

Vermont Mental Health Performance Indicator Project

Agency of Human Services, Department of Mental Health
26 Terrace Street, Montpelier, VT 05609

TO: Vermont Mental Health Performance Indicator Project
Advisory Group and Interested Parties

FROM: John Pandiani and Sheila Leno

DATE: February 17, 2012

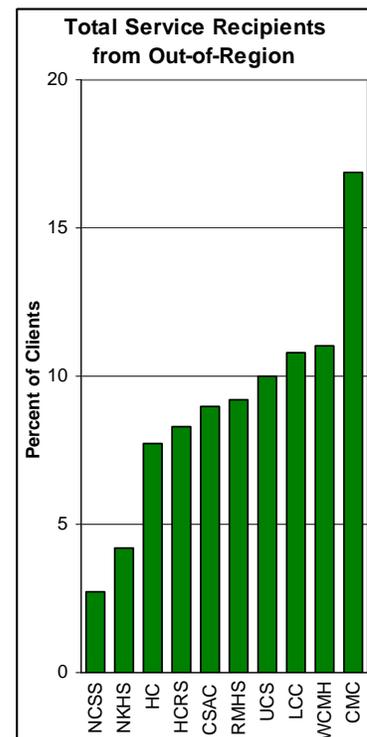
RE: Out-of-region Residents with Designated Agency Services: FY2011

This week's brief report provides information regarding utilization of community mental health services at each of Vermont's ten designated community mental health agencies by individuals residing outside of each designated agency service area. This analysis was conducted in preparation for a presentation to the Vermont Department of Banking Insurance and Health Care Administration's Hospital Service Area Workgroup.

Findings reported here are based on analysis of Monthly Service Report data submitted to the Department of Mental Health by Designated Agencies for all individuals served by Children's Services, Adult Mental Health (AOP), and Community Rehabilitation and Treatment (CRT) programs for adults with serious mental illness, during FY2011.

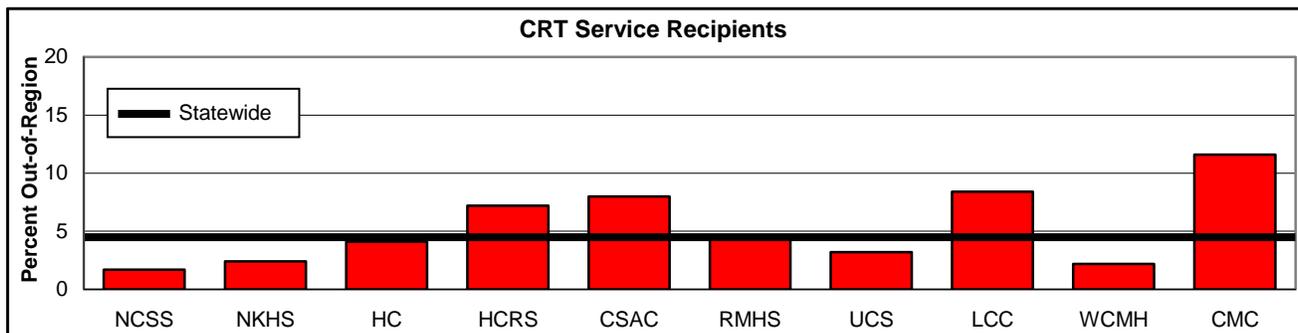
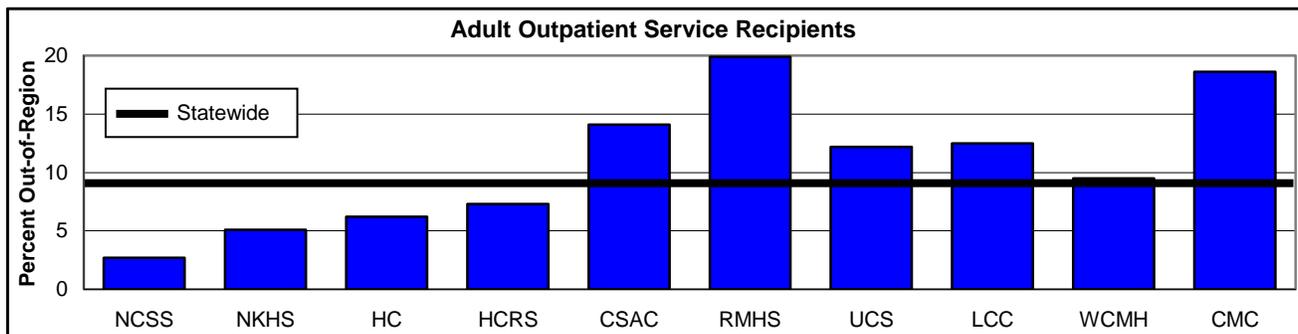
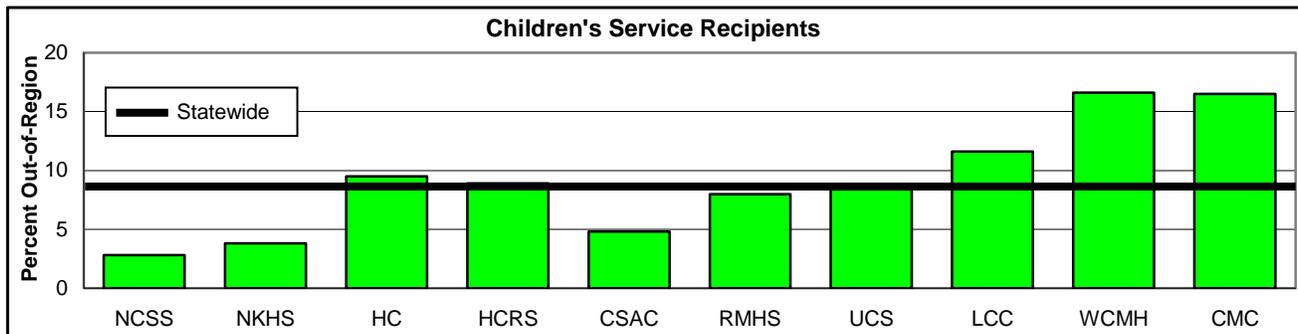
As you will see, there were substantial differences among designated agencies in the rates at which residents of other service areas were served during FY2011, with out-of-region client representation ranging from less than 3% of the NCSS caseload in Northeastern Vermont to more than 16% of the caseload of the Clara Martin Center (CMC) in Central Vermont.

There were also substantial differences among mental health treatment programs in the rates at which out-of-region residents were served in FY2011, with more than 8% of Child and AOP service recipients residing outside of designated service areas, while less than 5% of individuals served by CRT programs resided outside of agencies' designated service areas.



We look forward to your questions, comments, and suggestions for further analysis at pip@state.vt.us or 802-828-1703.

Out-of-Region Service Recipients by Program: FY2011



Region Where Services Were Received	Clients Residing Outside of Service Area							
	Total		Program Assignment					
			Children's		AOP		CRT	
#	%	#	%	#	%	#	%	
Northwest -NCSS	59	2.7%	32	2.8%	23	2.7%	4	1.7%
Northeast -NKHS	90	4.2%	33	3.8%	50	5.1%	7	2.4%
Chittenden -HC	233	7.7%	173	9.5%	32	6.2%	28	4.1%
Southeast -HCRS	231	8.3%	147	8.9%	56	7.3%	28	7.2%
Addison -CSAC	151	9.0%	39	4.8%	97	14.1%	15	8.0%
Rutland -RMHS	142	9.2%	82	8.0%	47	19.9%	13	4.6%
Bennington -UCS	149	10.0%	39	8.4%	105	12.2%	5	3.2%
Lamoille -LCC	58	10.8%	42	11.6%	4	12.5%	12	8.4%
Washington -WCMH	254	11.0%	154	16.6%	91	9.5%	9	2.2%
Orange -CMC	240	16.9%	101	16.5%	119	18.6%	20	11.6%
Statewide	1,607	8.4%	842	8.7%	624	9.5%	141	4.8%

Based on analysis of Monthly Service Report (MSR) data submitted to the Vermont Department of Mental Health by the designated agencies during FY2011. Includes individuals with a Primary Program Assignment of Children, Adult Outpatient (AOP), or Community Rehabilitation and Treatment (CRT).