	157	100%
Community		
CRT	60	38%
Adult	31	20%
Child	26	17%
SA	19	12%
Hospital		
VSH	20	13%
Other Hospitals	30	19%

Indicator Categories	FY08 - FY10	
	#	%*
Total PIP Reports	157	100%
Access to Care	70	45%
Practice Patterns	64	41%
Treatment Outcomes	65	41%
Other	15	10%

*Because PIP reports frequently focus on more than one treatment program and/or more than one indicator category, the sum of the percents will add up to more than 100%.

Other hospitals include general hospitals in Vermont, New Hampshire, Massachusetts, and neighboring counties of New York, the Brattleboro Retreat, and Veterans Administration Hospitals in Vermont and Massachusetts.

Analysis conducted by the Vermont Mental Health Performance Indicator Project