

## Vermont Mental Health Performance Indicator Project

Agency of Human Services, Department of Mental Health  
103 South Main Street, Waterbury, Vermont 05671

TO: Vermont Mental Health Performance Indicator Project  
Advisory Group and Interested Parties

FROM: John Pandiani and Barbara Carroll

DATE: January 28, 2011

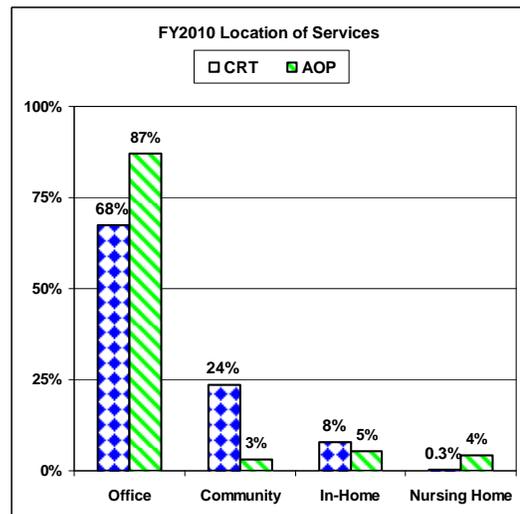
RE: Location of CRT & AOP Services

This week's brief report provides information regarding the location of services provided by Community Rehabilitation and Treatment (CRT) programs for adults with severe and persistent mental illness and Adult Mental Health Outpatient (AOP) programs for individuals who do not have prolonged serious disabilities, but are experiencing emotional, behavioral, or adjustment problems severe enough to warrant professional attention. As such, this report provides information on variation in practice patterns among Vermont's ten designated community mental health agencies during FY2010.

Findings reported here are based on analysis of Monthly Service Report (MSR) data submitted to DMH by designated agencies for FY2010. Four broad categories of location of service are reported for each of the two adult mental health programs. These locations of services are "Office," "Community," "Nursing Home," and "In-Home."

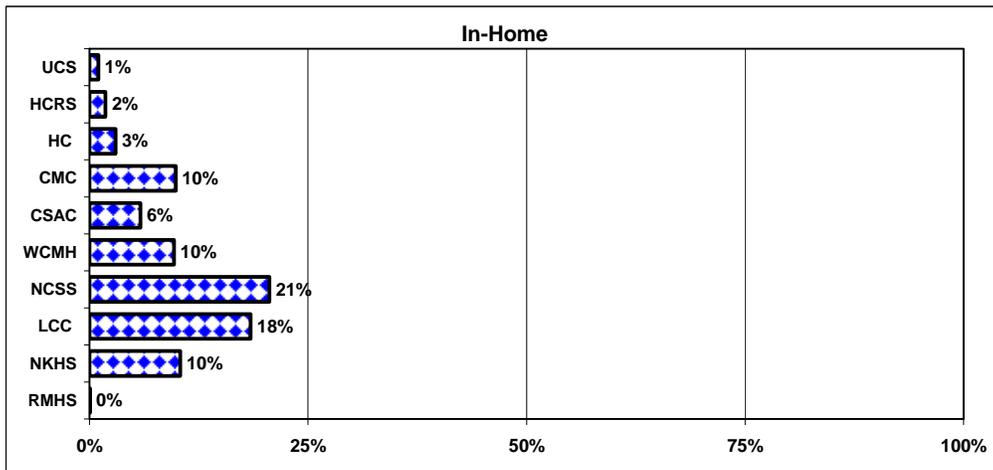
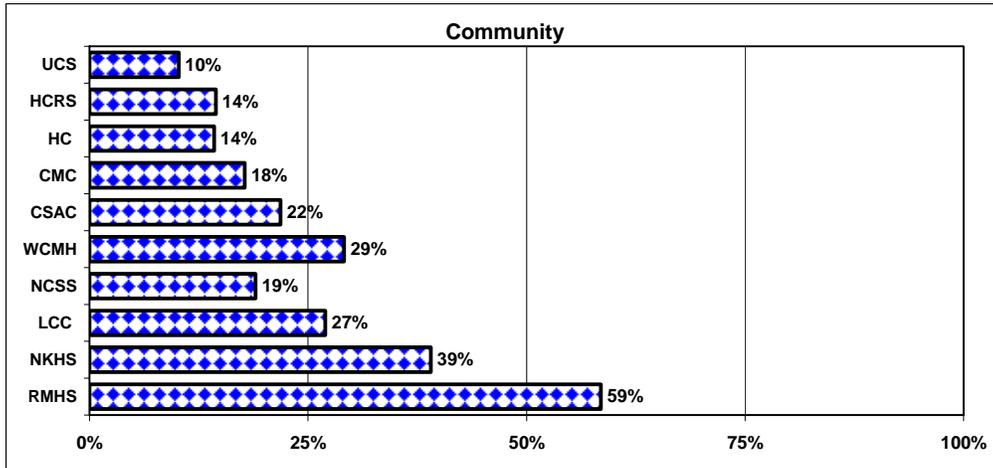
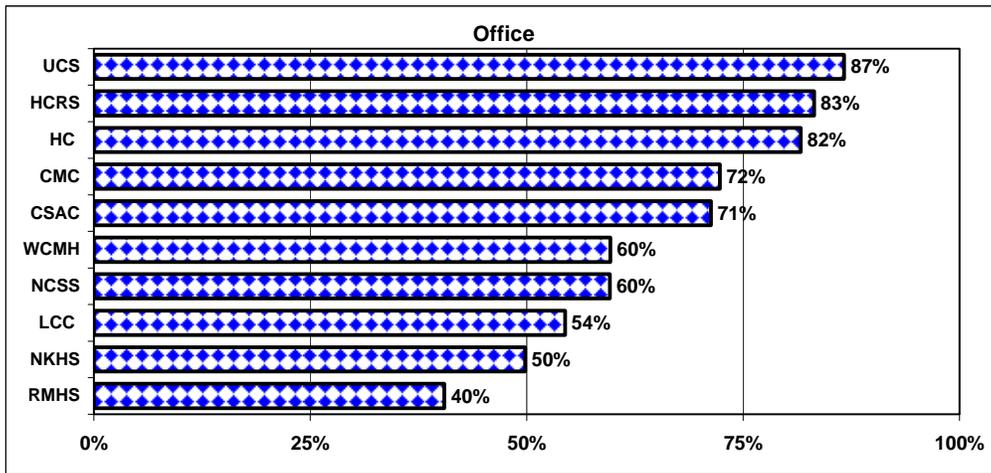
As you will see, there were some substantial differences between programs in the locations in which services were provided. The largest proportion of services in both programs was office-based (68% of CRT and 87% of AOP). Community services, however, accounted for 24% of CRT services but only 3% of AOP services, and Nursing Home services accounted for more than 4% of AOP services but less than 0.5% of CRT services.

There were also substantial differences among designated agencies, with CRT office services ranging from 87% at UCS to 40% in Rutland, and AOP nursing home services varying from 21% at UCS to less than 2% at eight of the other agencies.



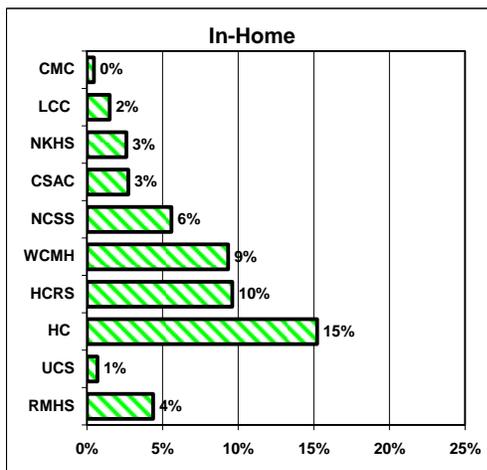
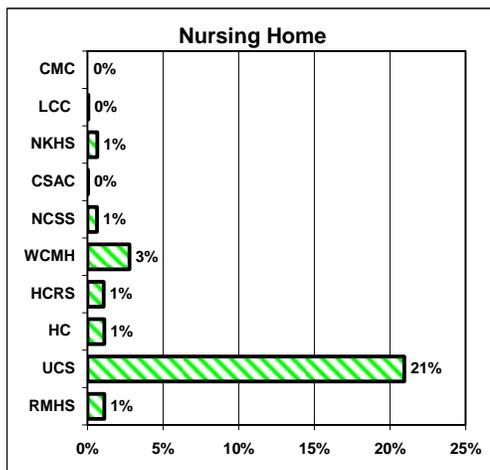
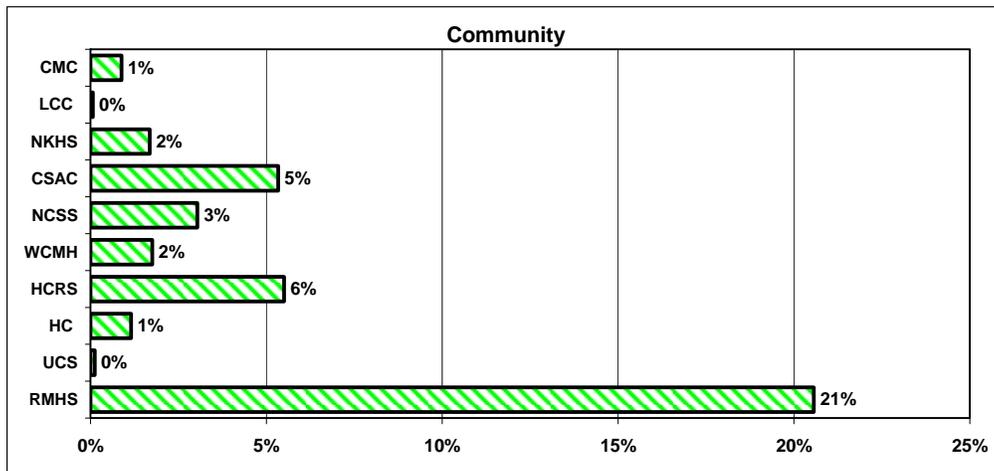
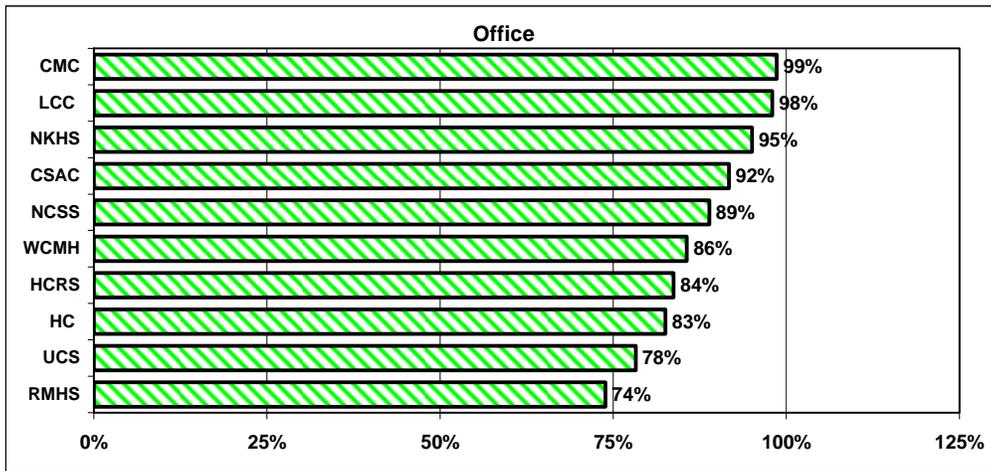
As always, we look forward to your questions, comments, interpretation of these findings, and requests for further analyses. As always, we can be reached at [pip@ahs.state.vt.us](mailto:pip@ahs.state.vt.us) or 802-241-4049.

## Location of Services to FY2010 CRT Program Service Recipients



Analysis is based on Monthly Service Reports (MSR) submitted to the Vermont Department of Mental Health by the designated agencies for FY2010, and includes Community Rehabilitation and Treatment program service recipients.

## Location of Services to FY2010 Adult Outpatient Program Service Recipients



Analysis is based on Monthly Service Reports (MSR) submitted to the Vermont Department of Mental Health by the designated agencies for FY2010, and includes Adult Mental Health Outpatient program service recipients.