

Vermont Mental Health Performance Indicator Project

Agency of Human Services, Department of Health, Department of Mental Health
108 Cherry Street, Burlington, Vermont 05401

TO: Vermont Mental Health Performance Indicator Project
Advisory Group and Interested Parties

FROM: John Pandiani and Barbara Carroll

DATE: February 27, 2009

RE: Change in Crisis Services to Non-CMHC Clients

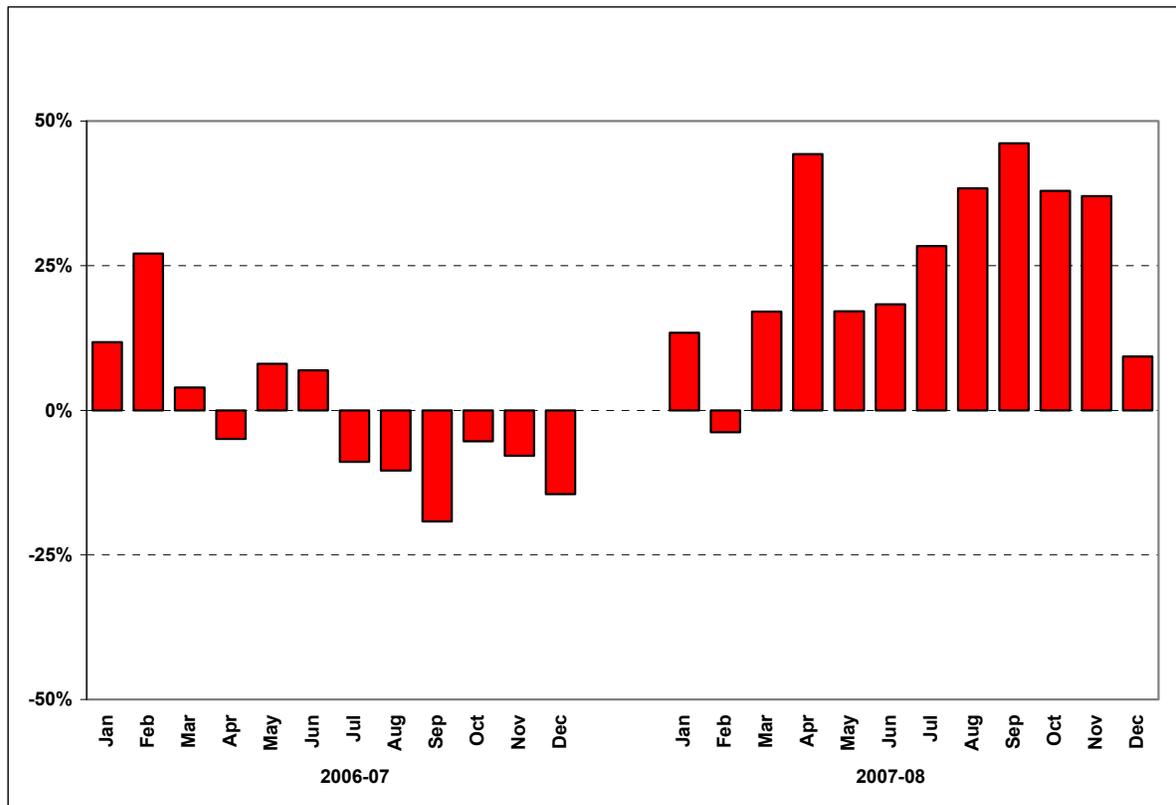
This week's PIP report provides an overview of the use of Vermont community mental health center (CMHC) crisis services by people who are not registered clients of the CMHC providing the crisis service. This overview consists of comparisons of the number of non-clients receiving crisis services during each month of 2006 with the number for each month in 2007, and comparisons of the number of non-clients receiving crisis services during each month of 2007 with the number for each month in 2008. Both comparisons are presented as a percent change (either positive or negative).

Findings are based exclusively on analysis of Monthly Service Report data provided to the Department of Mental Health by designated community mental health programs.

As you will see, the number of non-CMHC clients who received crisis services during 2008 was greater than the number who received crisis services during 2007 in eleven of twelve months, and the increase was greater than 25% in six of the twelve months. This pattern was substantially different from the change in utilization of crisis services during the previous year. The number of non-CHC clients who received crisis services during 2007 was less than the number who received crisis services during 2006 in seven of twelve months, and the rate of increase was greater than 25% in only one month.

As always, we look forward to your suggestions for further analysis of these data. Please send your questions, comments and suggestions to pip@vdh.state.vt.us or 802.863.7249.

Percent Change in Utilization of Crisis Services by Non-CMHC Clients by Month: 2006-07 and 2007-08



	2006-07			2007-08		
	<u># of Non-CMHC Clients</u>		<u>% Change</u>	<u># of Non-CMHC Clients</u>		<u>% Change</u>
	<u>2006</u>	<u>2007</u>	<u>2006-07</u>	<u>2007</u>	<u>2008</u>	<u>2007-08</u>
MONTH OF SERVICE						
Jan	187	209	12%	209	237	13%
Feb	166	211	27%	211	203	-4%
Mar	203	211	4%	211	247	17%
Apr	202	192	-5%	192	277	44%
May	211	228	8%	228	267	17%
Jun	189	202	7%	202	239	18%
Jul	236	215	-9%	215	276	28%
Aug	230	206	-10%	206	285	38%
Sep	255	206	-19%	206	301	46%
Oct	223	211	-5%	211	291	38%
Nov	217	200	-8%	200	274	37%
Dec	214	183	-14%	183	200	9%
Total	211	206	-1%	206	258	25%

Based on analysis of Monthly Service Reports submitted to the Vermont Department of Mental Health by designated community mental health agencies for calendar years 2006, 2007 and 2008. Crisis Services include emergency/crisis assessment, support and referral.

Analysis conducted by the Vermont Performance Indicator Project.